

BANNER Student Users Group Meeting

MINUTES

05-06-99

- Call to Order
The regular meeting of the BANNER Student Users Group was called to order at 2:15 p.m. in the Academic Affairs Conference Room, Old Main Room 103. The meeting was attended by

Ms. Terri Tomblin-Byrd, Computing Services
Ms. Nadine Hamrick, Financial Aid
Mr. Myke Watts, Computing Services
Ms. Donna Spindel, Associate Deans
Ms. Pat Gebhart, Computing Services
Mr. Ken O'Neal, South Charleston Campus
Mr. Bob Walker, Finance
- Minutes
The minutes of the previous meeting were mailed electronically. Hearing no objections, the minutes were approved.
- Correspondence – No Correspondence
- Committee reports
 1. Subcommittee on Billing – No Report
 2. Subcommittee on CAPP – No Report
- SCT Summit – SCT Summit will be in Orlando, Florida, March 19th – 22nd, 2000.
- Old Business
 1. Marshall E-Course Policy – No Report
 2. Missing Address Information – No Report
 3. MILO – Terri Tomblin-Byrd stated that MILO Web was currently having problems communicating with the BANNER database. Terri stated that she was in contact with Oracle to try to resolve this problem. Ken O'Neal asked if this meant that the faculty would not be able to post grades via the Web. Terri stated that she felt that MILO Web would not be available for grade posting, but she hoped it would be available for students to review their Spring semester grades.
Terri stated that MILO Voice Response Registration Module was not experiencing the override problems that the window registration staff was experiencing. Terri further stated that the Voice Response vendor (Brite Voice) was currently working on the Credit Card payment portion of the Billing Module.
 4. Kiosk Student Interface Software – No Report
 5. Moving from Terminals to PCs – No Report
 6. BANNER Documentation – No Report
 7. Electronic Data Interchange (EDI) – No Report

8. Human Resources/Finance – Terri Tomblin-Byrd stated that both the HR and Finance projects were both moving along very well. Terri stated that the Finance module had been installed in the Production instance of BANNER during the previous weekend and that she had so far had no reports of problems associated with this. Terri asked the users to report any problems that they may fee are related to the Finance installation.
9. SC Campus Database and Legacy GC alumni information – Terri Tomblin-Byrd stated that they would create a separate database instance of the legacy South Charleston Campus Database on MUIINFO for use as historical data and for the GC Alumni group. Terri further stated that they were working to update the Marshall Foundation’s BANNER Database with both the Legacy Graduate College alumni information and the current BANNER Graduate information.
10. Computer Technology Group – Bob Walker stated that the Marshall University Webserver would be moved to a new machine at then end of May. Bob further stated that the old webserver would be in operation until December 1999 to allow departments to move their webpages to the new server. Terri Tomblin-Byrd stated that this effects every department who has a webpage on the main webserver – www.marshall.edu. Terri further stated that if anyone had any questions regarding the move to contact the university’s web developer, Rob Hartwell.
11. Registrar’s Printing of Schedules – No Report
12. Performance and Priority Issues – Terri Tomblin-Byrd stated that she had been working with Mike Adkins to determine how BANNER GUI impacts the performance of the network. Terri explained that she and Mike experimented with a few different configurations and the results are as follows:
 - For users with a 10Mb per second switched connection (similar to users in Old Main and other older buildings on campus), BANNER GUI would utilize 90% of the network capacity when loading forms.
 - For users with 100Mb per second switched connection (users in Drinko Library), BANNER GUI would utilize around 30% of the network capacity when loading forms.Terri went on to explain that the largest utilization of the network occurred when a user was loading a form and that the data that populates the form did not impact the network as much.
 - Terri explained that the level of network utilization required by the forms would cause problems with users at remote locations that have network connections of restricted bandwidth, such as a T1. Terri further explained that a solution to the remote users restricted bandwidth problem would be to have a BANNER Forms Server on the remote locations Local-Area-Network.
 - Terri stated that she and Mike would use the statistics they gathered to try to increase the performance of BANNER GUI.
 - Terri stated that they had been experiencing problems with the BANNER database and MUIINFO. Terri explained that one problem was that as people signed onto MUIINFO they could not access the BANNER database. Terri further explained that this was caused by a problem in MULTINET and they installed a patch to fix this problem. Terri stated that another problem was that MUIINFO would spontaneously reboot itself. Terri stated that the systems group was currently looking into this.
13. Cleaning up BANNER Database – No Report
14. BANNER Client/Server – No Report
15. General Person Data Ownership – No Report

16. BANNER User Group Paradigm Shift – No Report

17. Rolling Student Types – No Report

18. Year 2000 Contingency Plan – No Report

- New Business
 1. BANNER Training – Terri Tomblin-Byrd stated that Computing Services was offering BANNER 2000 (GUI) Navigation training for all users. Terri explained that the Navigational Training Session was two hours long. Terri stated that registration for this training was being handled by Human Resources - <http://web.marshall.edu/human-resources/>
- Announcements
 - Next Users Group Meeting: June 3rd, 1999 – Old Main 103
 - BANNER Training: See <http://www.marshall.edu/banner/bannertraining.htm>
 - SCT Users Group Meeting: March 1999, Orlando, FL

Adjournment – The meeting was adjourned at 3:00 pm