

Marshall University Student Satisfaction Survey

2024-2025 School Year

All Graduate Students

Survey Timeline

Summer 2024 Survey:

- Open Date – October 21, 2024
- Close Date – January 11, 2025

Fall 2024 Survey:

- Open Date – October 21, 2024
- Close Date – May 10, 2025

Spring 2025 Survey:

- Open Date – March 10, 2025
- Close Date – October 5, 2025

Report Content

- Student Experience Data
- University Academic Career Questions
- University Reflection Questions
- Quality Questions: Teaching, Advising, Academic Support Services, Classroom/Lab Facilities, Online Learning

Student Demographics and Experience Data - Graduate Degrees - All Colleges (2024-2025 School Year)

Upon graduation, what was the dollar amount of your educational loan indebtedness? ▲	# of Responses	% of Responses
a. \$0/No indebtedness	51	34%
b. Up to \$4,999	4	3%
c. \$5,000 - \$9,999	8	5%
d. \$10,000 - \$14,999	7	5%
e. \$15,000 - \$19,999	5	3%
f. \$20,000 - \$24,999	5	3%
g. \$25,000 - \$29,999	2	1%
h. \$30,000 - \$34,999	8	5%
i. \$35,000 - \$39,999	4	3%
j. \$40,000 - \$44,999	7	5%
k. \$50,000 or more	47	32%
Total	148	100%

During the last year of your studies, how many hours a week did you work while attending classes? ▲	# of Responses	% of Responses
1 to 10	11	7%
11 to 20	42	26%
21 to 30	22	14%
More than 30	68	42%
None	18	11%
Total	161	100%

If you answered "working" as your primary plans after graduation, was this position	# of Responses	% of Responses
did not answer "working"	32	21%
hybrid	18	12%
in-person	99	63%
remote	7	4%
Total	156	100%

Did you take part in an internship, practicum, research or other experience related to your major and anticipated career?	# of Responses	% of Responses
		▼
Yes	97	60%
No	64	40%
Total	161	100%

If you answered Yes to the previous question, did that experience increase your ability to secure employment or employment offers?	# of Responses	% of Responses
No	16	16%
Yes	81	84%
Total	97	100%

The following questions relate to information taught in courses you may have taken early in your academic career, such as English, math, social sciences, etc. While pursuing my degree at Marshall University...

My classes challenged me to analyze and evaluate issues and to solve real-world problems in a manner that is ethical and supportive of our civic well-being.	# of Responses	% of Responses
a. Strongly Agree	92	58%
b. Agree	54	34%
c. Neutral	10	6%
d. Disagree	3	2%
e. Strongly Disagree	1	1%
Total	160	100%

I used knowledge from more than one area of study to explore issues or to solve problems.	# of Responses	% of Responses
a. Strongly Agree	89	56%
b. Agree	61	38%
c. Neutral	8	5%
d. Disagree	2	1%
Total	160	100%

I determined how to improve my own learning and to engage in lifelong learning.	# of Responses	% of Responses
a. Strongly Agree	89	56%
b. Agree	57	36%
c. Neutral	13	8%
d. Disagree	1	1%
Total	160	100%

I learned to analyze my own values and to examine other viewpoints and credible evidence.	# of Responses	% of Responses
a. Strongly Agree	85	53%
b. Agree	67	42%
c. Neutral	7	4%
Total	159	100%

Writing intensive courses enhanced my learning experience.	# of Responses	% of Responses
a. Strongly Agree	77	48%
b. Agree	52	33%
c. Neutral	25	16%
d. Disagree	3	2%
e. Strongly Disagree	3	2%
Total	160	100%

I learned to examine issues from multiple perspectives.	# of Responses	% of Responses
a. Strongly Agree	93	58%
b. Agree	63	39%
c. Neutral	3	2%
d. Disagree	1	1%
Total	160	100%

I developed multicultural and global perspectives.	# of Responses	% of Responses
a. Strongly Agree	69	43%
b. Agree	65	41%
c. Neutral	19	12%
d. Disagree	5	3%
e. Strongly Disagree	2	1%
Total	160	100%

