

2014 Assessment Day Student Center Survey Report – Staff/Faculty
For Likert Scale Questions, Higher Means are More Positive than Lower Means

Last Modified: 04/24/2014

1. Please indicate your level of agreement with each statement below.

#	Question	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Total Responses	Mean
1	The lobby area of the Memorial Student Center is aesthetically pleasing.	29	39	7	2	1	78	4.19
2	The lobby of the Memorial Student Center is comfortable.	25	42	9	1	1	78	4.14
3	The Memorial Student Center's Main Desk is useful.	18	28	16	6	4	72	3.69
4	I often use the Memorial Student Center's meeting facilities.	19	19	13	15	1	67	3.60
5	I am satisfied with the Memorial Student Center's meeting facilities.	18	27	16	1	2	64	3.91
6	I am satisfied with the procedures for reserving a meeting room.	17	21	16	0	1	55	3.96
7	I am satisfied with the cleanliness of the Memorial Student Center.	29	38	8	0	1	76	4.24
8	The operating hours of the Memorial Student Center suit my needs.	18	44	9	3	2	76	3.96
9	I am satisfied with the technology resources available in the	22	34	6	3	1	66	4.11

	Memorial Student Center – wireless, e-post office, computer lab, etc.							
10	I am satisfied with the service in the MU ID Office.	26	28	13	2	2	71	4.04
11	I am satisfied with the University's card services provider.	19	35	11	4	2	71	3.92
12	The operating hours of the MU ID Office are sufficient to my needs.	20	39	8	4	1	72	4.01
13	The Memorial Student Center staff are efficient and friendly.	24	36	10	1	2	73	4.08
14	I am familiar with the locations that accept HERD Points and the discounts available.	28	19	10	11	5	73	3.74

2. Please let us know how we can improve services at the Memorial Student Center.

Text Response

All comments were shared with the Senior Vice President for Administration.

Statistic	Value
Total Responses	17