



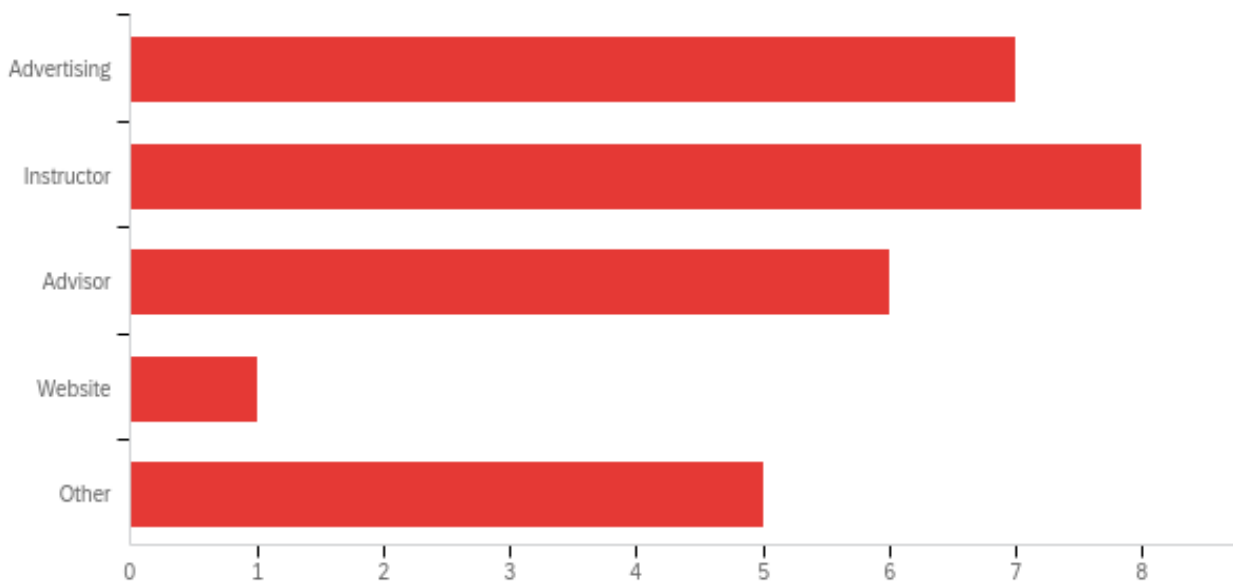
Tutoring Survey Results

Assessment Day 2020

Tutoring Survey-2020

April 23rd 2020, 11:41 am MDT

Q1 - How did you learn about the tutoring center?



#	Answer	%	Count
1	Advertising	25.93%	7
2	Instructor	29.63%	8
3	Advisor	22.22%	6
4	Website	3.70%	1
5	Other	18.52%	5
	Total	100%	27

