

# WELCOME TO THE HERD

A Parent's Guide to Marshall University



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## **Congratulations on your student's admission to Marshall University!**

Dear Parents and Families,

Congratulations on your student's acceptance to Marshall University! You are now part of the Thundering Herd family — a community that has stood for opportunity, resilience and achievement for more than 185 years.

At Marshall, we believe college is more than a degree. It is a collection of life-changing moments: the friendships that will last a lifetime, the mentors who will inspire, the discoveries that will spark innovation and the achievements that will open doors to the future.

We know that sending your student to college is both exciting and humbling. You have invested your love, guidance, and trust in them — and now you do so in us. At Marshall, we honor that trust by committing to their success, both in and out of the classroom. Through our Marshall For All initiative, we are leading the way in making higher education more affordable and debt-free. At Marshall, students pay less on average each year than both the state and national averages — and through a supportive, student-centered experience, we prepare every graduate not just for a job, but for a life of meaning and impact.

As your student begins this journey, know that they are never walking it alone. They are surrounded by the strength of the Herd — faculty, staff, alumni, and yes, parents and family like you — who believe in them, cheer for them and celebrate every milestone along the way.

Welcome to the Marshall family. Together, we will help your student discover that their moment is here. We mean it when we say WE Are Marshall.

Congratulations once again, and Go Herd!

A handwritten signature in black ink, appearing to read 'B. S.', with a long, sweeping horizontal line extending to the right.

# Next Steps in Enrollment

Welcome, this is an exciting and busy time, so we make the enrollment process for first-time freshmen at Marshall as easy as possible. Completing the following tasks in this Admitted Student Checklist will make your student's enrollment as seamless as possible.

If your student is not a first-year freshman, please visit the [admissions site](#) to see recommended enrollment steps based on their student type, including transfer, non-college credit, readmitted, online/distance learning and more.

## □ Set Up Your MyMU Account

MyMU is your one-stop shop for all things student at Marshall University! To begin, your student can either scan the QR code at the end of this section, visit [mymu.marshall.edu](https://mymu.marshall.edu), or click on the MyMU shortcut on the upper right corner of the [Marshall.edu](https://Marshall.edu) homepage.

Once set up, your student can use myMU to access information about financial aid, view statements, register for courses, access Blackboard and view their course schedule.

## □ Apply for Financial Aid

Our [financial aid packages](#) include generous merit and need-based scholarships, loans, grants and work-study opportunities. To be considered for financial assistance, your student must complete the Free Application for Federal Student Aid (FAFSA), which is made available each year on October 1.

## □ Confirm Enrollment

After your student has been admitted to Marshall University, they will need to confirm their enrollment by logging into their portal account and completing the intent to enroll form.

## □ Sign Up for On-Campus Housing

After your student confirms their enrollment, they can [sign up for on-campus housing](#). They can choose from a variety of residence hall and dining options, and even choose to opt for one of our Living-Learning Communities to live with other freshman students who have similar interests.

Local students who will be living at home with their parents and commuting to campus must fill out an authorization to commute request from the housing website.

## □ Register for Orientation

First-year students take part in a full-day program to learn what it means to attend Marshall University. During New Student Orientation, they'll receive their student ID, meet with an academic advisor and more.

Registration typically opens in February. Visit our [orientation page](#) to register.

## □ Register for Classes

New students register for classes when they meet with their academic advisor during orientation. If your student is unable to attend, please contact the Office of New Student Orientation by calling (304) 696-3646 or emailing [orientation@marshall.edu](mailto:orientation@marshall.edu).

## □ Get Your Campus ID and Computing Account

At Orientation, your student will create their Campus ID Card and Computing account. If they are unable to attend Orientation, please visit the [Campus ID Office website](#).

## □ Secure a Parking Permit

All Marshall students are permitted to have cars on campus. When they attend Orientation, they'll be able to get a parking permit. If they are unable to attend Orientation, they'll need to apply online for a parking permit through our [parking and transportation forms page](#).

