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# **NSSE 2015 Topical Module**

## **Academic Advising**

Marshall University

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## About This Topical Module

This module examines students' experiences with academic advising, including frequency, accessibility, and types of information provided. It also asks students to identify their primary source of advice. The module complements a question on the core survey about the quality of students' interactions with academic advisors. Complementary FSSE set available.

## Comparison Group

This section summarizes how this module's comparison group was identified, including selection criteria and whether the default option was taken. This is followed by the resulting list of institutions represented in the 'Academic Advising' column of this report.

Group label	Academic Advising
Date submitted	5/21/15
How was this comparison group constructed?	Your institution retained the default comparison group (all module participants).
Group description	All other current- and prior-year NSSE institutions who administered module "Academic Advising"

## Academic Advising (N=366)

Abraham Baldwin Agricultural College (Tifton, GA)*	Boston University (Boston, MA)*
Adams State University (Alamosa, CO)*	Bowling Green State University (Bowling Green, OH)
Adrian College (Adrian, MI)	Brandon University (Brandon, MB)
Alberta College of Art + Design (Calgary, AB)*	Brenau University (Gainesville, GA)*
Albion College (Albion, MI)*	Brescia University College (London, ON)*
Algoma University (Sault Ste. Marie, ON)	Brevard College (Brevard, NC)
Allegheny College (Meadville, PA)	Briar Cliff University (Sioux City, IA)*
Alma College (Alma, MI)*	Briercrest College and Seminary (Caronport, SK)
Anna Maria College (Paxton, MA)*	Brigham Young University-Idaho (Rexburg, ID)*
Ashland University (Ashland, OH)	Bryn Mawr College (Bryn Mawr, PA)*
Aurora University (Aurora, IL)	Bucknell University (Lewisburg, PA)*
Austin College (Sherman, TX)*	Burman University (Lacombe, AB)
Ave Maria University (Ave Maria, FL)	California Baptist University (Riverside, CA)
Averett University (Danville, VA)	California Polytechnic State University-San Luis Obispo (San Luis Obispo, CA)*
Avila University (Kansas City, MO)	California State University San Marcos (San Marcos, CA)*
Bacone College (Muskogee, OK)	California State University-Chico (Chico, CA)*
Ball State University (Muncie, IN)	California State University-Dominguez Hills (Carson, CA)
Baptist Memorial College of Health Sciences (Memphis, TN)	California State University, Fresno (Fresno, CA)
Bard College at Simon's Rock (Great Barrington, MA)*	California State University, Fullerton (Fullerton, CA)*
Bay Path University (Longmeadow, MA)	California State University, Monterey Bay (Seaside, CA)*
Belmont University (Nashville, TN)*	California State University, Northridge (Northridge, CA)
Benedictine University (Lisle, IL)	Cameron University (Lawton, OK)*
Berkeley College (West Paterson, NJ)*	Cape Breton University (Sydney, NS)
Berkeley College (New York, NY)*	Capella University (Minneapolis, MN)
Berklee College of Music (Boston, MA)	Cardinal Stritch University (Milwaukee, WI)
Binghamton University (State University of New York) (Binghamton, NY)*	Carroll University (Waukesha, WI)*
Bishop's University (Sherbrooke, QC)	Cedarville University (Cedarville, OH)*
Black Hills State University (Spearfish, SD)*	Centenary College of Louisiana (Shreveport, LA)*
Bluefield College (Bluefield, VA)*	Centre College (Danville, KY)
Boise State University (Boise, ID)	Chowan University (Murfreesboro, NC)