Q1_5_TEXT - Other

Other - Text

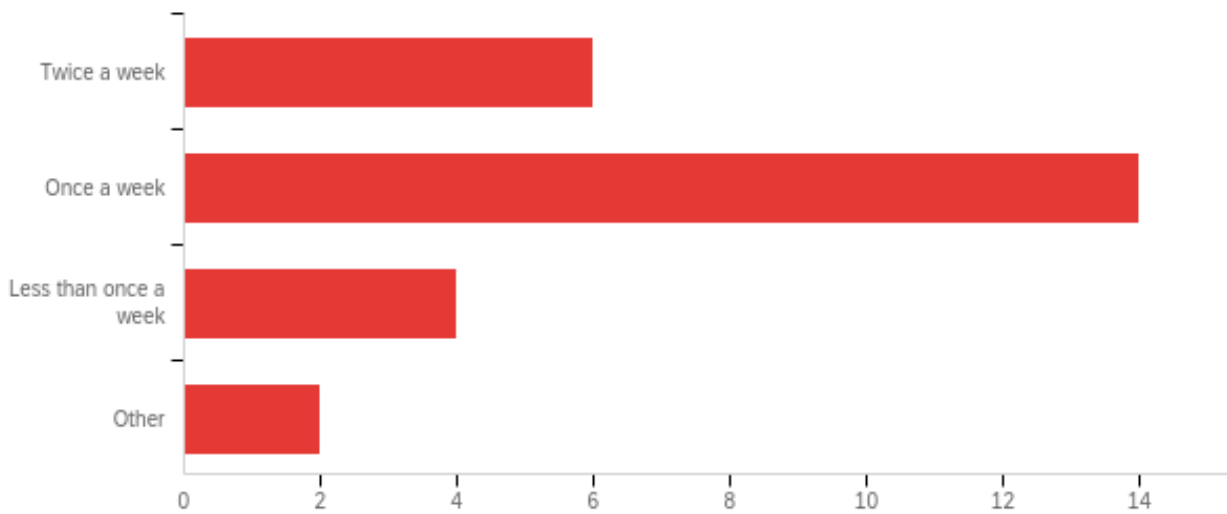
Orientation

Friend

Friend/ classmate

Uni class

Q2 - How often did you meet with your tutor?



#	Answer	%	Count
1	Twice a week	23.08%	6
2	Once a week	53.85%	14
3	Less than once a week	15.38%	4
4	Other	7.69%	2
	Total	100%	26

