

Summary of Assessment Day Student Conversations – Assessment Day 2011

Good Aspects of Marshall

1. University
 - Excellent reputation
 - Attractive campus
 - Honors seminars
 - Tutoring Services
 - Medical HELP program
 - Technology in classroom
2. Residence Life
 - Variety of activities to help students connect
3. Advising,
 - Colleges with dedicated advisors and Honors College
4. Food Services
 - Good variety
5. Student Services' Offices
 - Helpful
6. Faculty
 - Good
7. Campus Activities
 - Good variety
 - Recreation Center
8. Assessment
 - Marshall cares about student input

Aspects of Marshall that could be Improved

1. University
 - Check handicapped-accessible doors frequently to be sure they are working!
 - More interaction needed between students and administration.
 - Allow students to register based on GPA
 - Provide better publicity regarding drop dates for nonpayment.
 - Do not wait until the last minute to cancel class due to instructor issues.
 - Four-Year Plans of Study should be accessible and prominent on MU website.
 - Create more green space.
 - Do not allow smoking outside of buildings or on major interior sidewalks. Allow only in low-traffic areas.
 - When it snows, clear sidewalks before 8:00 AM!
 - Build land bridge over 5th Avenue (between MSC and Playhouse).
 - Build another parking garage.
2. Advising
 - More information about career options
 - Consider dedicated non-faculty advisors

3. Food Services
 - More healthy options
 - Better food at non-peak times
4. Student Services' Offices
 - Communicate with students in a timely manner.
 - Offer way for students to electronically sign forms.
 - Create checklist of step-by-step instructions for transfer students.
5. Faculty
 - All faculty should have "open door" policies.
6. Campus Activities
 - More weekend on-campus activities
 - More weekday activities after 4:00 PM
 - Transportation available to off-campus activities such as MAS International Film Festival.
 - Advertise "Conversation Partners" better and create more programs for international students to become involved with their American counterparts.
7. Athletics
 - Advertise all athletic events, not just football and men's basketball! This could be done with pocket schedules and exhibition games with semi-professional teams.
8. Academics
 - FYS needs to be more consistent across sections.