## Academic Advising (N=366), continued

Christopher Newport University (Newport News, VA)*	Houston Baptist University (Houston, TX)
Citadel, The Military College of South Carolina, The (Charleston, SC)	Howard University (Washington, DC)
Clarke University (Dubuque, IA)	Huron University College (London, ON)
Clarkson University (Potsdam, NY)	Huston-Tillotson University (Austin, TX)*
Coastal Carolina University (Conway, SC)*	Indiana University Bloomington (Bloomington, IN)
Coker College (Hartsville, SC)*	Indiana University East (Richmond, IN)
College at Brockport, SUNY, The (Brockport, NY)*	Indiana University Kokomo (Kokomo, IN)
College of Idaho, The (Caldwell, ID)*	Indiana University Northwest (Gary, IN)
College of Saint Rose, The (Albany, NY)	Indiana University South Bend (South Bend, IN)
Colorado College (Colorado Springs, CO)	Indiana University Southeast (New Albany, IN)
Columbia College Chicago (Chicago, IL)*	Indiana University-Purdue University Indianapolis (Indianapolis, IN)
Columbus College of Art and Design (Columbus, OH)*	Jackson State University (Jackson, MS)
Concordia University (Montreal, QC)*	John Brown University (Siloam Springs, AR)*
Concordia University Chicago (River Forest, IL)*	John Carroll University (Cleveland, OH)*
Concordia University Irvine (Irvine, CA)	Judson University (Elgin, IL)*
Connecticut College (New London, CT)*	Kentucky State University (Frankfort, KY)
Culver-Stockton College (Canton, MO)	Kenyon College (Gambier, OH)*
CUNY Bernard M Baruch College (New York, NY)	Kettering University (Flint, MI)
CUNY Herbert H. Lehman College (Bronx, NY)*	King's University College at Western University (London, ON)*
CUNY Hunter College (New York, NY)*	King's University, The (Edmonton, AB)
CUNY Medgar Evers College (Brooklyn, NY)	Lake Superior State University (Sault Ste Marie, MI)*
CUNY York College (Jamaica, NY)	Laurentian University/Université Laurentienne (Sudbury, ON)*
Dakota State University (Madison, SD)*	Lawrence Technological University (Southfield, MI)*
Denison University (Granville, OH)*	Lehigh University (Bethlehem, PA)
DePauw University (Greencastle, IN)	Lenoir-Rhyne University (Hickory, NC)*
Drew University (Madison, NJ)*	LIM College (New York, NY)
Earlham College (Richmond, IN)	Lipscomb University (Nashville, TN)
East Texas Baptist University (Marshall, TX)*	Long Island University - Brooklyn (Brooklyn, NY)
Eastern Connecticut State University (Willimantic, CT)	Long Island University - Post (Brookville, NY)
Eastern Kentucky University (Richmond, KY)	Loras College (Dubuque, IA)*
Eastern Michigan University (Ypsilanti, MI)*	Lynchburg College (Lynchburg, VA)*
Eastern Oregon University (La Grande, OR)	Macalester College (Saint Paul, MN)*
Emerson College (Boston, MA)	MacMurray College (Jacksonville, IL)
Fairfield University (Fairfield, CT)*	Madonna University (Livonia, MI)*
Farmingdale State College (Farmingdale, NY)*	Maharishi University of Management (Fairfield, IA)*
Fayetteville State University (Fayetteville, NC)	Maranatha Baptist University (Watertown, WI)
Ferris State University (Grand Rapids, MI)*	Marian University (Indianapolis, IN)
Fitchburg State University (Fitchburg, MA)	Marist College (Poughkeepsie, NY)
Florida A&M University (Tallahassee, FL)*	McGill University (Montreal, QC)*
Florida International University (Miami, FL)*	McKendree University (Lebanon, IL)*
Florida Polytechnic University (Lakeland, FL)	McNeese State University (Lake Charles, LA)*
Fort Lewis College (Durango, CO)*	Medaille College (Buffalo, NY)
Fort Valley State University (Fort Valley, GA)*	Memorial University of Newfoundland (St. John's, NL)*
Franklin and Marshall College (Lancaster, PA)	Miami University-Hamilton (Hamilton, OH)
Georgia Gwinnett College (Lawrenceville, GA)	Miami University-Middletown (Middletown, OH)
Georgia Institute of Technology (Atlanta, GA)*	MidAmerica Nazarene University (Olathe, KS)
Gettysburg College (Gettysburg, PA)*	Middle Tennessee State University (Murfreesboro, TN)*
Goshen College (Goshen, IN)	Midland University (Fremont, NE)*
Graceland University-Lamoni (Lamoni, IA)	Midway College (Midway, KY)
Greenville College (Greenville, IL)	Midwestern State University (Wichita Falls, TX)*
Gwynedd Mercy University (Gwynedd Valley, PA)	Millikin University (Decatur, IL)
Hampden-Sydney College (Hampden-Sydney, VA)*	Millsaps College (Jackson, MS)
Hardin-Simmons University (Abilene, TX)	Minnesota State University Moorhead (Moorhead, MN)
Hartwick College (Oneonta, NY)	Minnesota State University, Mankato (Mankato, MN)
Henderson State University (Arkadelphia, AR)	Minot State University (Minot, ND)
Heritage University (Toppenish, WA)*	Missouri Valley College (Marshall, MO)*
Hilbert College (Hamburg, NY)	Mitchell College (New London, CT)*
Hood College (Frederick, MD)	Montana State University-Bozeman (Bozeman, MT)*

