

Marshall University

WIFI

MU WIFI IS THE PREFERRED NETWORK FOR STUDENTS, STAFF, AND FACULTY. IT IS THE FASTEST NETWORK AVAILABLE AT MARSHALL UNIVERSITY. CONNECT TO THIS NETWORK WITH MUNET CREDENTIALS.

» Dorm Residents

MU DeviceNet is a network for streaming media devices and video game consoles. It is typically used in the residence halls. Devices must be registered at mydevices.marshall.edu to connect. You will need the Physical/MAC address of your device to complete the registration.

» Guests

MU_Guest is a network for campus visitors. It is intended for simple online tasks. Students, staff, and faculty can create accounts for guests at sponsor.marshall.edu. Guests can create their own accounts from the sponsor page that loads upon connecting to MU_Guest.

DEVICE SPECIFIC MU WIFI INSTRUCTIONS

» Windows

1. Select the WiFi icon in the notification area and select **MU WiFi**.
2. Check "Connect automatically" then select Connect.
3. Enter your MUNet credentials then select Connect.

» macOS

1. Select the WiFi menu icon and select **MU WiFi**.
2. Enter your MUNet credentials and check "Remember this network".
3. Select Trust to accept the network security certificate.

» iOS

1. Open Settings and select WiFi.
2. Tap **MU WiFi** and enter your MUNet credentials then tap Join.
3. Tap Trust to accept the network security certificate.

» Android

1. Open Apps > Settings > WiFi and select **MU WiFi**.
2. Enter your MUNet credentials in the Identity and Password fields.
3. EAP method should be PEAP, Phase 2 authentication should be <None>, and Anonymous identity should be empty.

TROUBLESHOOTING

- Check that you are connecting to the correct network.
- Forget the WiFi network then connect.
- Turn WiFi off then on to recalibrate the connection.
- Check that your device has all available updates installed.

Questions?
**We're here
to help!**

**Marshall University
Information Technology
Service Desk
Drinko Library 1st floor.**



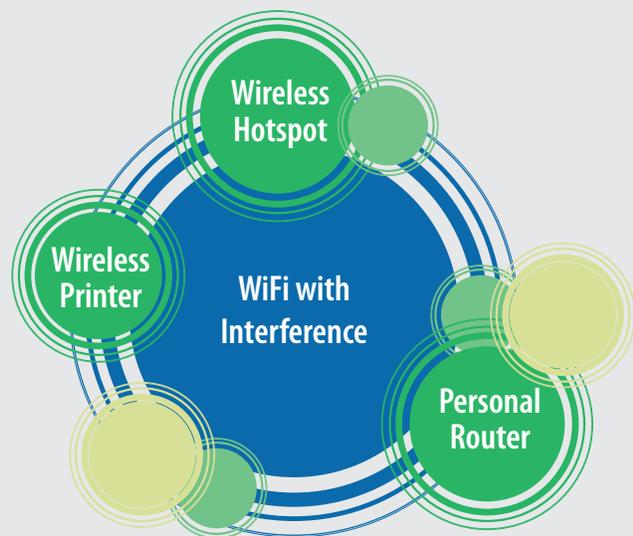
BE A GOOD WiFi CITIZEN

DEVICE	IMPACT	RANGE	SUGGESTED SOLUTION
Microwave Ovens	Very Severe	Short	Keep microwaves away from computers.
WiFi Routers	Severe	Very Long	Personal WiFi Routers are prohibited on campus.
Wireless Cameras & Projectors	Severe	Very Long	Disable wireless. Use wired devices/connections.
Apple Time Capsules (Use only for data backup)	Severe	Very Long	Disable wireless, connect via Ethernet cable.
Wireless Media Players (Apple TV, Roku, Chromecast, etc.)	Severe	Long	Disable device's wireless, connect via cables. Register your devices at mydevices.marshall.edu
Wireless Printers	Severe	Medium	Disable wireless. Connect directly via USB cable.
Wireless Speakers	Severe	Medium	Use wired speakers.
Wireless Gaming Controllers	Severe	Short	Keep devices powered off when not in use.
Bluetooth Devices	Medium	Short	Keep devices powered off when not in use.
Certain Computer Displays	Medium	Short	Power off monitor when not in use.

Level of Severity ↑

Wireless refers to both WiFi and Bluetooth enabled devices.

Manage your devices: mydevices.marshall.edu



Learn more at www.marshall.edu/wifi
 Provided courtesy of the University of Michigan

