## Request for Proposal



# Marshall University Office of Purchasing One John Marshall Drive Huntington, WV 25755-4100

Direct all inquiries regarding this order to: (304) 696-2823

## Proposal #

**MU20ATHINS** 

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	<b>ATE</b> /2019	Questions regarding Request for Proposal to be received no later than March 26, 2019 close of business day	DEPARTMENT REQUISITION NO.	April 10, 2	•	Proposer MUST ENTER DELIVERY DATE FOR	
Item #	Quantity	•	scription	3:00 PM	Unit Price	EACH ITEM BID  Extended Price	
110111#	Quantity		OR PROPOSALS		OTHE FIRE	Extended File	
		Marshall University will accept be a services until 3:00PM on April 10, 2 will open and record proposals in C Purchasing, Huntington, West Virgi	2019. At that time, Mars old Main Building, Roor nia 25755	shall University m 125, Office of	Total		
n compli period is opposite	inserted by each item,	chasing, the above, the undersigned offers and agrees by the purchaser) from the bid opening date, s delivered at the designated point(s), within the shipment from within  After receipt of order at address s	pecified above, to furnish are time specified.  Company/Propos days Title hown Signed By	ny o <mark>r all items upon w</mark>			
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#### 1. General Information

Marshall University is soliciting proposals from qualified insurance carriers to provide Intercollegiate Athletic Accident insurance coverage to various sports programs at the University, in accordance with this Request for Proposal (RFP). All proposals shall include as a minimum the specific coverage and benefits provided herein.

The University will review all proposals from eligible companies that have properly followed all instructions, completed, and manually signed the Request for Proposal.

#### 1.2 Schedule of Events

Release of the RFP March 18, 2019
Vendor's Written Questions March 26, 2019
Addendum Issued (if any) April 2, 2019
Submission Deadline April 10, 2019

Presentations TBD Cost Proposal TBD

Marshall University reserves the right to amend times and dates in its sole discretion. Any proposal not received by the date and time specified in the RFP will be disqualified. A copy of the RFP (including all attachments) and all addenda to the RFP will be placed on the Marshall University Office of Purchasing's website and uploaded to Bonfire portal.

It is the vendor's responsibility to check the website and portal to respond to any addenda and/or become aware of any changes.

#### 1.3 Inquiries

All inquiries and questions must be emailed to:

Becky Neace, Purchasing Agent

Email: neace15@marshall.edu and purchasing@marshall.edu

Subject Line: MU20ATHINS

Bidders shall not make direct or indirect contact with anyone outside the Office of Purchasing to discuss or request information about any aspect of the procurement, including the RFP or its associated evaluation process, except as authorized in the RFP. Violation of this clause will result in bid disqualification.

For all e-mail correspondence, include **MU20ATHINS** in the subject field.

#### 1.4 Evaluation Criteria

Agency Qualifications (Section 2.6)	Max 20 Points
Adherence to Specifications to Scope (Section 2.7)	Max 20 Points
Benefits (Section 2.8)	Max 20 Points
Overall Presentation (Section 2.10.2)	Max 10 Points
Cost Administration (Section 1.5)	Max 30 Points

Total 100 Points

Vendor's failure to provide complete accurate information may be considered grounds for disqualification. The University reserves the right, if necessary, to ask vendors for additional information to clarify their proposals. Nothing may be added to alter the written solution or method contained in the original proposal after the bid opening.

The University reserves the right to accept or reject any or all of the proposals, in whole or in part, without prejudice if to do so is felt to be in the best interests of the University.

#### 1.5 Cost Form

Total price to include any and all premiums, general administration fees, and aggregate total.

Coverage must include administration fee in the Medical Fund.

The annual cost of this project should not exceed:

\$90,000.00 Administration Cost/Fee Maximum \$675,000.00 Aggregate Deductible/Fund Maximum

Full Coverage insurance after claim loss is paid by the	\$
University – Aggregate Deductible	
Premium – Plan Cost	\$
Administration for the Medical Fund for the first (1 <sup>st</sup> ) year	\$
Percentage (%) or flat fee amount	
Expanded Activities Coverage Option (Cheerleaders, Mascot,	\$
Dance, Student Coaches, Student Managers, Student Trainers)	
Prospective Student-Athlete Catastrophic Option	\$

#### 2. Scope of Work

#### 2.2 Background of Operating Environment

The Marshall University Department of Athletics ("Marshall Athletics") sponsors 16 Division I varsity sports that are supported by the community, alumni, and students. Sponsored sports include women's softball, swimming & diving, tennis, volleyball, indoor and outdoor track & field, men's football, baseball; and teams for both genders in basketball, cross country, golf, and soccer. The Big Green Scholarship Foundation conducts fundraising for Marshall Athletics.

Marshall Athletics is also responsible for insuring cheerleaders, dance team, mascots, student managers, student trainers, and student coaches.

Information may be found on the Athletic website: http://www.herdzone.com

Marshall University campus address is One John Marshall Drive, Huntington, WV 25755 <a href="http://www.marshall.edu">http://www.marshall.edu</a>

#### 2.3 Coverage

The successful vendor will provide Accidental Death and Dismemberment (ADD&D) and Accidental Medical Expenses (AME) coverage for all student athletes, cheerleaders, dance team, student managers, student trainers, and student coaches. Coverage for the insured includes any type for accident or injury

sustained while participating in scheduled intercollegiate athletic events, practices, or games. The policy type is Excess coverage.

Carrier must also offer expanded activities and prospective student-athlete and chaperones catastrophic coverage options.

