

## **2010 Assessment Day Food Service (Faculty/Staff) Survey Results**

**Last Modified: 04/14/2010**

**1. Please indicate your level of agreement with the following statements. On these Lickert Scale Items, “Strongly Agree” = 1 and “Strongly Disagree” = 5, so lower means are more positive than higher means.**

#	Question	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Responses	Mean
1	I am pleased with the overall dining atmosphere.	50	168	37	30	6	291	2.22
2	The staff is friendly and helpful.	104	156	18	12	3	293	1.82
3	I always have clean plates, bowls, silverware and glasses.	75	162	34	20	2	293	2.02
4	Food has an appealing presentation.	49	168	48	20	8	293	2.22
5	The menu has a wide variety of options.	52	144	45	38	14	293	2.38
6	The menu offers a sufficient amount of healthy options.	42	136	54	43	17	292	2.51
7	I base my choices off of the nutrient information available.	26	84	107	66	8	291	2.81
8	Food quality is consistent.	32	169	54	31	6	292	2.35
9	I am likely to recommend a friend to dine on-campus.	45	139	58	32	18	292	2.45
10	The price is reasonable for the amount of food offered.	46	117	53	54	21	291	2.61

Statistic	I am pleased with the overall dining atmosphere.	The staff is friendly and helpful.	I always have clean plates, bowls, silverware and glasses.	Food has an appealing presentation.	The menu has a wide variety of options.	The menu offers a sufficient amount of healthy options.	I base my choices off of the nutrient information available.	Food quality is consistent.	I am satisfied with the overall experience.
Min Value	1	1	1	1	1	1	1	1	1
Max Value	5	5	5	5	5	5	5	5	5
Mean	2.22	1.82	2.02	2.22	2.38	2.51	2.81	2.35	2.45
Variance	0.85	0.64	0.71	0.81	1.14	1.19	0.95	0.78	0.85
Standard Deviation	0.92	0.80	0.84	0.90	1.07	1.09	0.98	0.89	0.92
Total Responses	291	293	293	293	293	292	291	292	291