

2010 Student Center (Faculty/Staff) Survey Results

Last Modified: 04/14/2010

1. Please indicate your level of agreement with each statement below. For all Lickert Scale Questions, “Strongly Agree” = 1 and “Strongly Disagree” = 5, so lower means are more favorable than higher means.

#	Question	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Responses	Mean
1	The lobby area of the Memorial Student Center is aesthetically pleasing	57	163	24	15	4	263	2.03
2	The lobby of the Memorial Student Center is comfortable	54	167	31	10	1	263	2.00
3	The MSC Main Desk are useful	38	103	95	16	3	255	2.38
4	I often use the Memorial Student Center’s meeting facilities	49	95	74	34	8	260	2.45
5	I am very satisfied with the MSC meeting facilities.	37	126	73	16	3	255	2.30
6	I am satisfied with the procedures for reserving a meeting room.	39	116	92	5	4	256	2.29
7	I am satisfied with the cleanliness of the Memorial Student Center.	58	166	34	3	1	262	1.94
8	The operating hours of the Memorial Student Center suits my needs.	55	154	41	9	1	260	2.03
9	I am satisfied with the technology resources available in the Memorial Student Center – wireless, e-post office, computer lab, etc.	34	110	93	16	4	257	2.40
10	I am likely to use the MSC Recreation Area.	6	30	89	85	48	258	3.54

11	I am satisfied with the pricing of table tennis and pool in the Student Center Recreation Area.	4	26	209	8	6	253	2.94
12	I am satisfied with the service in the MU ID Office.	62	114	72	6	2	256	2.11
13	I am satisfied with the University's card services provider.	28	75	136	10	3	252	2.54
14	The operating hours of the MU ID Office are sufficient to my needs	39	111	101	3	1	255	2.28
15	The MSC staff are efficient and friendly.	66	148	37	6	1	258	1.95

Statistic	The lobby area of the Memorial Student Center is aesthetically pleasing	The lobby of the Memorial Student Center is comfortable	The MSC Main Desk are useful	I often use the Memorial Student Center's meeting facilities	I am very satisfied with the MSC meeting facilities.	I am satisfied with the procedures for reserving a meeting room.	I am satisfied with the cleanliness of the Memorial Student Center.	The operating hours of the Memorial Student Center suits my needs.	I am satisfied with the technology resources available in the Memorial Student Center wire e-p off comp lab,
Min Value	1	1	1	1	1	1	1	1	1
Max Value	5	5	5	5	5	5	5	5	5
Mean	2.03	2.00	2.38	2.45	2.30	2.29	1.94	2.03	2.00
Variance	0.67	0.51	0.73	1.07	0.70	0.65	0.43	0.54	0.67
Standard Deviation	0.82	0.72	0.86	1.04	0.84	0.80	0.66	0.74	0.82
Total Responses	263	263	255	260	255	256	262	260	255