#### 2.4 Estimation

The following sports and estimated participating students shall be covered:

SPORT	MEN	WOMEN
Baseball	36	n/a
Basketball	16	15
Cheerleaders	6	20
Cross country	13	16
Dance/Mascot	1	14
Football	116	n/a
Golf	9	6
Soccer	27	32
Softball	n/a	23
Student Managers/ Trainers/ Coaches	30	16
Swimming	n/a	26
Tennis	n/a	8
Track & Field	n/a	34
Volleyball	n/a	15

Marshall University reserves the right to add or subtract sports and the number of athletes as necessary

#### 2.5 Loss History

Through December 31, 2018 – Aggregate Deductible Plan

YEAR	INSURER	PREMIUMS PAID	CLAIMS PAID	AGGREGATE DEDUCTIBLE AMOUNT	ADMINISTRATION FEES PAID	EXPANDED ACTIVITIES PREMIUM
2014-2015	Mutual	\$ 66,198.00	\$ 439,357.17	\$ 470,000.00	\$ 43,935.72	\$ 1,095.00
2015-2016	Mutual	\$ 72,612.00	\$ 417,528.70	\$ 589,000.00	\$ 41,752.87	\$ 1,200.00
2016-2017	Mutual	\$ 72,612.00	\$ 487,285.12	\$ 589,000.00	\$ 48,728.51	\$ 1,200.00
2017-2018	Mutual	\$ 72,612.00	\$ 728,856.38	\$ 589,000.00	\$ 72,885.63	\$ 1,200.00
2018-2019	Mutual	\$ 79,900.00	\$ 56,992.60	\$ 650,000.00	\$ 5,699.26	\$ 1,200.00

#### 2.6 Agency Qualifications

- **2.6.1** Agent's carrier(s) must demonstrate experience in athletic insurance coverage for a period of time not less than five (5) years.
- **2.6.2** Agent's carrier(s) for this coverage shall possess, as a minimum, an "A.M. BEST" rating of "A" or higher, as reported by the same for the published year of 2017/2018. Written evidence certifying this rating shall be submitted with proposals and authenticated by the rating service.
- **2.6.3** Agent's carrier(s) shall demonstrate knowledge of athletic medical expenses and history of claims payments for universities in the Mid-Atlantic regional area.

- **2.6.4** Disclosure of the Management firm that will be associated with the carrier shall be submitted at the time of the proposal.
- 2.6.5 Agency shall provide references of five (5) current University accounts, of similar size and configuration to that of Marshall University. References may be contacted to confirm the Bidders abilities and qualifications as stated in the Bidder's response. The University may perform due diligence by contacting any applicable business reference. The University reserves the right to disqualify any Bidder whose references do not support their stated claim of qualifications in their response.
- **2.6.6** Demonstrate claims payments will be made within 10 days of receiving documents required for processing.
- **2.6.7** Proof of financial position sufficient to provide required insurance and services.
- 2.6.8 Agency should demonstrate its experience in finding cost savings and in negotiating lower price for sports medicine specific specialty durable medical equipment. Specifically, please describe how your organization would treat claim for GameReady cryotherapy devices, authorized by Sports Medicine Officials, and denied by primary insurance due to "Medical Necessity".

## 2.7 Adherence to Specification of Scope-Carrier Carrier must offer:

- **2.7.1** Expanded activities and prospective student-athlete catastrophic coverage options.
- **2.7.2** Aggravation or re-injury of pre-existing injury once athlete is cleared to participate.
- **2.7.3** Conditions such as, tendonitis, bursitis, shin splints, stress fractures, etc., resulting from or aggravated by participation.
- **2.7.4** Trauma (heat related illness, cardiovascular accident, stroke, etc.) due to exertion while participating in or traveling to and from events.
- 2.7.5 Coverage of experimental joint and muscle procedures that are used to improve an injury that occurred during participation or aggravated by participation. Marshall will inform the company prior to any procedure being done.
- **2.7.6** Billing contracts in existence with healthcare providers in the local area at a discounted rate, including discounts for having primary insurance, if direct contracts are not in existence.
- **2.7.7** Access to online claim submission and retrieval.
- **2.7.8** Two-year benefit period form date of accident.
- 2.7.9 Standards conformance Respondents to this solicitation must provide any additional detailed information necessary for determining applicable standards conformance, as well as for documenting products and/or services that are incidental to the project, which would constitute and exception to requirements. If a vendor claims its product and/or services are equivalent and it is later determined by the University i.e., after award

of a contract/order, that products and/or services delivered do not conform to the specification contained herein, remediation of the products and/or services to the level of conformation specified will be the responsibility of the Contractor at its expenses.

- 2.7.10 Electronic access to monthly claims reports and all payments including administration fees, aggregate, and primary reporting and provider payments.
- 2.7.11 Marshall currently has a contract with Vivature as part of its overall plan to control expenses related to medical coverage for the athletic program and the carrier may be expected to assist at times with any required coordination as part of the program.

#### 2.8 Adherence to Specification of Scope-Benefits

Benefits included but not limited to:

#### 2.8.1 Plan Limits:

\$90,000.00/person
 \$25,000.00/person
 \$5,000,000.00
 \$1 Travel Aggregate
 \$0.00

Accidental Medical Maximum/Incident

 Accidental Death and Dismemberment
 Air Travel Aggregate
 Deductible on All Sports

Policy Type **Excess** Air or Ground Ambulance 100%, U&C Orthopedic Appliance (Maximum) 100%, U&C Physical Therapy (Maximum) 100%, U&C **Dental Benefit** Included Heart/Circulatory Death Benefit Included (1) Off-Season Conditioning Included Expanded Medial Benefit/Coverage Included (2) Re-Injury Benefit Included Incurring Period for First Expense 180 days 2 Year Benefit Period Included

- Approved experimental procedures only when approved by the University
- Expanded Activities Accident Medical Coverage option for Cheerleaders, Dance, Student Coaches, Student Managers, Student Trainers
- Coordination with HMO/PPO/POS Coverage (3)
- Prospective Student-Athlete Catastrophic Medical Insurance option
- Coverage must include Administration of the Medical Fund
- **2.8.2** Heart and Circulatory Benefit Coverage Coverage of any injury dealing with the heart/circulatory system during supervised activities which includes travel to and from events, practices, and games.
- **2.8.3** Expanded Medical Coverage includes but not limited to: supervised activities which includes travel to and from events, games, or practices, skin conditions, infections, EMS transportation, heat illness, and/or any conditions that may develop from an athletic injury.

2.8.4 HMO, PPO, or similar affiliated plans where physicians are pre-selected will not be considered, so that the University has the flexibility to send athletes to any physician for best care possible. This is also needed for the athletes that are not from the Huntington, West Virginia area, from out of the state, and/or international students.

#### 2.9 Explanations of Aggregate Deductible Plan

#### 2.9.1 AD Plan Claims Administration

Claims will be adjusted by the administrator to the medical maximum limit of insurance. All covered medical expenses will be paid at the reasonable/customary charge, screened for PPO discounts that are then applied to the aggregate deductible. When claims payments have reached the aggregate limit, any additional amounts will be paid by the underwriter's stop-loss policy. Accidental death and dismemberment claims will not be applied toward the aggregate and be paid from first dollar by the underwriter's stop-loss policy.