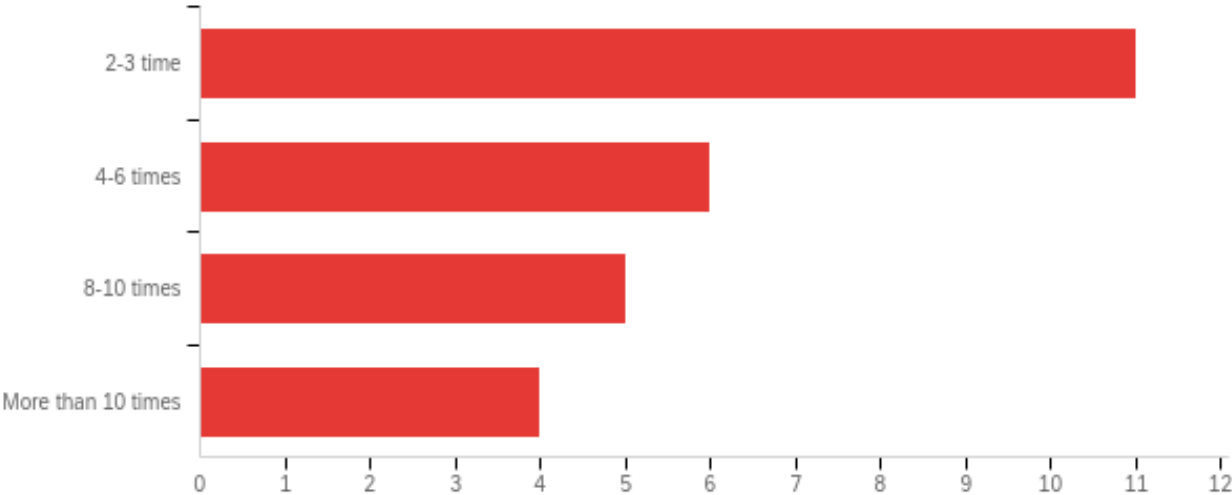
Q2_4_TEXT - Other

Other - Text

I never signed up for one

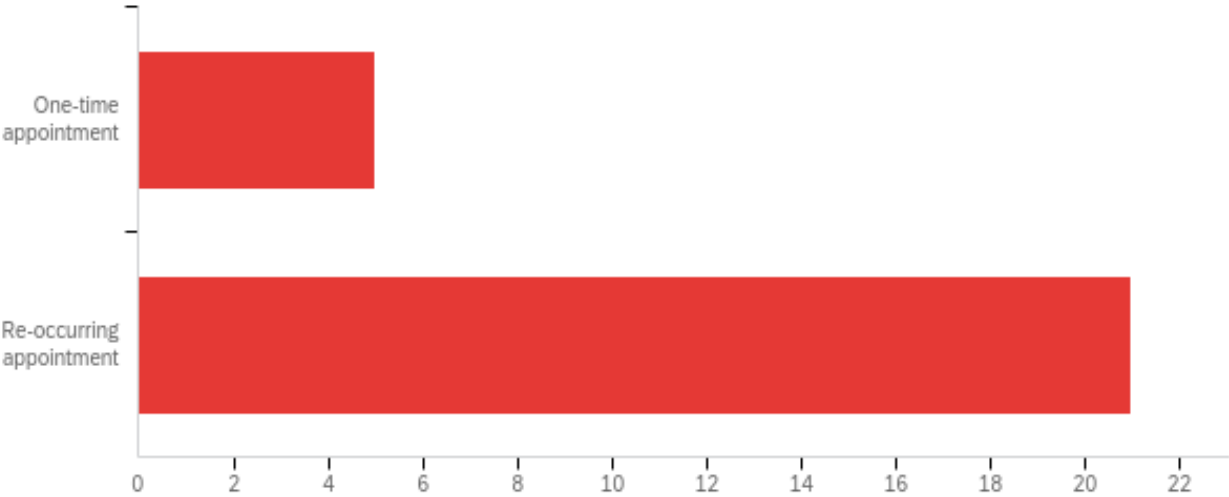
Once every two weeks

Q3 - How many class sessions did you attend, prior to your first tutoring session?



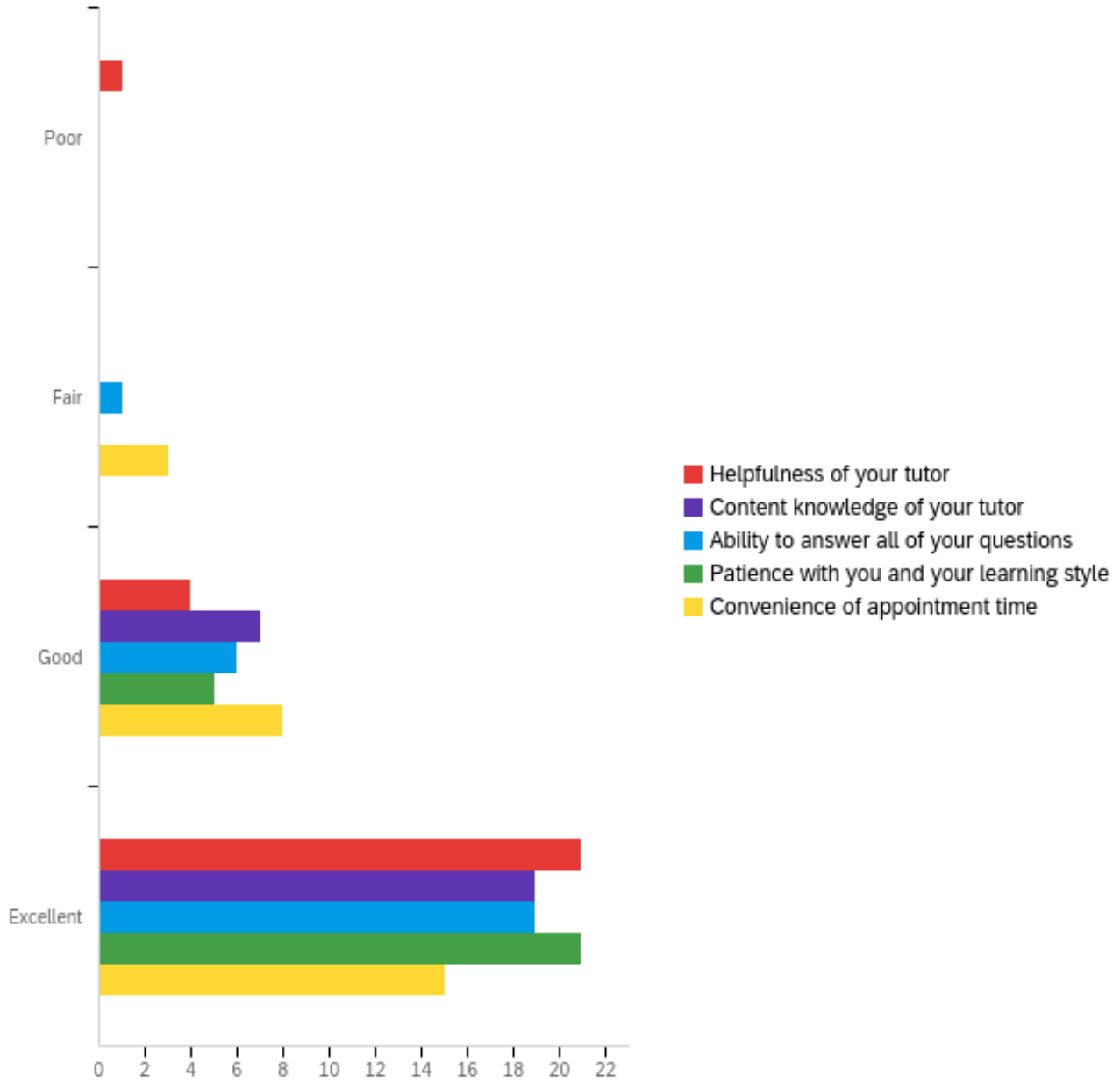
#	Answer	%	Count
1	2-3 time	42.31%	11
2	4-6 times	23.08%	6
3	8-10 times	19.23%	5
4	More than 10 times	15.38%	4
	Total	100%	26