## □ Pay Tuition and Fees

Check online at our [tuition page](#) for detailed information about Marshall's tuition and fees. Your student will work with our Bursar's Office to make payments. We offer various options for paying tuition and fees — by check, money order, credit card, cash and payment plans.

## □ Visit the Marshall Bookstore

The Marshall Bookstore is your student's source for course materials, Marshall gear, Marshall gifts for family and friends and more. Stop by in person or visit the [Marshall Bookstore online](#).

## □ Attend Week of Welcome (WOW)

Your student's new life at Marshall starts during our Week of Welcome. From Freshman Convocation to the first sessions of UNI 100: Freshman First Class, they'll learn about life on campus, meet classmates and make friends, get settled in before classes start and — most importantly — have fun.



For the online version of this checklist, either visit our webpage for [Admitted Freshman Student](#) or scan the QR code.



# Orientation Information

New Student Orientation is a full-day program for students and their families. During New Student Orientation, you will attend some sessions with your student and others designed just for parents. During orientation your student will meet with their advisor who will help build your student's class schedule, answer any lingering questions and make sure they're set up for success.

- All new students **must participate** in Orientation. Failure to participate in the Orientation program will result in the cancellation of their fall course schedule.
- Orientation registration usually opens in February. Students will receive an invitation to select a date once registration opens. Remember to visit our [orientation page to register](#).
- If your student has special accommodation needs, please contact the Office of Accessibility and Accommodations at least one week before your confirmed Orientation date at 304-696-2467 or [wyant2@marshall.edu](mailto:wyant2@marshall.edu).
- Planning on traveling to the area? Visit the [Huntington Area Convention & Visitors Bureau](#) for information on where to stay, what to eat and things to do.



Scan the QR code for online details about orientation.

## Tips to help your student make the most out of their orientation

- Orientation is as much for parents and families as it is for students. Family and guests are encouraged to attend New Student Orientation and will have alternate programming during the student-only sessions. Be sure to attend these specific sessions to learn how you can better support your student.
- Explore the resource fair with your student to ensure they have access to important information. Be sure to prioritize the financial aid, counseling services and housing offices.
- Give your student the space to meet with their advisor one-on-one. Together, they can build a relationship where your student feels confident in shaping a pathway to achieve their educational goals.
- If your student has learning differences, plan to explore support options and campus accessibility offices during resource fairs or sessions.
- Scan the QR code to the right or [click this link](#) to the Parent & Family website to receive ongoing updates, find information on upcoming events like Parent & Family Weekend and access support systems.



# Key Dates for Freshmen

Every calendar year is a bit different, but the important dates will always fall around the same time each year. Use the following list of dates to get a general idea of when to be ready for freshman orientation, registration deadlines, the start of classes and other major events.



To see the exact dates for a calendar year, see the [online calendar](#) or scan the QR code above.

## Fall Semester

Mid August	Registration, Week of Welcome, First Day of Classes
Late August to Early September	Last Day to Add a Class, Withdraw Period Begins
End of September	Last Day to Withdraw from First 7 Weeks Courses
Early October	Midterms, October Break, Second 7 Weeks Courses Begin
Early November	Advanced Registration for Spring Courses
Late November	Last Day to Withdraw from Full Semester Courses and Second 7 Weeks Courses, Thanksgiving Break
Early December	Final Exams, End of Fall Semester, Residence Halls Close

## Spring Semester

Early January	University Reopens, First Day of Classes
Late January	Late Registration, Last Day to Add a Class
Late February	February Break, Last Day to Withdraw from First 7 Weeks Courses
Early March	Midterms, Spring Break, Second 7 Weeks Courses Begin, Advanced Registration for Summer Courses
Early April	Advanced Registration for Fall Courses
Late April	Last Day to Withdraw from Full Semester Courses and Second 7 Weeks Courses,
Early May	Final Exams, End of Spring Semester, Residence Halls Close