\*2014 participant

## Academic Advising (N=366), continued

Montana State University-Northern (Havre, MT)	Salem State University (Salem, MA)
Montana Tech of the University of Montana (Butte, MT)	School of the Art Institute of Chicago (Chicago, IL)*
Montclair State University (Montclair, NJ)	School of Visual Arts (New York, NY)*
Moravian College (Bethlehem, PA)	Sewanee: The University of the South (Sewanee, TN)*
Morgan State University (Baltimore, MD)	Siena College (Loudonville, NY)
Morningside College (Sioux City, IA)	Simpson College (Indianola, IA)*
Mount Allison University (Sackville, NB)*	Southeast Missouri State University (Cape Girardeau, MO)
Mount Saint Mary College (Newburgh, NY)*	Southeastern University (Lakeland, FL)*
Mount St. Joseph University (Cincinnati, OH)	Southern Connecticut State University (New Haven, CT)
Mount St. Vincent University (Halifax, NS)*	Southern Illinois Univ Edwardsville (Edwardsville, IL)
Muhlenberg College (Allentown, PA)*	Southern Oregon University (Ashland, OR)*
Murray State University (Murray, KY)	Southern University and A&M College (Baton Rouge, LA)
Nevada State College at Henderson (Henderson, NV)	Southern Virginia University (Buena Vista, VA)
New Jersey City University (Jersey City, NJ)	Southwest Baptist University (Bolivar, MO)
Newbury College-Brookline (Brookline, MA)*	Southwest Minnesota State University (Marshall, MN)
Newman University (Wichita, KS)*	Southwestern Adventist University (Keene, TX)
Nipissing University (North Bay, ON)*	Southwestern College (Winfield, KS)*
Norfolk State University (Norfolk, VA)	St. Edward's University (Austin, TX)
North Carolina Agricultural & Technical State University (Greensboro, NC)*	St. Francis College (Brooklyn Heights, NY)*
North Carolina Central University (Durham, NC)*	St. Joseph's College, New York (Brooklyn, NY)
North Carolina State University (Raleigh, NC)*	State University of New York at Geneseo, The (Geneseo, NY)*
Northeastern Illinois University (Chicago, IL)	State University of New York at New Paltz (New Paltz, NY)*
Northwestern Oklahoma State University (Alva, OK)*	Stephen F. Austin State University (Nacogdoches, TX)
Northwestern State University of Louisiana (Natchitoches, LA)*	Stetson University (DeLand, FL)*
Nova Southeastern University (Fort Lauderdale, FL)*	Stockton University (Galloway, NJ)*
Oakland University (Rochester Hills, MI)*	Stony Brook University (Stony Brook, NY)*
Ohio University (Athens, OH)*	SUNY at Purchase College (Purchase, NY)*
Oklahoma Christian University (Edmond, OK)*	SUNY College at Oswego (Oswego, NY)*
Oklahoma State University (Stillwater, OK)	SUNY College of Agriculture and Technology at Cobleskill (Cobleskill, NY)*
Olivet Nazarene University (Bourbonnais, IL)	SUNY College of Environmental Science and Forestry (Syracuse, NY)*
Oregon Institute of Technology (Klamath Falls, OR)	SUNY Institute of Technology at Utica-Rome (Utica, NY)*
Otterbein University (Westerville, OH)*	SUNY Maritime College (Bronx, NY)*
Pace University (New York, NY)	SUNY-Buffalo State College (Buffalo, NY)
Pacific Lutheran University (Tacoma, WA)*	Syracuse University (Syracuse, NY)
Pacific University (Forest Grove, OR)*	Texas A&M University - Corpus Christi (Corpus Christi, TX)
Pitzer College (Claremont, CA)	Texas A&M University-Kingsville (Kingsville, TX)
Point Loma Nazarene University (San Diego, CA)*	Texas Lutheran University (Seguin, TX)
Point Park University (Pittsburgh, PA)	Texas Tech University (Lubbock, TX)
Prescott College (Prescott, AZ)*	Texas Wesleyan University (Fort Worth, TX)
Providence College (Providence, RI)*	Thomas More College (Crestview Hills, KY)
Queens University of Charlotte (Charlotte, NC)*	Thompson Rivers University (Kamloops, BC)*
Quest University Canada (Squamish, BC)	Trent University (Peterborough, ON)*
Quinnipiac University (Hamden, CT)	Trinity University (San Antonio, TX)
Ramapo College of New Jersey (Mahwah, NJ)*	Tyndale University College (Toronto, ON)
Rhode Island School of Design (Providence, RI)*	Union College (Schenectady, NY)
Rhodes College (Memphis, TN)*	Union University (Jackson, TN)
Ringling College of Art and Design (Sarasota, FL)*	United States Merchant Marine Academy (Kings Point, NY)*
Roanoke College (Salem, VA)	Université d'Ottawa / University of Ottawa (Ottawa, ON)*
Robert Morris University (Moon Township, PA)*	University at Albany, SUNY, The (Albany, NY)*
Rochester Institute of Technology (Rochester, NY)	University of Advancing Technology (Tempe, AZ)
Rocky Mountain College (Billings, MT)	University of Akron (Akron, OH)
Saint Ambrose University (Davenport, IA)	University of Alabama at Birmingham (Birmingham, AL)*
Saint Anselm College (Manchester, NH)	University of Alabama in Huntsville (Huntsville, AL)
Saint Joseph's College (Rensselaer, IN)*	University of Arkansas at Monticello (Monticello, AR)*
Saint Joseph's College of Maine (Standish, ME)*	University of Bridgeport (Bridgeport, CT)*
Saint Martin's University (Lacey, WA)	University of Calgary (Calgary, AB)*
Saint Mary's University (Halifax, NS)*	University of Central Arkansas (Conway, AR)
Saint Xavier University (Chicago, IL)	University of Cincinnati (Cincinnati, OH)