Q4 - Was your appointment a



#	Answer	%	Count
1	One-time appointment	19.23%	5
2	Re-occurring appointment	80.77%	21
	Total	100%	26

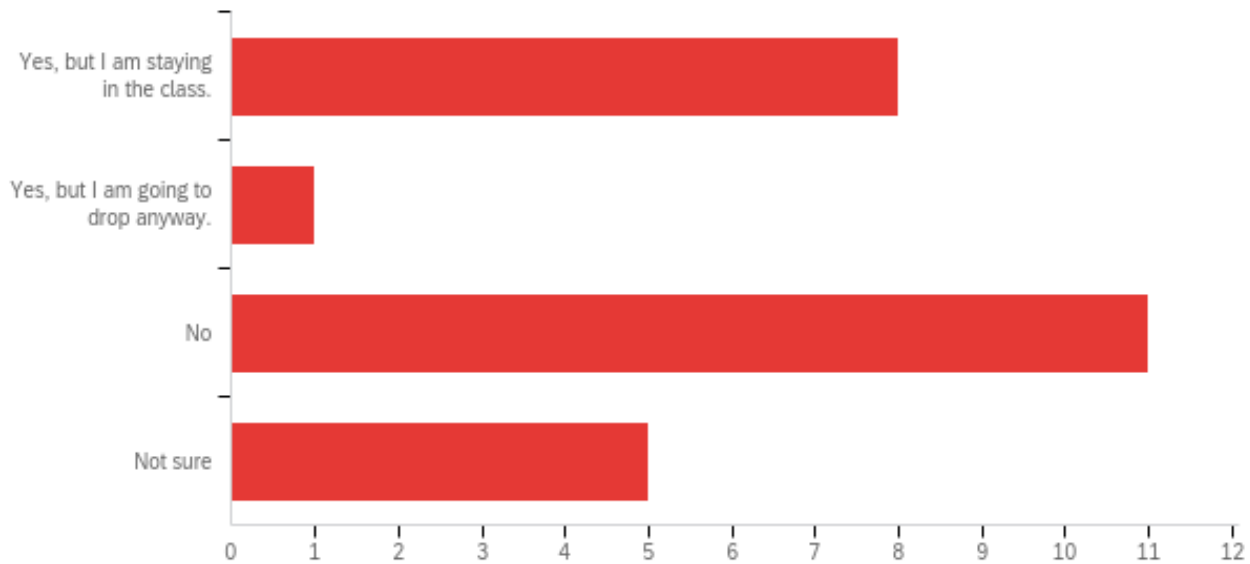
Q5 - Please rate each of the items below:



#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Helpfulness of your tutor	1.00	4.00	3.73	0.65	0.43	26
2	Content knowledge of your tutor	3.00	4.00	3.73	0.44	0.20	26
3	Ability to answer all of your questions	2.00	4.00	3.69	0.54	0.29	26
4	Patience with you and your learning style	3.00	4.00	3.81	0.39	0.16	26
5	Convenience of appointment time	2.00	4.00	3.46	0.69	0.48	26