## Summer Semester

Early May	Registration begins for Summer A, B, C and D Courses
Late May	Last Day to Withdraw from Summer A Courses
Early June	Summer A Courses End
Early July	Last Day to Withdraw from Summer C Courses, Summer C Courses End
Late July	Last Day to Withdraw from Summer B Courses
Early August	Last Day to Withdraw from Summer D Courses, Summer B and D Courses End

# Academic Information

## What Families Should Know About How Universities Differ from High School

- 1 Students Have Greater Independence and More Responsibility.** In high school environments, students have day-to-day oversight from faculty or administrators who will follow up with students or their parents to resolve issues. At colleges and universities, students are entirely responsible for managing their time, coursework and activities. Having a schedule and adhering to it is essential to stay on track.
- 2 There's More Flexibility with Schedules.** High schools have to fit many courses within a shorter time frame. Not only do college classes tend to be less frequent, but they can also be scheduled over an entire day. This variety in timing allows for longer breaks between classes and enables students to create more personalized schedules.
- 3 There's Greater Depth in Courses and More Specialization.** Colleges have the resources and faculty to dive deeper into different areas of study. After meeting their general education requirements, students have the freedom to follow their interests and passions by focusing their course selections on a specific major or field of study.
- 4 There Is a Wider Variety of Teaching Styles.** Professors across disciplines approach their classes in different ways. Some courses may be a more traditional large lecture style with few graded assignments; others may be entirely online and require more self-directed learning. Students need to adjust to whatever the teaching style is and be prepared to ask for help if they have questions about the curriculum.
- 5 The College Community Is Very Diverse.** Colleges are larger than high schools and attract students from many different areas, from students across the local region to international students from around the world. As a result, university campuses typically offer more opportunities to connect with a broader range of peers who come from many different cultural and social backgrounds.

## Tips For Parents and Families on Supporting Their Students Academically

- 1 Set Your Expectations:** Discuss your expectations with your student and what you hope to see from them in their first year. The idea isn't to put added pressure on them but to be open and honest about how you hope they'll apply themselves. Discuss what they want out of their college experience. Help them to set their goals, but remind them they have four years to accomplish this. It's not a sprint; it's a marathon.
- 2 Communicate Regularly, But Not Constantly:** University is a time for students to learn independence, but they still need connections. Set up a regular date and time to talk to your student about how they're doing and to give them updates from home. Just not every day, or every week — their schedule is busy!
- 3 Find a Balance Between Letting Go vs. Letting Them Grow:** Everyone experiences university differently, so talk to your student about their experiences. Chat with them about their problems instead of trying to solve things for them. You don't have to let them go completely, but you do need to provide them with the space to grow and develop.
- 4 Understand that Homesickness Is Temporary:** Your student will feel homesick within the first week, if not sooner. That's totally normal! We will do everything we can to help them through this transition.
- 5 Encourage Your Student to Get Involved:** There's a lot to do on campus outside of classes, from clubs and organizations to campus recreation and volunteer opportunities. Take the time to look up what's happening and encourage your student to give something a try. Research shows that being involved on campus plays a major role in student engagement and degree attainment.
- 6 Don't Worry About Changing Majors:** Freshman year is a time to get acclimated to university life and for students to start to understand their interests. Many students may change majors once or twice as they are trying to find their calling. If they feel lost, suggest they speak with their advisor to ensure they are on track to graduate on time.

# Overview of Available Academic Resources for Students

## Academic Advising

Marshall's dedicated team of advisors provides personalized guidance to help students navigate course selections and degree requirements. New students should explore these resources for aid in overcoming obstacles and identifying academic opportunities that align with career goals and interests.

## Accessibility & Accommodations

The Office of Accessibility and Accommodations provides the educational and physical accessibility support necessary to ensure that all programs, services and activities are fully accessible to students with disabilities.

