# Service Portfolio Review

# **Summary of Activity to Date**

- Developed Summary of Services and Associated Costs
- Developed Themes for Teams
- Configured Team Leadership and Participants, derived from a cross-section of faculty and classified and non-classified staff
- Project Kickoff 5/16/14
- Quick Response 90-day timeline
- Draft report delivered to the President on 9/2/14
- President hosted a celebration at his residence to thank the teams

### Six Sub-teams

- Duplication of Effort Denise Hogsett
- Leveraging Technology Brian Morgan
- Facilities (Management and Utilization) Joyce Harrah
- Auxiliary Services Karla Murphy
- Vendors/Contracts Allen Taylor
- Procurement Card/Travel Cammy Holley
- Steering Team: Gayle Ormiston, Layton Cottrill, Ginny Painter, Jan Fox, Karen Kirtley, Brandi Jacobs-Jones, John Maher, Mike Hamrick, Joe Shapiro, Beth Hammers

#### Goal

Recommend \$7-10 MM of net revenue enhancement for FY 16

### Results

• Steering Team recommended a total of \$9.9M of findings to the President, prioritized by ease of implementation and impact

# **Next Steps**

- Conduct a Campus Conversation session to acquaint the broader campus community with the details of the recommendations on October 6
- Develop a holistic implementation strategy at the October 17 retreat, beginning with items identified as being achievable in the short term