## Academic Advising (N=366), continued

University of Evansville (Evansville, IN)*	Washington & Jefferson College (Washington, PA)
University of Findlay, The (Findlay, OH)*	Wayne State College (Wayne, NE)
University of Houston (Houston, TX)	Wayne State University (Detroit, MI)
University of Houston-Victoria (Victoria, TX)	Weber State University (Ogden, UT)
University of Idaho (Moscow, ID)	Wentworth Institute of Technology (Boston, MA)
University of Illinois at Chicago (Chicago, IL)	Western Carolina University (Cullowhee, NC)
University of Illinois at Urbana-Champaign (Urbana, IL)	Western State Colorado University (Gunnison, CO)*
University of Illinois Springfield (Springfield, IL)*	Western University (London, ON)*
University of Indianapolis (Indianapolis, IN)	Westminster College (Fulton, MO)
University of Lethbridge (Lethbridge, AB)*	Wheaton College (Wheaton, IL)
University of Louisiana Monroe (Monroe, LA)*	Wheelock College (Boston, MA)*
University of Maine at Fort Kent (Fort Kent, ME)*	Whitworth University (Spokane, WA)
University of Manitoba, The (Winnipeg, MB)*	Wilson College (Chambersburg, PA)*
University of Massachusetts Dartmouth (North Dartmouth, MA)*	Wisconsin Lutheran College (Milwaukee, WI)
University of Massachusetts Lowell (Lowell, MA)	Wofford College (Spartanburg, SC)
University of Memphis (Memphis, TN)*	York University (Toronto, ON)*
University of Miami (Coral Gables, FL)	
University of Michigan-Dearborn (Dearborn, MI)	
University of Mississippi (University, MS)*	
University of Missouri-St. Louis (Saint Louis, MO)	
University of Mount Olive (Mount Olive, NC)	
University of Mount Union (Alliance, OH)	
University of New Brunswick - Fredericton (Fredericton, NB)	
University of New Brunswick - Saint John Campus (Saint John, NB)	
University of New England (Biddeford, ME)	
University of New Hampshire (Durham, NH)	
University of North Carolina at Charlotte (Charlotte, NC)*	
University of North Carolina at Pembroke (Pembroke, NC)*	
University of Oregon (Eugene, OR)	
University of Pittsburgh-Bradford (Bradford, PA)	
University of Pittsburgh-Johnstown (Johnstown, PA)	
University of Puerto Rico-Rio Piedras Campus (Rio Piedras, PR)	
University of Puget Sound (Tacoma, WA)*	
University of Science and Arts of Oklahoma (Chickasha, OK)*	
University of South Dakota (Vermillion, SD)*	
University of South Florida (Tampa, FL)	
University of Southern Maine (Portland, ME)*	
University of Tennessee at Chattanooga, The (Chattanooga, TN)	
University of Texas at Arlington, The (Arlington, TX)	
University of Texas at Brownsville, The (Brownsville, TX)	
University of Texas at Dallas, The (Richardson, TX)	
University of Texas at San Antonio, The (San Antonio, TX)	
University of the District of Columbia (Washington, DC)	
University of Toledo (Toledo, OH)	
University of Victoria (Victoria, BC)*	
University of Windsor (Windsor, ON)*	
University of Winnipeg, The (Winnipeg, MB)*	
University of Wisconsin-Eau Claire (Eau Claire, WI)*	
University of Wisconsin-Parkside (Kenosha, WI)*	
University of Wisconsin-River Falls (River Falls, WI)	
University of Wisconsin-Stevens Point (Stevens Point, WI)*	
University of Wisconsin-Superior (Superior, WI)*	
Ursuline College (Pepper Pike, OH)*	
Utah Valley University (Orem, UT)	
Vancouver Island University (Nanaimo, BC)*	
Vaughn College of Aeronautics and Technology (Flushing, NY)	
Virginia Commonwealth University (Richmond, VA)*	
Washburn University (Topeka, KS)*	