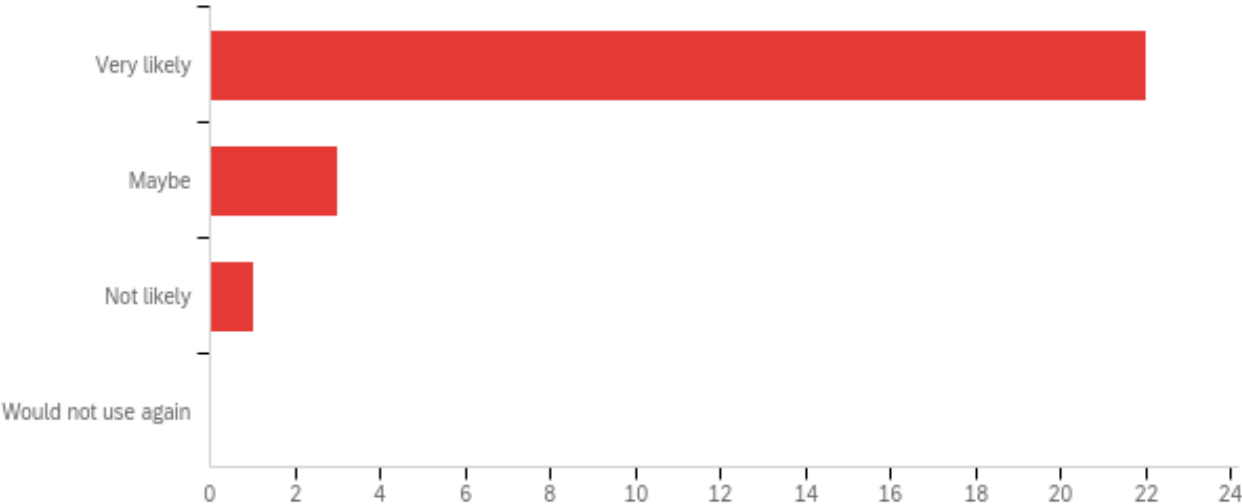
#	Question	Poor		Fair		Good		Excellent		Total
1	Helpfulness of your tutor	3.85%	1	0.00%	0	15.38%	4	80.77%	21	26
2	Content knowledge of your tutor	0.00%	0	0.00%	0	26.92%	7	73.08%	19	26
3	Ability to answer all of your questions	0.00%	0	3.85%	1	23.08%	6	73.08%	19	26
4	Patience with you and your learning style	0.00%	0	0.00%	0	19.23%	5	80.77%	21	26
5	Convenience of appointment time	0.00%	0	11.54%	3	30.77%	8	57.69%	15	26

Q6 - Would you have considered dropping the course without the aid of a tutor?



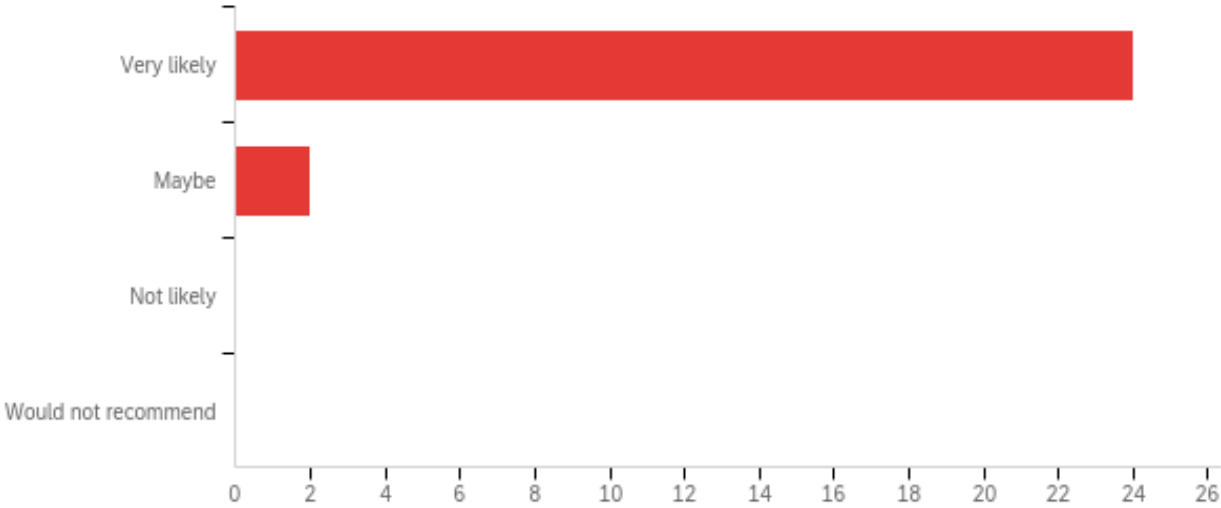
#	Answer	%	Count
1	Yes, but I am staying in the class.	32.00%	8
2	Yes, but I am going to drop anyway.	4.00%	1
3	No	44.00%	11
4	Not sure	20.00%	5
	Total	100%	25