## Center for Student Success

The Center for Student Success provides opportunities and assistance for students in their academic life, including personal guidance, friendships, tutoring and more.

## College HELP Program

The College HELP Program is a fee-based service that works with Marshall University students diagnosed with a Specific Learning Disability (SLD) and/or Attention-Deficit/Hyperactivity Disorder (ADHD). Eligible students receive instruction and coaching in study skills, time management and organization from qualified learning specialists and a life coach.

## Commuter Resources

Student Affairs offers a wide range of resources for students who travel to campus to complete their degree, from our commuter lounge to our commuter assistance program, so you can find your place on campus.

## Counseling Center

The Counseling Center offers professional therapeutic services that can assist students with mental health, academic, career and personal needs. Counseling services are confidential and free for Marshall University students.

## Health & Wellness

Marshall University offers a wide variety of health and wellness programming and services to students, including Marco's Meal Share initiative, violence prevention and response, student health services and the Counseling Center.

## **LEAD Center**

The Leadership Engagement Activities Development (LEAD) Center empowers students to excel in their campus life through a collection of outside-the-classroom programming, mentorship, educational activities, community engagement opportunities and leadership development opportunities.

## **Military & Veterans Affairs**

The Military & Veterans Affairs office supports all military-connected students with transitional support, educational benefits and programs to promote learning, engagement and success. From student organizations to our Veterans Lounge, we provide facilities that support learning and well-being.

## **Student Advocacy & Accountability**

The Office of Student Advocacy and Accountability empowers students with resources to navigate challenges, resolve conflicts and achieve personal and academic success.



## Student Support Services

Student Support Services (SSS) is a federally funded TRIO grant program intended to help support low-income and first-generation college students. SSS is provided free of charge to undergraduate college students who meet at least one of the three eligibility requirements:

- 1. They're a first-generation college student** whose Parent(s) and/or Guardian(s) did not graduate with a four-year degree
- 2. They meet federal income eligibility requirements**
- 3. They have a documented learning or physical disability** (and are registered with Marshall University Offices of Disability Services)

## Tutoring Services

Marshall's partnership with Knack — the fastest growing peer learning platform for college students — makes it easy for undergraduate students in need of tutoring services to book sessions with verified Marshall peer tutors who have previously aced the exact courses in which they are offering assistance.

## Writing Center

The Marshall University Writing Center is a free tutoring service staffed with graduate and undergraduate students ready to help students at any stage of the writing process. Tutors can be consulted on any writing assignment from any discipline.



Scan the QR code to get links to all of these helpful resources.

# Financial Aid & Tuition

Tuition rates for undergraduate students vary based on residency.

- **Residents of West Virginia pay the lowest tuition rate**
- **Metro Residents\* pay a reduced tuition rate**
- **Non-residents of WV pay an out-of-state tuition rate**

A \$50.00 per-credit-hour E-Delivery Course Fee will also be assessed for any course sections designated as 100% online.

All students are also required to pay a base fee to attend the University.

The following colleges and programs also charge additional fees on top of the base fee:



- **College of Engineering and Computer Science**
- **College of Arts and Media Fine Arts Program**
- **College of Arts and Media Journalism Program**
- **College of Business**
- **College of Education and Professional Development**
- **College of Health Professionals (COHP)**
- **College of Liberal Arts**
- **College of Science**

The Metro Area includes the following counties:

### **In Kentucky**

Anderson, Bath, Bell, Boone Bourbon, Boyd, Boyle Bracken, Breathitt, Campbell, Carroll, Carter, Casey, Clark, Clay, Elliot, Estill, Fayette, Fleming, Floyd, Franklin, Gallatin, Garrard, Grant, Greenup, Harlan, Harrison, Henry, Jackson, Jessamine, Johnson, Kenton, Knott, Knox, Laurel, Lawrence, Lee, Leslie, Letcher, Lewis, Lincoln, Magoffin, Martin, Mason, Menifee, Mercer, Montgomery, Morgan, Nicholas, Owen, Owsley, Pendleton, Perry, Pike, Powell, Pulaski, Robertson, Rockcastle, Rowan, Scott, Shelby, Spencer, Washington, Whitley, Wolfe and Woodford.