\*2014 participant

# NSSE 2015 Academic Advising

## Frequencies and Statistical Comparisons

### Marshall University

## First-Year Students

				Frequency Distributions <sup>a</sup>				Statistical Comparisons <sup>b</sup>		
				Marshall		Academic Advising		Marshall	Academic Advising	
Item wording or description	Variable name	Values <sup>c</sup>	Response options	Count	%	Count	%	Mean	Mean	Effect size <sup>d</sup>
<b>1. During the current school year, about how many times have you and an academic advisor discussed your academic interests, course selections, or academic performance?</b>										
	ADV01	0	0	26	8	11,528	14	<b>2.2</b>	2.1	.02
		1	1	102	27	19,349	23			
		2	2	126	34	23,558	28			
		3	3	58	16	15,539	18			
		4	4	24	7	7,100	8			
		5	5	11	3	2,686	3			
		6	6 or more	17	5	4,225	5			
		Total		364	100	83,985	100			
<b>2. During the current school year, to what extent have your academic advisors done the following?</b>										
a. Been available when needed	ADV02a	1	Very little	36	9	6,291	8	<b>2.9</b>	3.0	-.08
		2	Some	84	22	15,367	18			
		3	Quite a bit	110	30	25,979	31			
		4	Very much	116	32	27,533	32			
		—	Not applicable	20	6	8,950	11			
		Total		366	100	84,120	100			
b. Listened closely to your concerns and questions	ADV02b	1	Very little	47	12	6,203	7	<b>2.8</b>	3.0 ***	-.23
		2	Some	95	26	14,910	18			
		3	Quite a bit	94	25	24,783	29			
		4	Very much	109	30	28,002	33			
		—	Not applicable	21	6	10,055	12			
		Total		366	100	83,953	100			
c. Informed you of important deadlines	ADV02c	1	Very little	68	18	10,351	12	<b>2.7</b>	2.8 **	-.15
		2	Some	86	24	16,274	19			
		3	Quite a bit	86	24	23,048	27			
		4	Very much	105	29	24,352	29			
		—	Not applicable	20	6	9,812	12			
		Total		365	100	83,837	100			
d. Helped you understand academic rules and policies	ADV02d	1	Very little	73	19	10,127	12	<b>2.6</b>	2.8 ***	-.22
		2	Some	88	25	17,540	21			
		3	Quite a bit	98	27	22,785	27			
		4	Very much	81	22	22,265	27			
		—	Not applicable	27	7	10,909	13			
		Total		367	100	83,626	100			
e. Informed you of academic support options (tutoring, study groups, help with writing, etc.)	ADV02e	1	Very little	87	23	12,107	14	<b>2.5</b>	2.7 ***	-.21
		2	Some	85	23	17,364	21			
		3	Quite a bit	82	22	21,106	25			
		4	Very much	84	23	21,726	26			
		—	Not applicable	29	8	11,611	14			
		Total		367	100	83,914	100			