#### 2.9.2 Plan Claims Monies

All monies forwarded for the purpose of claims payments will be placed in a non-interest-bearing account. These monies will only be used for the payment of covered medical expense. Payment of non-covered claims must be requested in writing by the insurance coordinator at the University.

All monies in the claims paying account are the University's and any remaining balance can be refunded to the University after receiving a request in writing. If there are no monies in the fund account, claims will not be paid until monies are deposited into the fund account or the aggregate deductible has been satisfied. The University bears the sole responsibility of funding the aggregate deductible account until the claims reaches the aggregate level.

#### 2.9.3 AD Plan Reporting

The claims provider will provide a monthly report to include: detail claim payments, total losses paid for each year, and a reconciliation report showing deposits and payments made from the aggregate deductible account.

#### 2.10 Term

This is an Open-End Contract for one (1) year with the option to renew for four (4) additional years.

The insurance policy shall be issued for an initial policy term beginning at 12:00:01 AM on August 1, 2019 and end at midnight on July 31, 2020, or from the date of policy enactment for a continuous period of 365 days

#### 2.10.1 Duration of Proposal Offer

Proposals are to be held valid for 120 calendar days following the closing date for the Request for Proposal. This period may be extended by mutual written agreement between the Bidder and the University.

#### 2.10.2 Oral Presentations

Bidders may be required to provide oral presentations to discuss their proposal and/or clarify their technical submittal.

#### 2.10.3 Supplier Diversity

Marshall University is committed to suppler diversity. By taking an active role in working with Diverse Suppliers. Marshall can optimize price, service, ad delivery conditions while building the local and community and economy. The awarded vendor maybe contacted to provide some additional information for reporting purposes.

#### 3. SUBMISSION OF PROPOSAL

#### 3.1 Submission of Proposal in Bonfire

This part of the RFP outlines the format bidders must follow in arranging information within responses. Reference Attachment A for Bonfire Submission Instructions for Suppliers. All submissions are uploaded into Bonfire. The arrangement of submissions is outlined below.

#### 3.1.1 Submission 1 – Request for Proposal (RFP) Document

The cover page must be filled out and signed by the vendor and include the following, but not limited to, other requested information within this RFP document. Note, the cover page must exclude pricing information. Both RFP and Forms are to be submitted as one PDF file.

#### 3.1.1.1 RFP signed cover page with:

Requested Forms

#### 3.1.1.2 Forms

- MU96Agreement Addendum (vendor section to be filled out, signed and dated)
- <a href="http://www.marshall.edu/purchasing/files/Eff-2019-3-1-">http://www.marshall.edu/purchasing/files/Eff-2019-3-1-</a>
   MU-96-final.pdf
- Purchasing Affidavit http://www.state.wv.us/admin/purchase/vrc/pAffidavit.pdf
- Vendor Preference (if applicable)
   <a href="http://www.state.wv.us/admin/purchase/vrc/Venpref.pdf">http://www.state.wv.us/admin/purchase/vrc/Venpref.pdf</a>

#### 3.1.2 Submission 2 - Finance / Cost Document

Cost must be submitted into the Bonfire portal in Excel format. Vendor must use Excel Cost Sheet available for download from Marshall University Purchasing's website under its respective RFP information: <a href="http://www.marshall.edu/purchasing/resources/bids-and-proposals/">http://www.marshall.edu/purchasing/resources/bids-and-proposals/</a>. The cost sheet template is named "Cost Table" in Bonfire.

#### 3.1.2.1 Excel Price Sheet

Reference Attachment B for the Excel Worksheet. The Cost Table can be obtained at <a href="https://marshall.bonfirehub.com/opportunities/13688">https://marshall.bonfirehub.com/opportunities/13688</a>. The Cost Table may take a significant amount of time to prepare.

#### 3.1.2.2 Vendor Support Portal

A Vendor Support Portal is provided at the following link: <a href="https://bonfirehub.zendesk.com/hc/en-us">https://bonfirehub.zendesk.com/hc/en-us</a>. Need Help? Contact Bonfire at <a href="mailto:Support@GoBonfire.com">Support@GoBonfire.com</a> for technical questions related to your submission.

#### 3.2 Physical Bid Submission

All proposals must be received prior to deadline 3:00pm on 15 April 2019 in accordance with the Instructions to the RFP. All proposals will be date and time stamped to verify official time and date of receipt.

Vendors mailing proposal should allow sufficient time for mail delivery to ensure timely arrival. Any proposal received after the opening date and time may be immediately disqualified.

#### 3.2.1 Labeling

Each proposal shall be enclosed in a sealed, self-addressed, opaque envelope plainly marked shall be mailed or hand delivered to:

#### **Becky Neace, Purchasing Agent**

Marshall University Office of Purchasing Old Main, Room 125 Huntington, WV 25755

**Subject Line: MU20ATHINS** 

#### 3.2.1.1 Physical Submission 1 – Technical Documents and Forms

- MU96Agreement Addendum (vendor section to be filled out, signed and dated) – <a href="http://www.marshall.edu/purchasing/files/Eff-2019-3-1-">http://www.marshall.edu/purchasing/files/Eff-2019-3-1-</a> MU-96-final.pdf
- Purchasing Affidavit <u>http://www.state.wv.us/admin/purchase/vrc/pAffidavit.pdf</u>
- Vendor Preference (if applicable)
   <a href="http://www.state.wv.us/admin/purchase/vrc/Venpref.pdf">http://www.state.wv.us/admin/purchase/vrc/Venpref.pdf</a>

## 3.2.1.2 Physical Submission 2 – Finance / Cost Document Cost shall be enclosed in a sealed, self-addressed, opaque envelope plainly marked "Cost/Financials"

## **Attachment A**

## **Submission Instructions for Suppliers**

Please follow these instructions to submit via our Public Portal.