Q7 - How likely are you to use the tutoring program again?



#	Answer	%	Count
1	Very likely	84.62%	22
2	Maybe	11.54%	3
3	Not likely	3.85%	1
4	Would not use again	0.00%	0
	Total	100%	26

Q8 - How likely are you to recommend Marshall's tutoring services to a friend?



#	Answer	%	Count
1	Very likely	92.31%	24
2	Maybe	7.69%	2
3	Not likely	0.00%	0
4	Would not recommend	0.00%	0
	Total	100%	26

Q9 - What was your tutor's name (List all if more than one)?

What was your tutor's name (List all if more than one)?

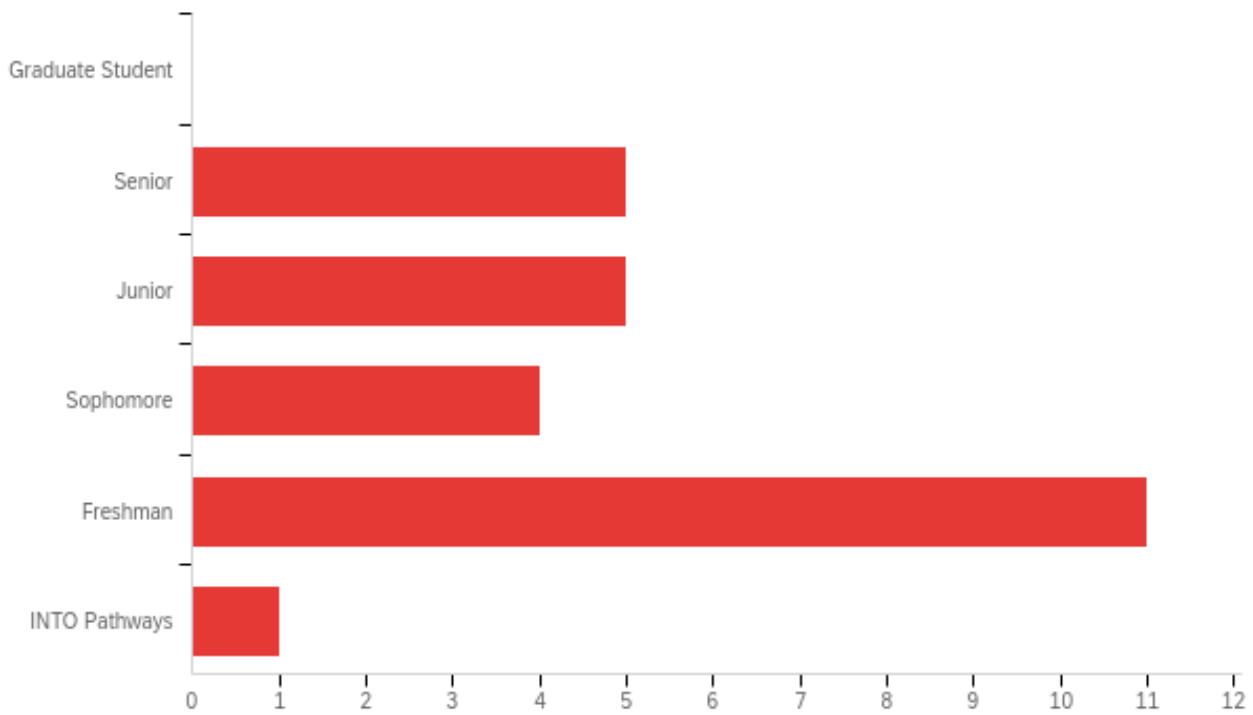
All names were shared with Marshall's Tutoring Center

Q10 - Please add any additional comments or suggestions in the space provided below.

