

Administration Department Notes, 20/20 Posting

November 13, 2013

The Administration area Directors met on October 23, 2013 to discuss the Strategic Planning Retreat held on October 11, 2013. The Directors in attendance were:

Director of Purchasing
Director of Physical Plant
Director of Housing and Residence Life
Manager Student Center Operations
Director of Environmental Health and Safety
Director of Print Services
Manager Mail Services

- A discussion was held on the Strategic Planning Retreat and the final action plan.
- Discussed the “Marshall Value”
 - Sense of Family
 - Convenience
 - Cost
 - Technology
 - Size of Campus
 - Faculty
 - Athletic Program
- Information was provided regarding the Marshall 20/20 Website, <http://marshall.edu/2020>
- Reviewed information on committees to be formed for review of vision statement, budget, services portfolio, academic portfolio
- Open up the floor for comments, ideas and recommendations on processes and services.

Goals for Directors: complete goals and objectives, key performance indicators (KPI's) and service process enhancements. Process to be reviewed/discussed at future meetings and completed by January 3, 2014.

Next Meeting: November 22, 2013