## 1. Prepare your submission materials:

## **Requested Information**

Name	Туре	# Files	Requirement	Instructions
Cost (BT-48EY)	BidTable: Excel (.xlsx)	1	Required	You will need to fill out the provided Response Template for this BidTable. The Response Template can be downloaded from the project listing on the Bonfire portal.
Proposal	File Type: PDF (.pdf)	Multiple	Required	
MU96	File Type: PDF (.pdf)	Multiple	Required	
Vendor Preference	File Type: PDF (.pdf)	Multiple	Required	
Purchasing Affidavit	File Type: PDF (.pdf)	Multiple	Required	

### **Commodity Codes**

Commodity Set	Commodity Code	Title	Description
UNSPSC	641221	Health insurance contracts	A broad range of commercial risk management contracts, in the form of policies, that protect individuals or members of a group against the risk of damage due to health related conditions and maladies
UNSPSC	841316	Life and health and accident insurance	

Commodity Set	Commodity Code	Title	Description
UNSPSC	64122101	Individual health insurance policy	A type of commercial risk management contract, in the form of a policy, that protects individuals against the risk of damage due to health related conditions and maladies
UNSPSC	64122102	Group health insurance policy	A type of commercial risk management contract, in the form of a policy, that protects group members against the risk of damage due to health related conditions and maladies
UNSPSC	84131603	Accidental injury insurance	

#### **Requested Documents:**

Please note the type and number of files allowed. The maximum upload file size is 1000 MB.

Please do not embed any documents within your uploaded files, as they will not be accessible or evaluated.

#### **Requested BidTables:**

The BidTable Response Templates can be obtained at https://marshall.bonfirehub.com/opportunities/14020.

Please note that BidTables may take a significant amount of time to prepare.

#### 2. Upload your submission at:

#### https://marshall.bonfirehub.com/opportunities/14020

Your submission must be uploaded, submitted, and finalized prior to the Closing Time of **Apr 10, 2019 3:00 PM EDT.** We strongly recommend that you give yourself sufficient time and **at least ONE (1) day** before Closing Time to begin the uploading process and to finalize your submission.

#### **Important Notes:**

Each item of Requested Information will only be visible after the Closing Time.

Uploading large documents may take significant time, depending on the size of the file(s) and your Internet connection speed.

You will receive an email confirmation receipt with a unique confirmation number once you finalize your submission.

Minimum system requirements: Internet Explorer 11, Microsoft Edge, Google Chrome, or Mozilla Firefox. Javascript must be enabled. Browser cookies must be enabled.

#### **Need Help?**

Marshall University uses a Bonfire portal for accepting and evaluating proposals digitally. Please contact Bonfire at Support@GoBonfire.com for technical questions related to your submission. You can also visit their help forum at https://bonfirehub.zendesk.com/hc



## MARSHALL UNIVERSITY REQUEST FOR PROPOSAL SUPPLEMENTAL PACKAGE

Informational document

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#### REQUEST FOR PROPOSAL SUPPLEMENTAL PACKAGE

#### RESPONSE

Vendors must complete a response to all mandatory specifications in order to be considered and continue in the evaluation process. Each proposal must be formatted as per the outline provided in the RFP. The contractor must make no other arrangement or distribution of proposal information. Failure on the part of the vendor to respond to specific requirements detailed in the RFP may be the basis for disqualification of a proposal. The University reserves the right to waive any informality of this proposal format and minor irregularities. NOTE: Nothing in the RFP may be construed to limit the University from negotiating for a change in the Services or fees during the term of the purchase order issued pursuant to the RFP.

#### A. Pre-Proposal Conference

An RFP may have a **mandatory** pre-proposal conference. The conference may be on-site, telephonic or digital. Vendors submitting a bid must attend the mandatory pre-proposal meeting. Failure to attend the mandatory pre-proposal meeting shall result in disqualification of the Vendor's proposal. No one person attending the pre-proposal meeting may represent more than one Vendor. An attendance sheet provided at the pre-proposal meeting shall serve as the official document verifying attendance.

#### B. Delivery

The University's RFP bid process requires that the proposal be submitted as directed within the RFP specifications; either directly entered into the Bonfire portal or an original mailed by the date and time stipulated in the proposal. Any requested convenience copies must be delivered to the address as specified within the proposal. Convenience copies shall be exact copies of the original. The University uses Bonfire for digital submissions and may or may not request additional copies.

All bids will be date and time stamped to verify official time and date receipt. Vendor is solely responsible for getting its original proposal and convenience copies delivered in a readable format by the Proposal Opening Date and Time.

Vendors mailing proposals should allow sufficient time for mail delivery to ensure timely arrival. The Marshall University Office of Purchasing cannot waive or excuse late receipt of a proposal which is delayed and late for any reason according to West Virginia State Code §5A-3-11(g). Any proposal received after the bid opening date and time will be immediately disqualified in accordance with the Marshall University Purchasing Administrative Rules and Regulations.

#### C. Labeling Mailed Packages

The outside of the proposal package should be clearly marked with the RFP# and Bid Opening date and time.

#### D. Separate Submission of Cost and Technical Proposals

#### **Technical Proposal**

The selection procedure for RFPs requires that evaluation of the Technical Proposal be conducted before the Cost Proposal is distributed to the Committee. Consequently, each proposal must be submitted as two separately sealed enclosures. Failure to comply may constitute disqualification of Bidder's proposal. Do not include cost figures in the technical proposal. Responses should be numbered to correspond to the RFP section numbers in the Specifications section. Each section shall be tabbed for ease of reference.

#### Cost/Fee/Price Proposal (separate file):

Vendor must list ALL fees on the Cost Proposal. Vendor may only charge those fees that are listed on the Cost Proposal. The Cost Proposal must be submitted with your proposal in a separate file within Bonfire or a separately sealed envelope if mailed, and signed by a person authorized to bind the Vendor.

#### II. RFP TERMS

#### A. Best and Final Offers

The University may, but is not required, to negotiate with Bidders. If the University elects to negotiate, negotiations shall be conducted with Bidders whose proposals fall in the competitive range. The competitive range includes those proposals whose price and technical factors give them a reasonable chance of winning the award. Such Bidders shall be accorded fair and equal treatment with respect to any opportunity for negotiation and revision of proposals. The purpose of negotiations shall be to seek clarification with regard to the technical and price aspects of proposals so as to assure the University's full understanding of proposals. No Bidder shall be provided information about any other Bidder's proposal, and no Bidder shall be assisted in bringing its proposal up to the level of any other proposal. A common deadline shall be established for receipt of best and final offers should one be necessary.

