

BANNER USERS' GROUP--STUDENT
Minutes of Meeting July 3, 2003

- **Call to Order:** Terri Tomblin-Byrd called the meeting to order at 2:10 in Drinko 439.
- **Members Present:**

Terri Tomblin-Byrd	Computing Services
Pat Gebhart	Computing Services, Enrollment Management
Bob Walker	Finance
Cheri Musgrave	Financial Aid
Nadine Hamrick	Financial Aid
Ken O'Neal	South Charleston

- **Minutes:** The June 2003 minutes were approved as distributed.
- **Correspondence:** None.

COMMITTEE REPORTS

- **Subcommittee on Billing:**
No Report.
- **Subcommittee on CAPP:**
No Report.
- **Banner Oversight Committee (BOC):**
No Report.

OLD BUSINESS

- **myMU/MILO:**
Bob Walker reported that there has been some discussion with the bank regarding credit card verification through Telemoney and the thought that Telemoney may go away. Terri reported that we had a failure about a week and a half ago on the BT3 box for VR. Luckily, the box came back up on line. The BT3 box for VR is no longer made and there is no maintenance support from Brite, so if it breaks completely, it is gone. Terri asked the group to consider if we should pick a date to officially retire VR or educate the public that it might not work one day. Pat Gebhart asked if there were any dollars allocated to replacing the current VR system—Terri has never received an official notice that money has not been allocated although it is her understanding that there is no money in the budget to replace the current system. Grade retrieval is the biggest concern if VR is not available. Ken O'Neal asked if VR registration usage has declined, and Terri says that it has. He asked if anyone were aware of research that had been done nationwide on the use of a VR system. Terri will convene the subcommittee that reviewed VR systems before the next BUG-S meeting.
- **Human Resources/Finance:**
Bob Walker reported that year-end processing went well and that HR is still working on the EPICS interface.
- **Performance and Priority Issues:**
No Report.
- **Banner Student Privilege Request Form:**
No Report.

- **Multiple PIDM/Person:**
No Report.
- **Printing Students' Schedules/Transcripts:**
Ken O'Neal reported that he is still working on printing and that he is close to having transcripts print in Sleep/Wake. He will continue to work on this and let Terri know if he has any problems.
- **Bad Addresses Causing Returned Paper Mailings:**
Terri has not received the text from the Registrar's Office for the e-mail notification to students that a hold has been placed on their record. She has also not received any guidance from offices on timing to install this process.
- **Policy Change for Deficiency/Probation Calculations:**
No Report.
- **New Withdrawal Code:**
Terri researched the new code as an Enrollment Status code and found no problems with the Web or VR. She asked Carol Kolski in the Bursar's Office to test the use of the new code on Pre-Prod.
- **E-mailing Test Scores:**
No Report.
- **CTC Shared Service Issues:**
No Report.

NEW BUSINESS

- **Backup Moved from Friday Evening to Thursday Evening on July 3:**
The Computing Services backup will be done this evening rather than the normally scheduled Friday evening due to the July 4th holiday. Computing Services will be making some modifications recommended by Oracle to hopefully correct our connectivity problems. The backup should be completed by 7:30-8:00a.m. Friday morning. The backups are taking longer with the addition of Payroll records. Terri suggested that we should begin looking at a Banner archival process and that Computing Services review available techniques to reduce the time it takes to perform the backups.

ANNOUNCEMENTS

- The next BUG-S meeting will be August 7, 2003.

ADJOURNMENT

- Meeting was adjourned at 2:30p.m.