### **In Ohio**

Adams, Athens, Belmont, Brown, Butler, Champaign, Clark, Clermont, Clinton, Coshocton, Delaware, Fairfield, Fayette, Franklin, Gallia, Greene, Guernsey, Hamilton, Harrison, Highland, Hocking, Holmes, Jackson, Jefferson, Knox, Lawrence, Licking, Logan, Madison, Marion, Meigs, Miami, Monroe, Montgomery, Morgan, Morrow, Muskingum, Noble, Perry, Pickaway, Pike, Preble, Richland, Ross, Scioto, Tuscarawas, Union, Vinton, Warren and Washington.

Students admitted to the Medical School, School of Physical Therapy or School of Pharmacy are excluded from the Metro fee structure



## Where to Find This Year's Tuition and Fees

Tuition rates and fees change every year. To see an accurate total of tuition and fees, please visit our [tuition page](#) to see the full listing of undergraduate and online tuition and fees.

For an overview of all important tuition payment deadlines and resources for managing finances, see the [Office of the Bursar](#).

You can also visit our page on [tuition housing](#) to see a full breakdown of this year's tuition and fees, housing and residence life costs and special student fees.



## How Can Parents Help Students Navigate the Financial Aid Process?

- **Help your student understand their eligibility and obligations for financial aid.** When students apply for financial aid through the Free Application for Federal Student Aid (FAFSA), their application will be checked to confirm that they meet [basic eligibility requirements](#). The information reported on the FAFSA will also be cross-checked with a student's prior-year IRS Federal Income Tax Transcript, W-2 forms and other financial documentation. Any mistakes or discrepancies will delay processing of financial aid applications and may result in ineligibility for funds.



- **Check your student's availability for merit-based scholarships.**  
First-time freshmen who are charged the West Virginia "in-state" tuition rate may qualify for one of several [merit-based scholarships](#). Additional financial support includes:
  - Incoming Freshmen Honors College Scholarship
  - Achievement Tuition Waiver Grant for West Virginia Students with Financial Need
  - Transfer Student Scholarship for In-State Students
  - Athletic Scholarships
  - Endowment and Annual Scholarships
- **Ensure your student completes all applications and that you provide a parental signature where required.**  
Some [financial aid forms](#) are available for students to complete and sign electronically and may also require parental information and/or signatures. To sign a dynamic form, parents and any other non-student users will need to "Create New Account" through the myMU portal.
- **Know where to look to review any information on tuition, financial aid assistance, deadlines and more.**  
At Marshall University, our primary objective is to assist you and your student in planning for and meeting your educational costs. Please browse our information about costs, application procedures, eligibility requirements, types of aid and other requirements on our [financial aid page](#) or scan the QR code to the right.



Want to estimate your student's cost of attendance? Visit the [Marshall University Net Price Calculator](#) or scan the QR code to get started.

# Campus Life & Housing

## Housing

There are nine different undergraduate residence halls for students who live on campus. Freshmen students are required to live on campus and are usually placed within the North and South First Year Residence Halls, two four-story buildings exclusive to freshman students.

- Want to learn more about housing options?  
See the full details on all on-campus housing options at our [hall comparison page](#).
- Wondering what to bring to your dorm room and what to leave at home?  
See our recommended list at our [guide on what to pack](#).



Move-in occurs during the second week of August. Students should check their Marshall email for communications sent by the university and the Housing Office regarding move-in and the beginning of the semester. Visit our [move-in page](#) for an updated list of this year's move-in dates and to select your move-in date and time.