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All comments were shared with Marshall's Tutoring Center

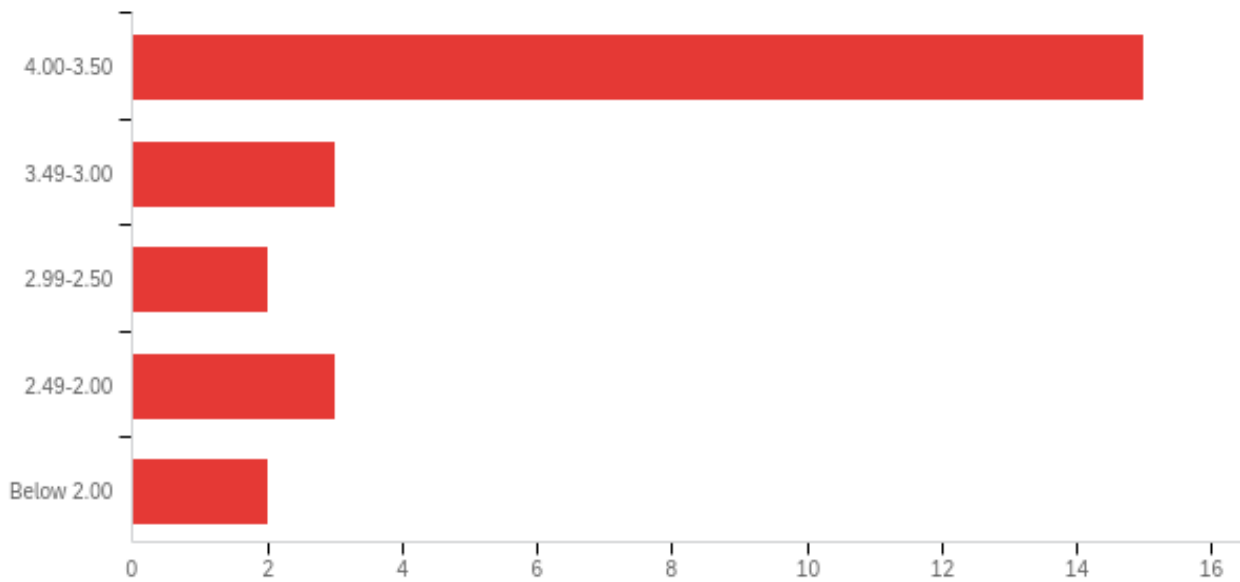
Q11 - What is your current classification?



