

MARSHALL UNIVERSITY BOARD OF GOVERNORS

Policy No. IT-5

ONLINE COURSES

REVISION 1/24/2009

1 General Information.

1.1 Scope: This policy addresses a variety of issues related directly to the development and teaching of e-courses and t-courses and multimedia supplements for use in credit or non-credit courses or in support of university-funded research. Ownership and copyright issues are discussed here as well as what resources the university will provide to e-course/t-course developers and instructors. This policy also addresses the guidelines that should be followed when an e-course or t-course has commercial potential and/or is created for distribution within a department or college.

1.2 Authority: W. Va. Code §18B-1-6

1.3 Passage Date: March 8, 2006

1.4 Effective Date: Upon passage

1.5 Controlling over: Marshall University

2 Definitions.

2.1 "Online course" refers to any University course that is developed for the purpose of electronic delivery via the University's online course management system. Online courses may refer to either e-courses or t-courses unless specified.

2.2 An "e-course" is an online course in which the content is delivered 100 percent by remote electronic means. ~~There are no synchronous, face to face, or on site requirements.~~

2.3 A "t-course" is an online course in which at least 80 percent of the course is delivered by remote electronic means. ~~The class may require on site, face to face or online synchronous meetings not to exceed 20 percent of the course schedule.~~

2.4 "Content" refers to ~~course content and materials (intellectual property), a faculty member develops for instructional delivery as an online course.~~

~~2.5 Electronic media consist of software, electronic courses, web pages, video and audio productions, CD-ROMs, DVD's, digital imagery, and other creations stored or published in electronic formats.~~

2.6 "FDCOMI" refers to Faculty Development Committee for Online and Multimedia Instruction

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Comment [t1]: Let's delete it-DJS

Comment [AU2]: Do we still need this one?

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3 Online Course Approval

3.1 Online courses, ~~which includes e-courses and t-courses~~, must be approved by the appropriate academic Dean and comply with the Southern Regional Education Board's Principles of Best Practices.

3.2 Online courses must also be approved by the FDCOMI in accordance with their review guidelines based on established best practices for online course delivery.

4 Scheduling of Online Courses

4.1 Online course content belongs to the faculty creator. The content cannot be used by or assigned to another instructor without the written consent of the faculty creator of the content. A department may develop its own policy which addresses the ownership of course content before the online course is submitted for approval. ~~A faculty creator of course content may also enter into a contract with the department which addresses the ownership of course content before the online course is submitted for approval.~~

4.2 Based on the curricular needs of the academic unit and pending all required approvals, a faculty member can develop and teach a different version of an existing online course.

4.3 In the interest of currently enrolled students, the university may continue the use of online courses developed by a member of the Marshall University community throughout the duration of the current grading period and for up to one year beyond the current grading period to ensure completion of the online course by all students enrolled at the start of the semester regardless of ownership.

5 Format

5.1 Student access to online courses must be through the official online course management system. Exceptions must be approved in writing by the appropriate Dean and the Provost.

5.2 Technical support for online courses will be available on MUOnline and through the Computing Services Help Desk.

5.3 Guiding principles for online course development ~~and delivery pertaining to academic issues~~ are available on the Academic Affairs website and the MUOnline website.

6 Faculty Compensation for Online Course Development

6.1 Online content course development is eligible for compensation: ~~based on available funds and the curricular needs of the university~~. Development will be compensated at a fixed rate approved by the Provost and President of the University and published by FDCOMI. ~~The creation of different content for the same e-course may qualify for development funds depending on curricula needs determined by the academic unit and available funds determined by the~~

Comment [AU3]: Does this mean that t-course review will be required? The definitions indicate that online means both. I really don't think FDCOMI can handle this much more.

Monica – T-course review by FDCOMI is already required if a faculty member wants payment for development.

Comment [AU4]: I inserted

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Comment [AU5]: Do we need both of these sentences? Is the first sentence enough to get to encompass the second?
I agree—let's delete-DJS

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Comment [AU6]: Is this included to cover the issue of Incompletes?

Monica - Yes

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Comment [AU7]: I assume you are including both e-courses and t-courses based on the definitions?

Monica - Yes

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Comment [AU8]: Should we be using our defined term – content?
Yes—use the word content here.-DJS

Monica – I believe we are referring to e/t courses.

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Provost and President of the University, ~~depending on a department's curricula needs and available funds.~~

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Comment [AU9]: Who will make this decision? *How about—depending on curricula needs determined by the academic unit and available funds determined by the Provost and President of the University.--DIS*

7 Faculty Compensation for Teaching an Online Course

7.1 Faculty who teach e-courses ~~courses as an as an~~ overload (taught in addition to a faculty member's regular teaching load) are compensated on a per student basis in two payments. The first payment is based on enrollment at the close of schedule adjustment. The second payment is based on the number of students who receive a grade. If students are carried over from one instructor to another, the instructor picking up the carry over students will be appropriately compensated.