# NSSE 2015 Academic Advising

## Frequencies and Statistical Comparisons

### Marshall University

## First-Year Students

Frequency Distributions <sup>a</sup>								Statistical Comparisons <sup>b</sup>		
				Marshall		Academic Advising		Marshall	Academic Advising	
Item wording or description	Variable name	Values <sup>c</sup>	Response options	Count	%	Count	%	Mean	Mean	Effect size <sup>d</sup>
f. Provided useful information about courses	ADV02f	1	Very little	60	16	9,557	12	2.8	2.9	-.09
		2	Some	77	20	16,694	20			
		3	Quite a bit	101	28	23,665	28			
		4	Very much	108	30	25,243	30			
		—	Not applicable	19	5	8,701	11			
		Total	365	100	83,860	100				
g. Helped you when you had academic difficulties	ADV02g	1	Very little	73	19	12,310	15	2.6	2.7	-.07
		2	Some	71	20	15,277	18			
		3	Quite a bit	73	20	17,249	20			
		4	Very much	86	24	18,843	22			
		—	Not applicable	61	17	20,043	24			
		Total	364	100	83,722	100				
h. Helped you get information on special opportunities (study abroad, internship, research projects, etc.)	ADV02h	1	Very little	95	25	15,596	19	2.3	2.5 **	-.17
		2	Some	78	22	15,736	19			
		3	Quite a bit	62	17	16,266	19			
		4	Very much	65	18	16,975	20			
		—	Not applicable	64	18	19,072	23			
		Total	364	100	83,645	100				
i. Discussed your career interests and post-graduation plans	ADV02i	1	Very little	100	27	16,683	20	2.4	2.5 *	-.12
		2	Some	86	23	17,643	21			
		3	Quite a bit	62	17	16,178	19			
		4	Very much	79	22	18,035	22			
		—	Not applicable	40	11	14,975	18			
		Total	367	100	83,514	100				
3. How often have your academic advisors reached out to you about your academic progress or performance?										
ADV04_15	1	Never	153	40	14,599	39	1.9	1.9	-.07	
	2	Sometimes	141	40	14,720	37				
	3	Often	49	13	6,818	18				
	4	Very often	23	7	2,640	7				
	Total	366	100	38,777	100					
4. During the current school year, which of the following has been your primary source of advice regarding your academic plans? (Select one)										
ADV03	—	Academic advisor(s) assigned to you	95	27	24,125	29				
	—	Academic advisor(s) available to any student	19	5	7,498	9				
	—	Faculty or staff not formally assigned as an advisor	54	15	7,918	9				
	—	Online advising system (degree progress report, etc.)	23	6	2,887	4				
	—	Web site, catalog, or other published sources	9	2	4,670	6				
	—	Friends or other students	64	17	14,834	17				
	—	Family members	85	22	15,827	18				
	—	Other, please specify:	2	1	1,037	1				
	—	I did not seek academic advice this year	16	5	5,257	7				
	Total	367	100	84,053	100					

\*p<.05, \*\*p<.01, \*\*\*p<.001 (2-tailed): Refer to the Endnotes page for a key to the triangle symbols.



# NSSE 2015 Academic Advising

## Frequencies and Statistical Comparisons

### Marshall University

## Seniors

				Frequency Distributions <sup>a</sup>				Statistical Comparisons <sup>b</sup>		
				Marshall		Academic Advising		Marshall	Academic Advising	Effect size <sup>d</sup>
Item wording or description	Variable name	Values <sup>c</sup>	Response options	Count	%	Count	%	Mean	Mean	
<b>1. During the current school year, about how many times have you and an academic advisor discussed your academic interests, course selections, or academic performance?</b>										
	ADV01	0	0	65	15	16,165	16	<b>2.3</b>	2.2	.02
		1	1	99	23	25,195	24			
		2	2	115	26	26,103	25			
		3	3	66	15	15,648	14			
		4	4	35	7	8,841	8			
		5	5	10	2	3,696	3			
		6	6 or more	46	12	11,456	10			
		Total		436	100	107,104	100			
<b>2. During the current school year, to what extent have your academic advisors done the following?</b>										
a. Been available when needed	ADV02a	1	Very little	50	11	10,462	10	<b>3.0</b>	2.9	.01
		2	Some	77	18	19,675	19			
		3	Quite a bit	131	29	30,795	29			
		4	Very much	150	36	37,354	34			
		—	Not applicable	31	7	8,994	8			
		Total		439	100	107,280	100			
b. Listened closely to your concerns and questions	ADV02b	1	Very little	59	14	10,616	10	<b>2.9</b>	3.0	-.06
		2	Some	72	16	18,875	18			
		3	Quite a bit	126	29	28,992	27			
		4	Very much	141	33	37,572	34			
		—	Not applicable	39	9	11,008	10			
		Total		437	100	107,063	100			
c. Informed you of important deadlines	ADV02c	1	Very little	70	16	17,873	17	<b>2.8</b>	2.7	.09
		2	Some	80	19	21,056	20			
		3	Quite a bit	112	24	26,154	24			
		4	Very much	145	34	30,530	29			
		—	Not applicable	30	7	11,373	11			
		Total		437	100	106,986	100			
d. Helped you understand academic rules and policies	ADV02d	1	Very little	90	21	18,118	17	<b>2.6</b>	2.6	-.03
		2	Some	80	18	22,052	21			
		3	Quite a bit	91	20	23,831	22			
		4	Very much	114	27	26,419	25			
		—	Not applicable	61	14	16,268	15			
		Total		436	100	106,688	100			
e. Informed you of academic support options (tutoring, study groups, help with writing, etc.)	ADV02e	1	Very little	102	22	25,069	24	<b>2.5</b>	2.4	.07
		2	Some	87	21	21,303	20			
		3	Quite a bit	74	16	18,784	18			
		4	Very much	98	23	20,781	19			
		—	Not applicable	78	18	21,077	20			
		Total		439	100	107,014	100			