#	Answer	%	Count
1	Graduate Student	0.00%	0
2	Senior	19.23%	5
3	Junior	19.23%	5

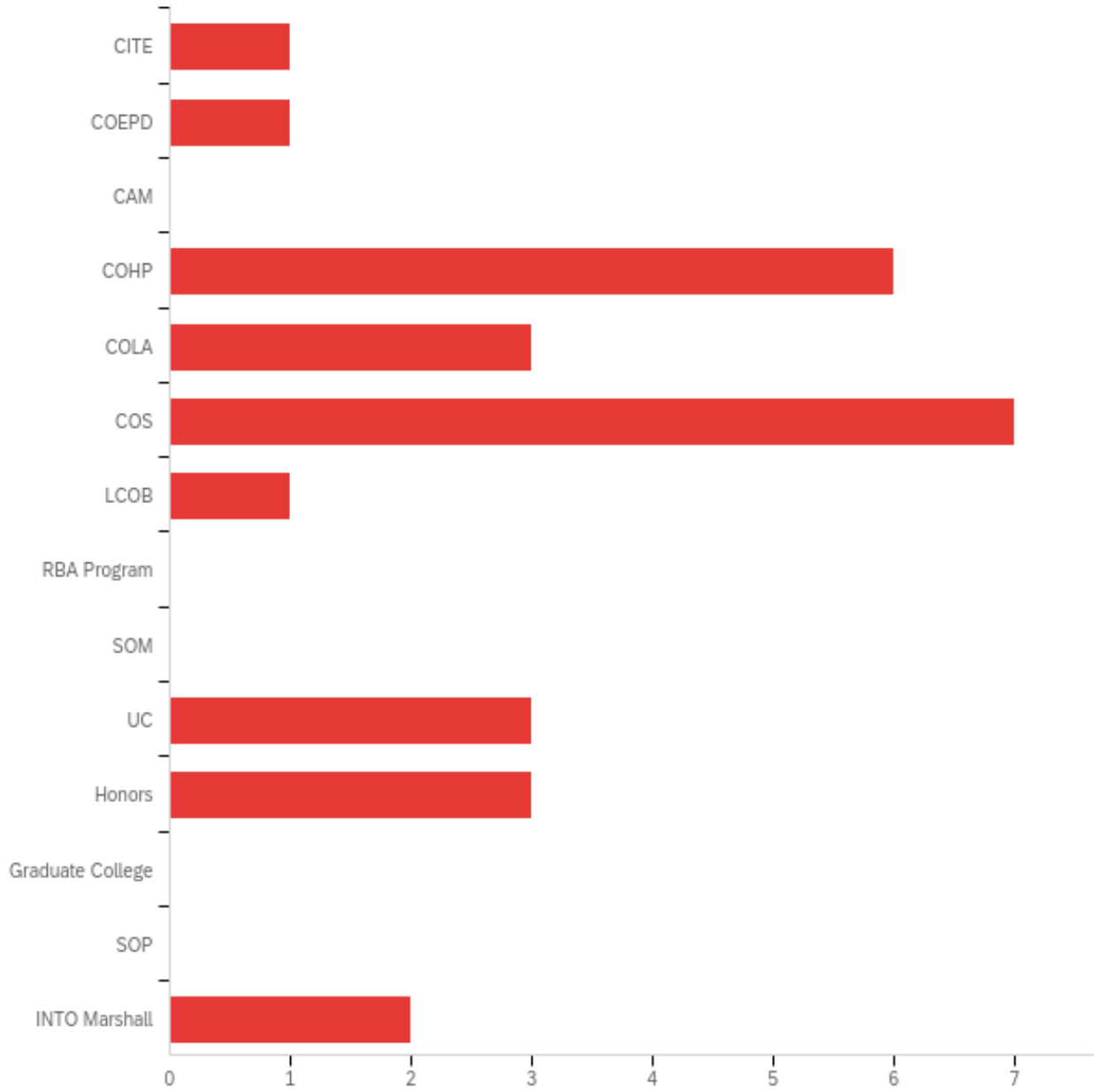
4	Sophomore	15.38%	4
5	Freshman	42.31%	11
6	INTO Pathways	3.85%	1
	Total	100%	26

Q12 - What is your current GPA?



#	Answer	%	Count
1	4.00-3.50	60.00%	15
2	3.49-3.00	12.00%	3
3	2.99-2.50	8.00%	2
4	2.49-2.00	12.00%	3
5	Below 2.00	8.00%	2
	Total	100%	25

Q13 - In which college(s) are you enrolled?



#	Answer	%	Count
1	CITE	3.70%	1
2	COEPD	3.70%	1
3	CAM	0.00%	0
4	COHP	22.22%	6
5	COLA	11.11%	3

6	COS	25.93%	7
7	LCOB	3.70%	1
8	RBA Program	0.00%	0
9	SOM	0.00%	0
10	UC	11.11%	3
11	Honors	11.11%	3
12	Graduate College	0.00%	0
13	SOP	0.00%	0
14	INTO Marshall	7.41%	2
	Total	100%	27

Q14 - What is your current major?

What is your current major?

Computer science

chemistry

Computer science

Geography

Undecided

Communications Disorders

Biochemistry

Social Work

Biology

Communication Disorders

Nursing

Psy

Nursing

Bio pre-med

Biology

Biochemistry

Anthropology

MBA

Chemistry

Communication disorders

Communication Disorders

Undecided

Undecided

Elementary Education

Cellular, Medical, and Molecular Biology

Accounting