#### B. Exceptions or Restrictions

Bidders taking exception to any requirements stated in this RFP must submit a list of exceptions referencing section and paragraph number of the exception. Include the original text as well as the proposed change. If the Bidder provides an alternate solution when taking an exception to a requirement, the benefits of this alternative solution and impact, if any, on any part of the remainder of the Bidder's solution, must be described in detail. The exception must be contain within the original Bidder's submission. If the Bidder's solution is not contained within the original submission the exceptions will not be considered.

#### C. Incurring Costs

Marshall University and any of its employees or officers shall not be held liable for any expenses incurred by any bidder responding to this RFP for expenses to prepare, deliver the proposal, or to attend any mandatory pre-proposal meeting or oral presentations.

#### D. Independent Price Determination

A proposal will not be considered for award if the price in the proposal was not arrived at independently without collusion, consultation, communication or agreement as to any matter relating to prices with any competitor unless the proposal is submitted as a joint venture.

#### E. Inquiries

Questions relating to an RFP must be submitted in writing to the Office of Purchasing on or before the date outlined in the RFP. A written response will be issued by addendum when necessary. Verbal responses are non-binding.

#### F. Oral Statements and Commitments

Vendor must clearly understand that any verbal representation made or assumed to be made during any oral discussion concerning the RFP is not binding. Only the information issued in writing by an official written addendum to the Request for Proposal is binding.

#### G. Cost/Fee/Price Quotations

The price(s) quoted in the proposal will not be subject to any increase and will be considered firm for the life of the contract unless specific provisions have been provided for an adjustment in the original contract. Other Marshall

University entities may request a quotation for services relative to this proposal. Each entity is solely responsible for services requested. Vendors should note in the proposal package if this option is not available. Unit prices shall prevail in cases of a discrepancy in the Vendor's proposal. Unit prices shall prevail in cases of a discrepancy in the Vendor's bid.

#### H. Best Price Guarantee

The awarded vendor agrees to provide pricing to the University and its participating entities that are the lowest pricing available and the pricing shall remain so throughout the duration of the contract. The awarded vendor agrees to lower the cost of any product purchased following a reduction in the manufacturer or publisher's direct cost.

#### I. Rejection of Proposals

Marshall University shall select the best value solution according to the evaluation criteria. However, the University reserves the right to accept or reject any or all proposals, in part or in whole at its discretion. Marshall University reserves the right to withdraw an RFP at any time and for any reason. Submission of, or receipt by Marshall University of proposals confers no rights upon the bidder nor obligates Marshall University in any manner. A contract based on this RFP and the Vendor's proposal, may or may not be awarded. Any contract resulting in an award from this RFP is not valid until properly approved and executed by Marshall University, Office of Purchasing.

#### J. Waiver of Minor Irregularities

The Director reserves the right to waive minor irregularities in bids or specifications.

#### K. Mandatory Requirements

Any specification or statement containing the word "must", "shall", or "will" are mandatory. By signing and submitting a response to an RFP, the vendor agrees to all mandatory deliverables described herein. The vendor is required to meet all mandatory requirements in order to be eligible for consideration and to continue in the evaluation process. Failure to meet or agree to mandatory items shall result in disqualification of the Vendor's proposal and the evaluation process will be terminated for that vendor. Decisions regarding compliance with any mandatory requirement shall be at the sole discretion of the University.

#### L. Public Record

Submissions are Public Record.

All documents submitted to Marshall University, Office of Purchasing, related to purchase orders or contracts are considered public records. All bids, proposals or offers submitted by bidders shall become public information and are available for inspection during normal official business hours in the Office of Purchasing after the bid opening. Proposals will not be released until after the award.

#### M. Written Release of Information

All public information may be released with or without a Freedom of Information request; however, only a written request will be acted upon with duplications fees paid in advance. Fees shall apply to all requests for copies of any document. Currently the fees are based upon the "Administrative Procedure ADMIN-3 Freedom of Information Act Request Procedures" posted online at <a href="http://www.marshall.edu/adminproc/files/ADMIN-3.pdf">http://www.marshall.edu/adminproc/files/ADMIN-3.pdf</a>? All request maybe emailed to FOIA@marshall.edu.

#### N. Risk of Disclosure

The only exemptions to disclosure of information are listed in West Virginia Code §29B-1-4. Primarily, only trade secrets, as submitted by a bidder, are exempt to public disclosure. The submission of any information to Marshall

University, Office of Purchasing, puts the risk of disclosure on the vendor. Marshall University, Office of Purchasing, does not guarantee non-disclosure of any information to the public.

#### III. DOCUMENTS

#### A. RFP Addenda

If it becomes necessary to revise any part of an RFP, an official written addendum will be issued by Marshall University, Office of Purchasing, to all bidders of record. The University reserves the right to further modify the RFP, including any Exhibits and Addenda to the RFP, as it considers appropriate.

A copy of the RFP and any addenda to the RFP will be placed on the University website, and sent to vendors of record. It is the Vendor's responsibility to periodically check the web site to make sure it is aware of and responds to any addenda.

#### B. Addenda Acknowledgement

Written acknowledgement of receipt of all issued amendments, addenda or changes shall be required from all Bidders responding to this RFP and in the form required by the solicitation documents. Vendor should acknowledge receipt of all addenda issued by signing the issued Addendum Form. Failure to acknowledge addenda may result in bid disqualification. The addendum acknowledgement should be submitted with the bid to expedite document processing.