## Seniors

Frequency Distributions <sup>a</sup>								Statistical Comparisons <sup>b</sup>			
				Marshall		Academic Advising		Marshall		Academic Advising	
Item wording or description	Variable name	Values <sup>c</sup>	Response options	Count	%	Count	%	Mean	Mean	Effect size <sup>d</sup>	
f. Provided useful information about courses	ADV02f	1	Very little	89	20	17,648	17	2.7	2.7	-.01	
		2	Some	80	18	21,610	20				
		3	Quite a bit	107	24	25,933	24				
		4	Very much	123	29	29,795	28				
		—	Not applicable	38	9	11,974	11				
		Total	437	100	106,960	100					
g. Helped you when you had academic difficulties	ADV02g	1	Very little	92	21	19,169	19	2.6	2.6	.01	
		2	Some	68	16	17,093	16				
		3	Quite a bit	72	16	18,815	17				
		4	Very much	110	25	24,478	22				
		—	Not applicable	96	23	27,180	26				
		Total	438	100	106,735	100					
h. Helped you get information on special opportunities (study abroad, internship, research projects, etc.)	ADV02h	1	Very little	120	27	24,114	23	2.4	2.5	-.05	
		2	Some	65	15	17,529	16				
		3	Quite a bit	67	14	17,966	16				
		4	Very much	96	22	22,815	21				
		—	Not applicable	91	21	24,267	23				
		Total	439	100	106,691	100					
i. Discussed your career interests and post-graduation plans	ADV02i	1	Very little	119	27	25,480	25	2.4	2.5	-.04	
		2	Some	93	21	20,439	19				
		3	Quite a bit	64	14	18,613	17				
		4	Very much	107	25	26,443	24				
		—	Not applicable	53	13	15,559	15				
		Total	436	100	106,534	100					
3. How often have your academic advisors reached out to you about your academic progress or performance?											
	ADV04_15	1	Never	156	36	21,515	43	2.0	1.9 *	.10	
		2	Sometimes	180	40	18,340	34				
		3	Often	69	16	8,522	16				
		4	Very often	35	9	3,987	7				
		Total	440	100	52,364	100					
4. During the current school year, which of the following has been your primary source of advice regarding your academic plans? (Select one)											
	ADV03	—	Academic advisor(s) assigned to you	108	24	30,931	29				
		—	Academic advisor(s) available to any student	23	5	9,814	10				
		—	Faculty or staff not formally assigned as an advisor	126	28	20,434	18				
		—	Online advising system (degree progress report, etc.)	42	11	7,010	7				
		—	Web site, catalog, or other published sources	19	4	6,304	6				
		—	Friends or other students	41	9	13,460	12				
		—	Family members	44	9	9,951	9				
		—	Other, please specify:	5	1	1,839	2				
		—	I did not seek academic advice this year	32	8	7,505	7				
			Total	440	100	107,248	100				

\*p<.05, \*\*p<.01, \*\*\*p<.001 (2-tailed): Refer to the Endnotes page for a key to the triangle symbols.