Scan the QR code for more information on student housing.

## Dining Services and Meal Plans

Meal plans at Marshall University are designed to make campus life easier, more social and more satisfying. Meal plans are available for both on-campus residents and off-campus commuters.

On-campus residents must select a meal plan when filling out their housing contract. Plans cannot be changed during the semester.

**Weekly Plans** give students a set number of meals that reset each Monday. If they have a predictable schedule and know they are going to eat mostly at Harless dining hall, this is the meal plan of choice.

### 10 MEALS/WEEK + DINING DOLLARS

Average: 2 meals/weekday or ~1 meal/day  
Total: 160 meals/semester

Great for students who eat on campus twice a day during the school week but often cook or eat off-campus on weekends.

### 14 MEALS/WEEK + DINING DOLLARS

Average: ~3 meals/weekday or 2 meals/day  
Total: 224 meals/semester

Ideal for students who want the flexibility to cover most meals throughout the week without needing to cook. Best value for those who regularly eat on campus.

**A Semester Plan** gives students all their meals upfront with no weekly reset. Ideal for students who want flexibility without tracking a weekly budget.

### 175 MEALS + DINING DOLLARS

Average: ~12 meals/week

Perfect if the 10/week plan isn't quite enough, but 14/week feels like too much.

Gives students the freedom to eat more during busy weeks and less when away or eating off-campus.



Visit our [meal plan page](#) or scan the QR code for full details about dining services and meal plans, including current pricing and off-campus meal plans.

## Student Organizations & Clubs

Countless activities. Endless opportunities. A feeling of home. Here at Marshall, students can explore more than 230 different student organizations, join one of 20 fraternities and sororities or get involved with 16 NCAA Division I sports teams

- Students can find organizations that share their interests and discover upcoming events on campus or in the surrounding area through [HerdLink](#).
- Students can attend Marshall sporting events for free! Parents can purchase additional tickets to upcoming sporting events and support the Herd through the [HerdZone](#).
- Encourage a healthy student lifestyle through fitness programs, competitive sports, outdoor activities and more at the [Rec Center](#).

Interested in joining Fraternity or Sorority Life at Marshall University?  
Learn more about Greek Life at Marshall through our three councils:

### [The National Panhellenic Conference \(NPC\)](#)

The NPC is the governing council responsible for supporting the four National Panhellenic Conference chapters at Marshall University.

### [The Interfraternity Council \(IFC\)](#)

The IFC is the governing body for our seven North American Interfraternity Conference (NIC) fraternities at Marshall University.

### [The National Pan-Hellenic Council \(NPHC\)](#)

The NPHC is the governing body of the Divine Nine, historically Black Greek letter organizations, five of which have active chapters at Marshall.



Scan the QR code to explore all clubs, Greek life, sports, and campus events.

# Student Wellness & Support Services

Student Health Services at Marshall Health include the diagnosis and treatment of illnesses and minor injuries such as:

- Cough, cold, flu, sore throat, ear infections
- Migraine, nausea, vomiting, diarrhea
- Rash, minor allergic reactions
- Sprains

Student health services also offer routine, non-surgical office procedures, limited lab and x-ray services, referrals to specialists if necessary and discounted pricing for medications and dental care.

## Eligibility & Costs

- Full-time (6+ hours) students are fully eligible for all services provided at no cost per visit.
- Part-time (1-5 hours) students pay \$20 per visit.
- Medications prescribed through the Student Health Clinic that are part of the student health drug formulary will cost students \$5 or less.
- Dental care is also available through Marshall Dentistry & Oral Surgery. Discounts are available for students without insurance.
- Marshall Eye Surgeons offers discounted pricing for laser vision correction.



Visit our [Student Health Service page](#) or scan the QR code for details on location and hours.