I learned to use what I know to solve novel problems.	# of Responses	% of Responses
a. Strongly Agree	89	56%
b. Agree	61	38%
c. Neutral	9	6%
d. Disagree	1	1%
Total	160	100%

The following questions relate to information taught in courses you may have taken early in your academic career, such as English, math, social sciences, etc. While pursuing my degree at Marshall University... CONT'D

I developed the ability to express myself effectively through speaking.	# of Responses	% of Responses
a. Strongly Agree	79	49%
b. Agree	59	37%
c. Neutral	17	11%
d. Disagree	4	3%
e. Strongly Disagree	1	1%
Total	160	100%

I learned to find scholarly information, to evaluate it critically and to use it effectively.	# of Responses	% of Responses
a. Strongly Agree	99	62%
b. Agree	51	32%
c. Neutral	9	6%
d. Disagree	1	1%
Total	160	100%

I used numerical information to explore real world problems.	# of Responses	% of Responses
a. Strongly Agree	72	45%
b. Agree	53	33%
c. Neutral	30	19%
d. Disagree	6	4%
Total	161	100%

I developed the ability to write effectively.	# of Responses	% of Responses
a. Strongly Agree	102	64%
b. Agree	47	30%
c. Neutral	9	6%
d. Disagree	1	1%
Total	159	100%

My capstone course, final degree project, or experience challenged me to do my best work.	# of Responses	% of Responses
a. Strongly Agree	95	59%
b. Agree	52	32%
c. Neutral	7	4%
Not Applicable	5	3%
d. Disagree	2	1%
Total	161	100%

I gained expertise in the use of software, programs, or technology important in my major field.	# of Responses	% of Responses
a. Strongly Agree	74	46%
b. Agree	57	35%
c. Neutral	13	8%
d. Disagree	16	10%
e. Strongly Disagree	1	1%
Total	161	100%

Now that I've completed my degree...

I believe that Marshall University's program in my major field is of high quality.	# of Responses	% of Responses
a. Strongly Agree	95	59%
b. Agree	45	28%
c. Neutral	12	7%
d. Disagree	6	4%
e. Strongly Disagree	3	2%
Total	161	100%

I would recommend Marshall to prospective students.	# of Responses	% of Responses
a. Strongly Agree	104	65%
b. Agree	42	26%
c. Neutral	10	6%
d. Disagree	4	2%
e. Strongly Disagree	1	1%
Total	161	100%

I feel adequately prepared for a career and/or graduate or professional study in my field.	# of Responses	% of Responses
a. Strongly Agree	86	53%
b. Agree	60	37%
c. Neutral	11	7%
d. Disagree	4	2%
Total	161	100%

I would recommend to others that they study the same program at Marshall.	# of Responses	% of Responses
a. Strongly Agree	98	61%
b. Agree	44	27%
c. Neutral	12	7%
d. Disagree	4	2%
e. Strongly Disagree	3	2%
Total	161	100%

Please rate your level of satisfaction with the quality of the following at Marshall.

Teaching	#	%
a. Very Satisfied	92	58%
b. Satisfied	54	34%
c. Neutral	9	6%
d. Dissatisfied	3	2%
e. Very Dissatisfied	2	1%
Total	160	100%

Advising	#	%
a. Very Satisfied	86	53%
b. Satisfied	42	26%
c. Neutral	23	14%
d. Dissatisfied	6	4%
e. Very Dissatisfied	4	2%
Total	161	100%

Academic Support Services	#	%
a. Very Satisfied	71	44%
b. Satisfied	59	37%
c. Neutral	27	17%
d. Dissatisfied	2	1%
e. Very Dissatisfied	1	1%
Total	160	100%

Classroom/Lab Facilities (rate only if you have taken courses on the main campus or at another Marshall University location)	#	%
a. Very Satisfied	66	46%
b. Satisfied	48	33%
c. Neutral	28	19%
d. Dissatisfied	3	2%
Total	145	100%

Online learning experience (rate only if you have taken online courses)	#	%
a. Very Satisfied	78	52%
b. Satisfied	47	32%
c. Neutral	18	12%
d. Dissatisfied	5	3%
e. Very Dissatisfied	1	1%
Total	149	100%