

Removing a Virus from Quarantine

Sometimes the antivirus client will not manually remove a virus from your machine and will place it in a quarantine location until you manually remove it. Below are the steps to manually remove any infections from your quarantine location.

1. Open the Symantec Endpoint Protection Program from the system tray. You can double click on the yellow shield to open the program up. (It will have a green dot on it if it is a managed client). If the system tray icon is not visible, you can open the program up from the programs section on the start menu.



2. Once you have the client open, click on the View quarantine button along the left hand side to start the removal process.



3. There are no viruses in the quarantine window below, but if you see any viruses in your quarantine window, you should be able to click to highlight them, and then click the delete button along the bottom to remove them.