## Health & Wellness Resources

### Marshall Health

[Marshall Health](#) is the largest, most comprehensive health care provider group in the region, with multidisciplinary facilities and services in more than 40 locations throughout West Virginia, eastern Kentucky and southern Ohio.

### Wellness Center

[The Marshall Wellness Center](#) is committed to nurturing the physical and mental health of students, enabling a lifetime of success, personal development, and holistic wellbeing through a combination of educational resources, community support and engaging activities.

### Counseling Center

[The Counseling Center](#) offers professional therapeutic services that can assist students with mental health, academic, career and personal needs. Counseling services are confidential and free for Marshall University students.

### Emergency Withdrawal

Students can request a medical or emergency withdrawal within six months of an affected semester through our [emergency withdrawal process](#).

Students seeking to withdraw from a current semester should email [twc@marshall.edu](mailto:twc@marshall.edu) to work with a Total Withdrawal Counselor.

## Campus Safety & Emergency Resources

Follow these links or scan the QR code for guides and resources from Marshall's Office of Public Safety that will help ensure your student's safety and security while on campus.

- [Tips to help your student stay safe](#)
- [Quick reference guides for emergencies](#)
- [Student escort services](#)
- [Campus help phone locations](#)
- [Campus lost and found resources](#)



### Stay Informed with MU Alert

Marshall University Emergency Messaging System (MU Alert) allows Marshall University to quickly communicate health and safety-related emergency information to students through a combination of phone calls, text messages to mobile devices and email.

### How to Sign Up/Update Info

1. Students should log in to myMU
2. After logging in, click the MU Alert icon under the quick links on the right of the screen
3. Enter/Update your contact information
4. Click "Save" to finish



Encourage Your Student to Know Their Rights and Responsibilities!

[Read the official Student Rights document.](#)

# FAQs & Parent Resources

## Financial Aid

### **Q: Where can I find scholarship procedures and deadlines?**

A: Scholarship deadlines vary, but many priority deadlines fall between December 1 and February 15 for the following academic year. The [Office of Student Financial Assistance website](#) posts specific dates and application links.

### **Q: When is tuition due?**

A: Tuition payment deadlines are listed on the [Bursar's Office website](#). Typically, payment is due a few weeks before the first day of classes each semester.

### **Q: How are refunds/reimbursements processed?**

A: Marshall University has entered into a partnership with Heartland ECSI to provide student refunds. Read more frequently asked refund questions on our [FAQ webpage](#).

### **Q: Do contributors/parents need an FSA ID?**

A: For dependent students, at least one parent will need an FSA ID. Parents who file taxes separately will both need an FSA ID. The parent's FSA ID is used to:

- Electronically sign the FAFSA
- Apply for a Federal Direct PLUS (Parent) Loan
- Electronically sign a Master Promissory Note for a Federal Direct PLUS (Parent) Loan

### **Q: Can one email be used for both parents?**

A: Parents who file taxes separately will both need to be invited as contributors to their student's FAFSA. Each will need to have a different, verified email address.

### **Q: Can students still file a FAFSA if their parents don't have Social Security numbers?**

A: Yes, at [studentaid.gov](#) parents can click on "Create Account" and then "Get Started." The parent will need to enter their name, DOB and click the box that says "I don't have a Social Security Number." A pop-up warning box will display, and the parent should click "Continue Without SSN." The parent will then continue the steps to enter the remaining required information.

**Q: How can parents view a student's financial aid information?**

A: A student can identify their parent as a proxy who will have access to the academic records that the student specifies in our proxy system. The proxy will receive an email that will allow them to set up their account to track the student's records. They can speak with a representative of the university about the student as long as they have a passphrase established by the student and shared with the proxy. Students can change/delete a proxy at any time. Instructions can be found on our [FERPA guide page](#).

**Q: Can both parents apply for a direct parent plus loan in the same year?**

A: Yes, if the parents would like to split the responsibility of financing, they may apply using separate applications.