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Comment [AU10]: Delete courses

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7.2 Instructors can receive second half payment for a student who earns a grade of Incomplete if the Incomplete becomes a grade within one year of the end of the course.

Comment [AU11]: Does something need to be included to address that fact that faculty can apply for compensation after Incomplete work is finished and grades are submitted? And maybe specify that this must be completed within one semester of the grade submission.

On the issues of Incompletes add: Instructors can receive second half payment for a student who earns a grade of incomplete if the Incomplete becomes a grade within one year of the end of the course.--DIS

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7.32 The amount per student who completes the e-course course is a published fixed rate established through a recommendation from University Information Technology Committee to the Provost and President. The Faculty Senate shall review the rate recommendation. Any changes proposed by the Senate are subject to approval by the Provost and President of the University.

Comment [AU12]: Delete courses.

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7.43 When faculty teach e-courses ~~courses~~ in load, the faculty member's department will be compensated on a per student basis as described above.

7.54 No compensation will be paid to instructors or academic units for the delivery of online courses that do not assess a student fee.

~~7.65 T courses do not assess a student fee; therefore, no compensation will be paid to instructors or academic units for the delivery of t courses.~~

8 Ownership of Online Course Content

8.1 The faculty member retains intellectual property rights to the online course ~~content materials~~ he or she has created and the university retains rights to the catalog name and description of the online course.

Comment [AU13]: Again, shouldn't we be using our defined term – content?

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~~8.2 If circumstances arise in which a faculty member is unable to complete an online course in progress or is unable to teach an online course scheduled to be offered, the academic unit may assign another instructor to complete the online course in progress or to teach the online course already scheduled to be offered.~~

Comment [AU14]: This seems a lot like 43.3. Are both necessary? Should they match?... *Let's delete this one—it does seem to duplicate--DIS*

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8.23 The university maintains the right to make backup copies of online instructional content in order to protect against accidental or other deletion /corruption. All online course content shall reside on university servers within the online course management system except in instances where content is authorized from an outside vendor. Physical presence of instructional content on university servers does not automatically assign ownership to the university.

8.34 The university shall have the absolute, unrestricted right to use any online instructional content created by or through the efforts of its professional staff (non-faculty employees). All work created by non-faculty employees is a *work for hire* that shall be owned solely by the university both in copyright and distribution except when the university waives claims to the material.

8.45 The university shall have the absolute, unrestricted right to use any online instructional content created by faculty as a *work for hire* for the university outside of the regular online course development process. A written contract is required to initiate this work for hire arrangement.

8.56 Faculty who choose to distribute their online course materials, content for sale or licensing outside the university must abide by the policies, procedures, and requirements outlined in MU BOG-20 ~~fee~~ regarding Intellectual Policy.

9 Review and Update of Content

9.1 All online courses will undergo a review by the FDCOMI three years after the course was initially approved or every three years or upon request by the Office of Academic Affairs or Information Technology. The purpose of the review is to ensure that the online courses meet the needs of changing technology and comply with all current FDCOMI requirements posted on the MUOnline website. The FDCOMI committee review will deal with the technical presentation of online course content and clarity of online course instructions.

9.2 Academic units are encouraged to review online course content during the initial and three-year review cycle. FDCOMI will facilitate the review adhering to a timetable that allows for revisions to take place.

10 Online Course Fees

10.1 Students who register for e-courses will pay online course fees as established by the institution.

10.2 Special fees imposed by divisions/departments may apply to students registering for online courses.

10.3 Students registering for e-courses only will be exempt from the Student Activities fee. E-course students who wish to pay the Student Activities Fee and receive the appropriate benefits have the option of doing so.

~~10.4 T-courses do not assess an online course student fee and do not generate online course revenue.~~

~~10.5 Revenue from e-courses should be used to promote technology initiatives, support online instruction, and multimedia in the classroom.~~

Comment [AU15]: Content?

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Comment [AU16]: Spell out regarding?

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Comment [AU17]: Review implies initial review, not just the updates, doesn't it, but nothing is here to address the initial review?

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Comment [AU18]: I would replace with "e-course content". T-course content is also online, but doesn't require repeated review.

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Comment [t19]: three years after the course was initially approved or upon request by the Office of Academic Affairs or Information Technology.

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Comment [AU20]: How about 'current' rather than all?

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Comment [AU21]: Delete. The word committee is implied within FDCOMI.

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Comment [AU22]: Could this be a separate item used to stipulate the scope of FDCOMI's role? It could be listed first.

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Comment [AU23]: Could add "during the init

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Comment [AU24]: Is this needed?

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Comment [AU25]: If online refers to e and t,

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Comment [AU26]: I assume this means both

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Comment [AU27]: Wouldn't it be better to s

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Comment [AU28]: I thought the committee

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(Donna) My own comment here—I would just delete this sentence. Use of student fee \$ is governed by state law/policy.

(Monica) I am torn on this one since there was a stipulation re: the use of these fees initially when the BOG approved the fee many moons ago. IT does use e-course funds within these original guidelines.

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