#### C. Agreement Addenda

Any contract resulting from an award from this RFP and a contractor's proposal must include, but is not limited to, in its terms and conditions all mandatory sections contained herein. Failure of the successful contractor to sign Agreement Addendum (MU-96), or Software Agreement Addendum (MU96A), and if necessary, the MU Cloud Computing Contract Addendum, as part of the contract may result in disqualification. Agreement Addenda are available online at:

http://www.marshall.edu/purchasing/files/MU-96.pdf or

http://www.marshall.edu/purchasing/files/MU-96A.pdf

http://www.marshall.edu/purchasing/files/CC Addendum.pdf

#### D. Drug Free Workplace

Chapter 21 - Article 1D of the West Virginia Labor Code, otherwise known as the West Virginia Alcohol and Drug-free Workplace Act, mandates that public improvement contractors should implement a drug-free workplace program requiring alcohol and drug testing. No public authority may award a public improvement contract to a contractor unless they maintain a drug-free workplace policy. The form may be accessed at: <a href="http://www.state.wv.us/admin/purchase/vrc/DrugFreeAff.pdf">http://www.state.wv.us/admin/purchase/vrc/DrugFreeAff.pdf</a>

#### E. HIPAA Business Associate Addendum

The West Virginia State Government HIPAA Business Associate Addendum (BAA), approved by the Attorney General, is available online at <a href="http://www.state.wv.us/admin/purchase/vrc/hipaa.html">http://www.state.wv.us/admin/purchase/vrc/hipaa.html</a> and is hereby made part of the agreement provided that the Agency meets the definition of a Covered entity (45 CFR §160.103) and will be disclosing Protected Health Information (45 CFR §160.103) to the Vendor.

#### F. Vendor Preference:

Vendor Preference may only be granted upon written request and only in accordance with the West Virginia Code § 5A-3-37 and the West Virginia Code of State Rules.

Failure to submit the Resident Vendor Certification form with its bid will result in denial of Vendor Preference. Vendor Preference does not apply to construction projects. Vendor preference can be applied to the cost portion of the proposal only. A Resident Vendor Certification form may be found at:

http://www.state.wv.us/admin/purchase/vrc/Venpref.pdf

#### G. Vendor Registration:

Prior to any award, the apparent successful Vendor must be registered with the Purchasing Division of the Department of Administration. If the successful Vendor is not currently registered, it shall complete and file the Vendor Registration and Disclosure Statement, Form WV-1, and submit the annual registration fee of \$125.00. Vendors do not have to be registered to submit a proposal. Form WV-1 may be found at: <a href="http://www.state.wv.us/admin/purchase/vrc/wv1.pdf">http://www.state.wv.us/admin/purchase/vrc/wv1.pdf</a>

#### H. Purchasing Affidavit

In accordance with West Virginia Code §5A-3-10a, all Vendors are required to sign, notarize, and submit the Purchasing Affidavit stating that neither the Vendor nor a related party owe a debt to the State in excess of \$1,000. The affidavit must be submitted prior to award, but should be submitted with the Vendor's bid. A copy of the Purchasing Affidavit can be found at: <a href="http://www.state.wv.us/admin/purchase/vrc/pAffidavit.pdf">http://www.state.wv.us/admin/purchase/vrc/pAffidavit.pdf</a>

#### I. Taxpayer ID Number and Certification (W9)

Request for Taxpayer Identification Number and Certification can be found at: <a href="http://www.irs.gov/pub/irs-pdf/fw9.pdf">http://www.irs.gov/pub/irs-pdf/fw9.pdf</a>

#### J. Proof of Good Standing and Authorization to Do Business

Vendors must be in good standing with all regulatory and governmental entities and be authorized to do business in West Virginia. Upon request of the University, Vendors must be able to provide proof of good standing and authorization to do business.

#### K. Disclosure of Interested Parties to Contract

In accordance with West Virginia Code §6D-1-2, vendors must sign, notarize, and submit Disclosure of Interested Parties form if a contract or a series of related contracts either actual or estimated value \$1 million or more. The form is required prior to award of the contract. The document can be found at:

https://ethics.wv.gov/SiteCollectionDocuments/Disclosure%20of%20interested%20parties%20form%206-8-18%20fillable.pdf

#### L. Insurance Requirements

Liability insurance certificates are required prior to award but are not required at the time of bid.

#### M. License Requirements

The successful vendor must produce current documentation of all applicable licensures relating to the RFP project.

#### N. Purchase Order

In the event an award is made pursuant to the RFP, a purchase order, containing any agreement signed by the parties and attachments thereto, including the original RFP and applicable Addenda, and the Vendor's proposal, will be issued. The purchase order constitutes the contract to which the parties are bound. A signed contract or agreement is not binding on the University until the purchase order has been issued.

#### O. Life of Contract

When applicable a Life of Contract page containing the effective period of the contract, renewal periods, and terms is attached to the agreement.

#### IV. EVALUATION AND AWARD

Evaluations are not based solely on price. It is the intent of the University to award a purchase order to the Vendor that will provide the best solution to meet the needs of the University. Generally evaluation information specific to the RFP will be contained in the RFP document. During the course of the evaluation, the University has the right to contact any Vendor to clarify or elaborate on the proposal.

#### A. Assignment of Points

Points are assigned according to the specifications contained in the RFP. The points will form the basis of the evaluation.

#### B. Committee

Proposals will be reviewed by a Proposal Review Committee whose members represent various groups within the University.

#### C. Cost Evaluation and Resident Vendor Preference:

Upon approval of the technical evaluation from the Evaluation Committee, the Purchasing Office will schedule a time and date to publicly open and read aloud the cost proposals. The Vendors shall be notified of this date. In accordance with West Virginia Code §5A-3-37, the Office of Purchasing will make the determination of the Resident Vendor Preference, if applicable. Resident Vendor Preference provides an opportunity for qualifying vendors to request preference for their residency status at the time of bid. Such preference is an evaluation method only and will be applied only to the cost bid in accordance with the West Virginia Code. A certificate of application is used to request this preference.

#### D. Disqualification of Bidders

Any of the following causes, while not inclusive, may be considered sufficient for the disqualification and rejection of a proposal:

- 1. Submission of a proposal which is not in conformance with the requirements as stated in this solicitation.
- 2. Lack of bidder competency or responsibility as demonstrated by past performance.

#### E. Debarment and Suspension

Contractor will not be considered in proposal process if debarred or suspended

#### F. Technical Evaluation:

An Evaluation Committee will review the technical proposals, assign appropriate points, and make a final written consensus recommendation of the highest scoring contractor to the Office of Purchasing.

#### G. Presentations

As part of the proposal evaluation process, acceptable Vendors may be requested to make a presentation to the Proposal Review Committee regarding financial commitment, services and type of operation they are prepared to provide. The University reserves the right to conduct individual interviews with finalists and to request best and final

offers from any or all finalists. Bidders may be required to provide oral presentations to discuss their proposal and/or clarify their technical submittal.

#### H. Contract Approval and Award

After the cost proposals have been opened, the contract award is based on the highest scoring vendor. Once approved by the Director of Purchasing, the contract is prepared and signed by the Office of Purchasing, encumbered and mailed to the appropriate parties.