# NSSE 2015 Academic Advising

## Detailed Statistics<sup>e</sup>

### Marshall University

#### First-Year Students

Variable name	N	Mean		Standard error <sup>f</sup>		Standard deviation <sup>g</sup>		DF <sup>h</sup>	Sig. <sup>i</sup>	Effect size <sup>d</sup>
	Marshall	Marshall	Academic Advising	Marshall	Academic Advising	Marshall	Academic Advising	Comparisons with: Academic Advising		
ADV01	363	2.16	2.13	.08	.01	1.43	1.54	366	.698	.02
ADV02a	344	2.91	2.98	.05	.00	0.98	0.96	64,446	.159	-.08
ADV02b	342	2.78	3.00	.06	.00	1.04	0.96	344	.000	-.23
ADV02c	342	2.67	2.83	.06	.00	1.10	1.04	345	.008	-.15
ADV02d	339	2.55	2.78	.06	.00	1.07	1.03	341	.000	-.22
ADV02e	335	2.51	2.73	.06	.00	1.12	1.07	338	.000	-.21
ADV02f	344	2.76	2.86	.06	.00	1.08	1.03	346	.107	-.09
ADV02g	301	2.59	2.66	.07	.00	1.14	1.10	54,589	.251	-.07
ADV02h	299	2.35	2.53	.07	.00	1.13	1.12	55,295	.004	-.17
ADV02i	325	2.38	2.52	.06	.00	1.16	1.12	58,694	.030	-.12
ADV04_15	364	1.86	1.93	.05	.00	0.88	0.91	36,194	.171	-.07

# NSSE 2015 Academic Advising

## Detailed Statistics<sup>e</sup>

### Marshall University

## Seniors

Variable name	N	Mean		Standard error <sup>f</sup>		Standard deviation <sup>g</sup>		DF <sup>h</sup>	Sig. <sup>i</sup>	Effect size <sup>d</sup>
	Marshall	Marshall	Academic Advising	Marshall	Academic Advising	Marshall	Academic Advising	Comparisons with: Academic Advising		
ADV01	436	2.29	2.25	.09	.01	1.80	1.78	101,133	.647	.02
ADV02a	409	2.95	2.94	.05	.00	1.02	1.01	92,692	.874	.01
ADV02b	399	2.89	2.96	.05	.00	1.06	1.02	90,577	.226	-.06
ADV02c	406	2.82	2.72	.05	.00	1.10	1.10	90,265	.086	.09
ADV02d	373	2.62	2.65	.06	.00	1.16	1.10	375	.597	-.03
ADV02e	360	2.49	2.41	.06	.00	1.17	1.15	81,229	.195	.07
ADV02f	398	2.68	2.70	.06	.00	1.14	1.10	89,599	.795	-.01
ADV02g	339	2.59	2.59	.07	.00	1.20	1.16	74,610	.912	.01
ADV02h	345	2.40	2.46	.07	.00	1.22	1.18	77,336	.372	-.05
ADV02i	379	2.42	2.47	.06	.00	1.20	1.18	85,267	.411	-.04
ADV04_15	439	1.97	1.87	.04	.00	0.93	0.93	54,871	.031	.10

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## Endnotes

- a. Column percentages are weighted by institution-reported sex and enrollment status (and institution size for comparison groups). Percentages may not sum to 100 due to rounding. Counts are unweighted; column percentages cannot be replicated from counts.
- b. All statistics are weighted by institution-reported sex and enrollment status (and institution size for comparison groups). Unless otherwise noted, statistical comparisons are two-tailed independent *t*-tests. Items with categorical response sets are left blank.
- c. These are the values used to calculate means. For the majority of items, these values match the codes in the data file and codebook.
- d. Effect size for independent *t*-tests uses Cohen's *d*.
- e. Statistics are weighted by institution-reported sex and enrollment status (and institution size for comparison groups). Categorical items are not listed.
- f. The 95% confidence interval for the population mean is equal to the sample mean plus or minus 1.96 times the standard error of the mean.
- g. A measure of the amount individual scores deviate from the mean of all the scores in the distribution.
- h. Degrees of freedom used to compute the *t*-tests. Values differ from *N*s due to weighting and whether equal variances were assumed.
- i. Statistical comparisons are two-tailed independent *t*-tests. Statistical significance represents the probability that the difference between your students' mean and that of the comparison group is due to chance.

### **Key to symbols:**

- ▲ **Your students' average** was significantly higher ( $p < .05$ ) with an effect size at least .3 in magnitude.
- △ **Your students' average** was significantly higher ( $p < .05$ ) with an effect size less than .3 in magnitude.
- ▼ **Your students' average** was significantly lower ( $p < .05$ ) with an effect size less than .3 in magnitude.
- ▽ **Your students' average** was significantly lower ( $p < .05$ ) with an effect size at least .3 in magnitude.

Note: It is important to interpret the direction of differences relative to item wording and your institutional context.