

Marshall University Student Satisfaction Survey

2024-2025 School Year

All Professional Degrees

Survey Timeline

Summer 2024 Survey:

- Open Date – October 21, 2024
- Close Date – January 11, 2025

Fall 2024 Survey:

- Open Date – October 21, 2024
- Close Date – May 10, 2025

Spring 2025 Survey:

- Open Date – March 10, 2025
- Close Date – October 5, 2025

Report Content

- Student Experience Data
- University Academic Career Questions
- University Reflection Questions
- Quality Questions: Teaching, Advising, Academic Support Services, Classroom/Lab Facilities, Online Learning

Student Demographics and Experience Data - Professional Degrees - All Colleges (2024-2025 School Year)

Upon graduation, what was the dollar amount of your educational loan indebtedness? ▲	# of Responses	% of Responses
a. \$0/No indebtedness	9	19%
k. \$50,000 or more	38	81%
Total	47	100%

If you answered "working" as your primary plans after graduation, was this position	# of Responses	% of Responses
did not answer "working"	8	17%
hybrid	2	4%
in-person	38	79%
Total	48	100%

Did you take part in an internship, practicum, research or other experience related to your major and anticipated career?	# of Responses	% of Responses
		▼
Yes	39	81%
No	9	19%
Total	48	100%

During the last year of your studies, how many hours a week did you work while attending classes? ▲	# of Responses	% of Responses
1 to 10	11	23%
11 to 20	4	8%
More than 30	10	21%
None	23	48%
Total	48	100%

If you answered Yes to the previous question, did that experience increase your ability to secure employment or employment offers?	# of Responses	% of Responses
No	8	21%
Yes	31	79%
Total	39	100%

The following questions relate to information taught in courses you may have taken early in your academic career, such as English, math, social sciences, etc. While pursuing my degree at Marshall University...

My classes challenged me to analyze and evaluate issues and to solve real-world problems in a manner that is ethical and supportive of our civic well-being.	# of Responses	% of Responses
	▼	
a. Strongly Agree	26	54%
b. Agree	16	33%
c. Neutral	6	13%
Total	48	100%

I used knowledge from more than one area of study to explore issues or to solve problems.	# of Responses	% of Responses
a. Strongly Agree	26	54%
b. Agree	16	33%
c. Neutral	6	13%
Total	48	100%

I determined how to improve my own learning and to engage in lifelong learning.	# of Responses	% of Responses
	▼	
a. Strongly Agree	28	58%
b. Agree	15	31%
c. Neutral	5	10%
Total	48	100%

I learned to analyze my own values and to examine other viewpoints and credible evidence.	# of Responses	% of Responses
a. Strongly Agree	23	48%
b. Agree	20	42%
c. Neutral	5	10%
Total	48	100%

Writing intensive courses enhanced my learning experience.	# of Responses	% of Responses
	▲	
a. Strongly Agree	13	27%
b. Agree	10	21%
c. Neutral	21	44%
d. Disagree	3	6%
e. Strongly Disagree	1	2%
Total	48	100%

I learned to examine issues from multiple perspectives.	# of Responses	% of Responses
a. Strongly Agree	26	54%
b. Agree	16	33%
c. Neutral	6	13%
Total	48	100%

I developed multicultural and global perspectives.	# of Responses	% of Responses
	▼	
a. Strongly Agree	19	40%
b. Agree	17	35%
c. Neutral	11	23%
e. Strongly Disagree	1	2%
Total	48	100%

I learned to use what I know to solve novel problems.	# of Responses	% of Responses
	▲	
a. Strongly Agree	24	50%
b. Agree	19	40%
c. Neutral	5	10%
Total	48	100%

The following questions relate to information taught in courses you may have taken early in your academic career, such as English, math, social sciences, etc. While pursuing my degree at Marshall University... CONT'D

I developed the ability to express myself effectively through speaking.	# of Responses	% of Responses
a. Strongly Agree	21	44%
b. Agree	20	42%
c. Neutral	7	15%
Total	48	100%

I learned to find scholarly information, to evaluate it critically and to use it effectively.	# of Responses	% of Responses
a. Strongly Agree	32	67%
b. Agree	12	25%
c. Neutral	4	8%
Total	48	100%

I used numerical information to explore real world problems.	# of Responses	% of Responses
a. Strongly Agree	17	35%
b. Agree	17	35%
c. Neutral	14	29%
Total	48	100%

I developed the ability to write effectively.	# of Responses	% of Responses
a. Strongly Agree	23	48%
b. Agree	15	31%
c. Neutral	10	21%
Total	48	100%

My capstone course, final degree project, or experience challenged me to do my best work.	# of Responses	% of Responses
a. Strongly Agree	23	48%
b. Agree	13	27%
c. Neutral	7	15%
Not Applicable	4	8%
d. Disagree	1	2%
Total	48	100%

I gained expertise in the use of software, programs, or technology important in my major field.	# of Responses	% of Responses
a. Strongly Agree	18	38%
b. Agree	14	29%
c. Neutral	15	31%
d. Disagree	1	2%
Total	48	100%

Now that I've completed my degree...

I believe that Marshall University's program in my major field is of high quality.	# of Responses	% of Responses
a. Strongly Agree	22	46%
b. Agree	22	46%
c. Neutral	3	6%
d. Disagree	1	2%
Total	48	100%

I would recommend Marshall to prospective students.	# of Responses	% of Responses
a. Strongly Agree	24	50%
b. Agree	21	44%
c. Neutral	3	6%
Total	48	100%

I feel adequately prepared for a career and/or graduate or professional study in my field.	# of Responses	% of Responses
a. Strongly Agree	26	54%
b. Agree	18	38%
c. Neutral	3	6%
d. Disagree	1	2%
Total	48	100%

I would recommend to others that they study the same program at Marshall.	# of Responses	% of Responses
a. Strongly Agree	23	48%
b. Agree	22	46%
c. Neutral	2	4%
d. Disagree	1	2%
Total	48	100%

Please rate your level of satisfaction with the quality of the following at Marshall.

Teaching	#	%
a. Very Satisfied	21	44%
b. Satisfied	24	50%
c. Neutral	3	6%
Total	48	100%

Advising	#	%
a. Very Satisfied	21	44%
b. Satisfied	18	38%
c. Neutral	9	19%
Total	48	100%

Academic Support Services	#	%
a. Very Satisfied	15	31%
b. Satisfied	24	50%
c. Neutral	9	19%
Total	48	100%

Classroom/Lab Facilities (rate only if you have taken courses on the main campus or at another Marshall University location)	#	%
a. Very Satisfied	24	50%
b. Satisfied	17	35%
c. Neutral	6	13%
d. Dissatisfied	1	2%
Total	48	100%

Online learning experience (rate only if you have taken online courses)	#	%
a. Very Satisfied	16	35%
b. Satisfied	20	43%
c. Neutral	9	20%
d. Dissatisfied	1	2%
Total	46	100%