#### I. Contract Provisions

After the successful Vendor is selected, a formal contract document will be executed between Marshall University and the Vendor. In addition, the RFP and the Vendor's response will be included as part of the contract by reference. The order of precedence is the contract, the RFP and the Vendor's proposal in response to the RFP.

#### J. Contract Termination

Marshall University may terminate any contract resulting from this RFP immediately at any time the Vendor fails to carry out its responsibilities or to make substantial progress under the terms of this RFP and resulting contract. Marshall University shall provide the Vendor with advance notice of performance conditions which are endangering the contract's continuation. If after such notice the Vendor fails to remedy the conditions contained in the notice, within the time period contained in the notice, MU shall issue the Vendor an order to cease any and all work immediately. MU shall be obligated only for services rendered and accepted prior to the date of the notice of termination.

MU shall have the right to terminate the contract upon thirty (30) days written notice to Vendor.

#### K. Vendor Protests

Vendors are provided the ability to protest specifications and purchase order/contract awards. Protests based on specifications must be submitted no later than five business days prior to bid opening. Protest of purchase order/contract awards must be submitted no later than five calendar days after notification of the award. The vendor is responsible for knowing the bid opening and award dates. All protests must be submitted in writing to the Marshall University Office of Purchasing and contain the following information: (a) the name and address of the protestor; (b) the RFP or contract number; (c) a statement of the grounds of protest; (d) supporting documentation (if necessary); and (e) the resolution or relief sought. Failure to submit this information must be grounds for rejection of the protest by the Purchasing Director. The matter of protest will be reviewed and a written decision issued. Continuation or delay of the contract award while the protest is considered is at the discretion of the Purchasing Director.

#### V. TERMS AND CONDITIONS

The Request for Proposal contains all the contractual terms and conditions under which Marshall University will enter into a contract. By signing and submitting its proposal, the successful Vendor agrees to be bound by all the terms contained in the RFP and RFP supplemental package.

#### A. Conflict of Interest

Vendor affirms that it, its officers, members or employees presently have no interest and shall not acquire any interest, direct or indirect, which would conflict or compromise in any manner or degree with the performance or its services hereunder. The Vendor further covenants that in the performance of the contract, the Vendor shall periodically inquire of its officers, members and employees concerning such interests. Any such interests discovered shall be promptly presented in detail to the University.

#### B. Prohibition against Gratuities

Vendor warrants that it has not employed any company or person other than a bona fide employee working solely for the vendor or a company regularly employed as its marketing agent to solicit or secure the contract and that it has not paid or agreed to pay any company or person any fee, commission, percentage, brokerage fee, gifts or any other consideration contingent upon or resulting from the award of the contract.

For breach or violation of this warranty, the State shall have the right to annul this contract without liability at its discretion or to pursue any other remedies available under this contract or by law.

#### C. Certifications Related to Lobbying

Vendor certifies that no federal appropriated funds have been paid or will be paid, by or on behalf of the company or an employee thereof, to any person for purposes of influencing or attempting to influence an officer or employee of any Federal entity, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment or modification of any Federal contract, grant, loan or cooperative agreement. If any funds other than federally appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee or any agency, a Member of Congress, an officer or employee of Congress or an employee of a Member of Congress in connection with this Federal contract, grant, loan or cooperative agreement, the Vendor shall complete and submit a disclosure form to report the lobbying. Vendor agrees that this language of certification shall be included in the award documents for all sub-awards at all tiers, including subcontracts, sub-grants, and contracts under grants, loans, and cooperative agreements, and that all sub-recipients shall certify and disclose accordingly. This certification is a material representation of fact upon which reliance was placed when this contract was made and entered into.

#### D. Changes

If changes to the original contract become necessary, a formal contract change order will be negotiated to address changes to the terms and conditions and costs of work included under the contract. An approved contract change order is defined as one approved by the Office of Purchasing of MU and when necessary, approved as to form by the West Virginia Attorney General's Office; encumbered and placed in the U.S. Mail or delivered via email prior to the effective date of such amendment. An approved contract change order is required whenever the change affects the payment provision or the scope of the work. Such changes may be necessitated by new and amended Federal and State regulations and requirements. The change order must be signed by the Director of Marshall University's Office of Purchasing or designee.

As soon as possible after receipt of a written change request from Marshall University, but in no event more than thirty (30) days thereafter, the Vendor shall determine if there is an impact on price with the change requested and provide Marshall University a written statement identifying any price impact on the contract or to state that there is no impact. In the event that price will be impacted by the change, the Vendor shall provide a description of the price increase or decrease involved in implementing the requested change.

NO CHANGE SHALL BE IMPLEMENTED BY THE VENDOR UNTIL SUCH TIME AS THE VENDOR RECEIVES AN APPROVED WRITTEN CHANGE ORDER.

#### E. Emergency Purchases

The Purchasing Director may authorize the purchase of goods or services in the open market that Vendor would otherwise provide under this Contract if those goods or services are for immediate or expedited delivery in an emergency. Emergencies shall include, but are not limited to, delays in transportation or an unanticipated increase in the volume of work. An emergency purchase in the open market, approved by the Purchasing Director, shall not

constitute a breach of this Contract and shall not entitle the Vendor to any form of compensation or damages. This provision does not excuse the University from fulfilling its obligations under a One Time Purchase contract.

#### F. Subsequent Forms

The terms and conditions contained in this Contract shall supersede any and all subsequent terms and conditions which may appear on any form documents submitted by Vendor to the University such as price lists, order forms, invoices, sales agreements, or maintenance agreements, and includes internet websites or other electronic documents. Acceptance or use of Vendor's forms does not constitute acceptance of the terms and conditions contained thereon.

#### G. Antitrust

In submitting a bid to, signing a contract with, or accepting a Purchase Order from any agency of the State of West Virginia, the Vendor agrees to convey, sell, assign, or transfer to the State of West Virginia all rights, title, and interest in and to all causes of action it may now or hereafter acquire under the antitrust laws of the United States and the State of West Virginia for price fixing and/or unreasonable restraints of trade relating to the particular commodities or services purchased or acquired by the State of West Virginia. Such assignment shall be made and become effective at the time the purchasing agency tenders the initial payment to Vendor.