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## Housing & Move-In

**Q: When is move-in, and how do we know our student's assigned time?**

A: Move-in schedules are sent to students via their Marshall email and posted on the [Housing & Residence Life website](#) each summer. Times are staggered to avoid congestion.

**Q: How do we find room assignments and dimensions?**

A: Students can see their [housing assignment and room details](#) in the Housing Portal. Each residence hall's page lists room dimensions, bed sizes and furniture provided.

**Q: Are there rules for decorating and setting up rooms?**

A: Yes — no nails, open-flame items and appliances with exposed heating elements are allowed. Full details are in the [Housing Handbook](#).

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## Dining & Meal Plans

**Q: How do meal plans and Dining Dollars work?**

A: All first-year students living on campus are required to have a meal plan. Dining Dollars can be used at on-campus dining locations. Read the full details on the [meal plan page](#).

**Q: What if my student has dietary restrictions or dining issues?**

A: Our [dining team](#) is happy to accommodate your student's dietary needs. Students can [contact Dining Services](#) for accommodations regarding dietary restrictions.

## Week of Welcome (WOW)

### Q: Is WOW required for all students?

A: Yes, WOW is required for all first-time freshmen and strongly encouraged for transfers.

### Q: What about commuter students with jobs?

A: Commuter students are still expected to attend WOW activities, but they can work with WOW staff if they have unavoidable scheduling conflicts.

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## UNI 100 Class

### Q: Is UNI 100 required?

A: Yes, UNI 100 (Freshman First Class) is required for most first-year students. It is designed to help students transition to college life.

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## Parent & Family Weekend

### Q: When is Parent & Family Weekend?

A: Dates are posted each summer on the [Parent & Family Weekend page](#). Activities often take place over homecoming weekend and include a home football game, campus tours and special events.

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## Technology & Wi-Fi

### Q: What if my student has tech issues?

A: Students can contact the [IT Service Desk](#) by phone, chat or in person at the Drinko Library.

### Q: Are there specific computer or software requirements?

A: While most modern laptops work, some majors have specific requirements. Students have free access to Microsoft Office 365, Blackboard and other software. See the details on our [software page](#).

## Parking

### Q: How does game day parking work?

A: On football game days, some campus lots are reserved for athletic events. The Office of Public Safety emails affected students in advance and posts details on the windshields of cars in affected areas.

## Academic Calendar

### Q: Where can I find important academic dates?

A: The academic calendar lists semester start/end dates, breaks, holidays and registration periods. You can always access the [academic calendar online](#).

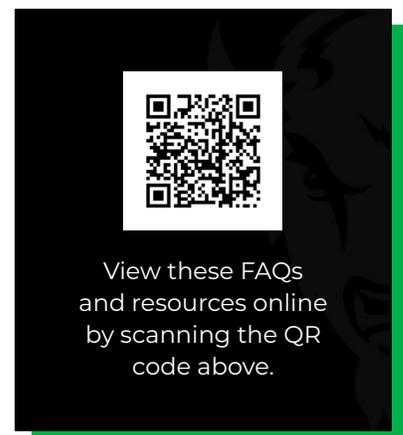
## Student Employment & Internships

### Q: Are campus jobs available?

A: Yes, through [Handshake](#) and Federal Work-Study. Many offices hire students for part-time roles.

### Q: How can my student find internships?

A: The [Office of Career Education](#) helps students find internships and prepare for job applications.



Parents, you're part of the Herd too! Stay involved with your student and the university through online communities, parent associations and family events.

<a href="#">Family Weekend</a>	<a href="#">Homecoming</a>	<a href="#">Parents Facebook Group</a>
Join our annual Parent & Family weekend on our Huntington Campus.	Mark your calendar and plan to join us for a fun week of games and activities to celebrate the Herd.	Stay connected through social media with the Marshall University Parents & Families Facebook Group.

[www.marshall.edu/parents](http://www.marshall.edu/parents)