

Updating your Virus Definitions

While most of the Symantec Endpoint Protection clients installed on faculty/staff machines on campus are set to auto-update, it may become necessary to manually update the client. Just follow these simple steps.

1. Open the Symantec Endpoint Protection Program from the system tray. You can double click on the yellow shield to open the program up. (It will have a green dot on it if it is a managed client). If the system tray icon is not visible, you can open the program up from the programs section on the start menu.



2. Once you have the client open, click on the LiveUpdate button along the left hand side to start the update process.



3. Once you see the LiveUpdate session is complete, your virus definitions should be up to date. If you have any issues, please contact the UCS Help Desk at 304-696-3200 or by e-mail at helpdesk@marshall.edu.