#### H. Assignment

Neither this Contract nor any monies due, or to become due hereunder, may be assigned by the Vendor without the express written consent of the University and any other government agency or office that may be required to approve such assignments. Notwithstanding the foregoing, the Purchasing Office approval may or may not be required on certain agency delegated or exempt purchases.

#### Bankruptcy

In the event the Vendor files for bankruptcy protection, the State of West Virginia may deem this Contract null and void, and terminate this Contract without notice.

#### J. Bureau of Employment Programs Regulations

West Virginia State Code §21A-2-6(17) prohibits Marshall from contracting with any contractor not in compliance with the regulations set forth by the Bureau of Employment Programs.

#### K. Compliance with Laws and Regulations

The vendor shall procure all necessary permits and licenses to comply with all applicable laws, Federal, State or municipal, along with all regulations, and ordinances of any regulating body.

The Vendor shall pay any applicable sales, use or personal property taxes arising out of this contract and the transactions contemplated thereby. Any other taxes levied upon this contract, the transaction, or the equipment, or services delivered pursuant here to shall be borne by the contractor. The State of West Virginia and the University are exempt from any taxes regarding the goods and/or services and under no circumstances shall either be held liable for any obligation of the same.

#### L. Governing Law

This contract shall be governed by the laws of the State of West Virginia. The Vendor further agrees to comply with the Civil Rights Act of 1964 and all other applicable laws and regulations, Federal, State and Local Government.

#### M. Indemnification

The Vendor agrees to indemnify, defend and hold harmless, Marshall University and it officers and employees from and against: (1) Any claims or losses for services rendered by any subcontractor, person or firm performing or supplying services, materials or supplies in connection with the performance of the contract; (2) Any claims or losses resulting to any person or entity injured or damaged by the Vendor, its officers, employees, or subcontractors by the publication, translation, reproduction, delivery, performance, use or disposition of any data used under the contract in a manner not authorized by the contract, or by Federal or State statutes or regulations; and (3) Any failure of the Vendor, its officers, employees or subcontractors to observe State and Federal laws, including but not limited to labor and wage laws.

#### N. Policy Advisements

Vendor shall advise its employees that the State of West Virginia and the University require a smoke free and drug free work place and prohibit any discrimination on the basis of race, color, national origin, ancestry, sex, religion, age, physical condition, disability or political affiliation.

#### O. Record Retention (Access & Confidentiality)

Vendor shall comply with all applicable Federal and State of West Virginia rules and regulations, and requirements governing the maintenance of documentation to verify any cost of services or commodities rendered under this contract by Vendor. The Vendor shall maintain such records a minimum of five (5) years and make available all records to MU personnel at Vendor's location during normal business hours upon written request by MU within 10 days after receipt of the request.

Vendor may have access to private and confidential data maintained by Marshall University to the extent required for Vendor to carry out the duties and responsibilities defined in this contract. Vendor agrees to maintain confidentiality and security of the data made available and shall indemnify and hold harmless Marshall University against any and all claims brought by any party attributed to actions of breach of confidentiality by the Vendor, subcontractors or individuals permitted access by Vendor.

#### P. Subcontracts/Joint Ventures

The Vendor is solely responsible for all work performed under the contract and shall assume prime contractor responsibility for all services offered and products to be delivered under the terms of this contract. Marshall University will consider the Vendor to be the sole point of contact with regard to all contractual matters. The Vendor may, with the prior written consent of Marshall University, enter into written subcontracts for performance of work under this contract; however, the vendor is totally responsible for payment of all subcontractors.

#### Q. Vendor Relationship

The relationship of the Vendor to MU shall be that of an independent contractor and no principal-agent relationship or employer-employee relationship is contemplated or created by the parties to this contract. The Vendor as an independent contractor is solely liable for the acts and omissions of its employees, representatives and agents. Vendor shall be responsible for selecting, supervising and compensating any and all individuals employed pursuant to the terms of this RFP and resulting contract. Neither the Vendor, nor any employees or contractors of the vendor, shall be deemed to be employees of the State for any purposes whatsoever. Vendor shall be exclusively responsible for payment of employees and contractors for all wages and salaries, taxes, withholding payments, penalties, fees, fringe benefits, professional liability insurance premiums, contributions to insurance and pension or other deferred compensation plans, including but not limited to, Workers' Compensation and Social Security obligations, and licensing fees, etc. and the filing of all necessary documents, forms and returns pertinent to all of the foregoing. Vendor shall hold harmless Marshall University and shall provide Marshall University with a defense against any and

all claims including but not limited to the foregoing payments, withholdings, contributions, taxes, social security taxes and employer income tax returns.

The Vendor shall not assign, convey, transfer or delegate any of its responsibilities and obligations under this contract to any person, corporation, partnership, association or entity without expressed written consent of the Agency.

#### VI. PAYMENT INFORMATION

#### A. Funding

This Contract shall continue for the term stated herein, contingent upon funds being appropriated by the Legislature or otherwise being made available. In the event funds are not appropriated or otherwise made available, this Contract becomes void and of no effect beginning on July 1 of the fiscal year for which funding has not been appropriated or otherwise made available.

#### B. Invoices

The Vendor shall submit invoices, in arrears, to Marshall University at the address on the face of the purchase order labeled "Invoice To" pursuant to the terms of the contract.

#### C. Interest

Interest attributable to late payment will only be permitted if authorized by West Virginia Code.

#### D. Progress Payments

If progress payments are permitted, Vendor is required to identify points in the work plan at which compensation would be appropriate. Progress reports must be submitted to Marshall University with the invoice detailing progress completed or any deliverables identified. Payment will be made only upon approval of acceptable progress or deliverables as documented in the Vendor's report. Invoices may not be submitted more than once monthly and State law forbids payment of invoices prior to receipt of services.

#### E. Credit Card Acceptance

Marshall University currently utilizes a Purchasing Card (P-card) program, administered under contract by a banking institution, to process payment for goods and services. The Vendor must accept the Purchasing Card for payment unless otherwise noted in the contract. Vendors may charge a flat rate for credit card payments. If the vendor cannot accept payment by credit card, it must be so noted in the proposal package.

#### F. Purchase Order Procedure

Departments will issue a purchase order for payments against the contract. Authorized spending unit may use the Purchasing card for purchases within the P-card limits.