

Marshall University Student Satisfaction Survey

2024-2025 School Year

All Undergraduate Degrees

Survey Timeline

Summer 2024 Survey:

- Open Date – October 21, 2024
- Close Date – January 11, 2025

Fall 2024 Survey:

- Open Date – October 21, 2024
- Close Date – May 10, 2025

Spring 2025 Survey:

- Open Date – March 10, 2025
- Close Date – October 5, 2025

Report Content

- Student Experience Data
- University Academic Career Questions
- University Reflection Questions
- Quality Questions: Teaching, Advising, Academic Support Services, Classroom/Lab Facilities, Online Learning

Student Demographics and Experience Data - All Undergraduate Student Responses (2024-2025 School Year)

Upon graduation, what was the dollar amount of your educational loan indebtedness? ▲	# of Responses	% of Responses
a. \$0/No indebtedness	283	48%
b. Up to \$4,999	41	7%
c. \$5,000 - \$9,999	40	7%
d. \$10,000 - \$14,999	35	6%
e. \$15,000 - \$19,999	37	6%
f. \$20,000 - \$24,999	39	7%
g. \$25,000 - \$29,999	24	4%
h. \$30,000 - \$34,999	25	4%
i. \$35,000 - \$39,999	15	3%
j. \$40,000 - \$44,999	16	3%
k. \$50,000 or more	33	6%
Total	588	100%

During the last year of your studies, how many hours a week did you work while attending classes? ▲	# of Responses	% of Responses
1 to 10	104	16%
11 to 20	194	31%
21 to 30	118	19%
More than 30	96	15%
None	123	19%
Total	635	100%

If you answered "working" as your primary plans after graduation, was this position	# of Responses	% of Responses
did not answer "working"	271	44%
hybrid	25	4%
in-person	306	50%
remote	16	3%
Total	618	100%

Did you take part in an internship, practicum, research or other experience related to your major and anticipated career?	# of Responses	% of Responses
		▼
Yes	379	60%
No	249	40%
Total	628	100%

If you answered Yes to the previous question, did that experience increase your ability to secure employment or employment offers?	# of Responses	% of Responses
No	69	18%
Yes	310	82%
Total	379	100%

The following questions relate to information taught in courses you may have taken early in your academic career, such as English, math, social sciences, etc. While pursuing my degree at Marshall University...

My classes challenged me to analyze and evaluate issues and to solve real-world problems in a manner that is ethical and supportive of our civic well-being.	# of Responses	% of Responses
a. Strongly Agree	327	52%
b. Agree	235	37%
c. Neutral	55	9%
d. Disagree	9	1%
e. Strongly Disagree	3	0%
Total	629	100%

I used knowledge from more than one area of study to explore issues or to solve problems.	# of Responses	% of Responses
a. Strongly Agree	355	56%
b. Agree	227	36%
c. Neutral	46	7%
e. Strongly Disagree	1	0%
Total	629	100%

I determined how to improve my own learning and to engage in lifelong learning.	# of Responses	% of Responses
a. Strongly Agree	348	56%
b. Agree	226	36%
c. Neutral	50	8%
d. Disagree	2	0%
e. Strongly Disagree	1	0%
Total	627	100%

I learned to analyze my own values and to examine other viewpoints and credible evidence.	# of Responses	% of Responses
a. Strongly Agree	353	56%
b. Agree	229	36%
c. Neutral	43	7%
d. Disagree	3	0%
e. Strongly Disagree	1	0%
Total	629	100%

Writing intensive courses enhanced my learning experience.	# of Responses	% of Responses
a. Strongly Agree	284	45%
b. Agree	194	31%
c. Neutral	102	16%
d. Disagree	37	6%
e. Strongly Disagree	12	2%
Total	629	100%

I learned to examine issues from multiple perspectives.	# of Responses	% of Responses
a. Strongly Agree	360	57%
b. Agree	229	36%
c. Neutral	37	6%
d. Disagree	2	0%
Total	628	100%

I developed multicultural and global perspectives.	# of Responses	% of Responses
a. Strongly Agree	294	47%
b. Agree	218	35%
c. Neutral	91	14%
d. Disagree	20	3%
e. Strongly Disagree	5	1%
Total	628	100%

I learned to use what I know to solve novel problems.	# of Responses	% of Responses
a. Strongly Agree	309	49%
b. Agree	247	39%
c. Neutral	67	11%
d. Disagree	5	1%
Total	628	100%

The following questions relate to information taught in courses you may have taken early in your academic career, such as English, math, social sciences, etc. While pursuing my degree at Marshall University... CONT'D

I developed the ability to express myself effectively through speaking.	# of Responses	% of Responses
a. Strongly Agree	303	48%
b. Agree	248	40%
c. Neutral	64	10%
d. Disagree	12	2%
Total	627	100%

I learned to find scholarly information, to evaluate it critically and to use it effectively.	# of Responses	% of Responses
a. Strongly Agree	348	56%
b. Agree	219	35%
c. Neutral	54	9%
d. Disagree	3	0%
e. Strongly Disagree	2	0%
Total	626	100%

I used numerical information to explore real world problems.	# of Responses	% of Responses
a. Strongly Agree	249	40%
b. Agree	223	36%
c. Neutral	128	20%
d. Disagree	26	4%
e. Strongly Disagree	2	0%
Total	628	100%

I developed the ability to write effectively.	# of Responses	% of Responses
a. Strongly Agree	362	57%
b. Agree	214	34%
c. Neutral	47	7%
d. Disagree	8	1%
Total	631	100%

My capstone course, final degree project, or experience challenged me to do my best work.	# of Responses	% of Responses
a. Strongly Agree	364	58%
b. Agree	186	30%
c. Neutral	55	9%
d. Disagree	11	2%
Not Applicable	9	1%
e. Strongly Disagree	5	1%
Total	630	100%

I gained expertise in the use of software, programs, or technology important in my major field.	# of Responses	% of Responses
a. Strongly Agree	264	42%
b. Agree	248	39%
c. Neutral	90	14%
d. Disagree	22	3%
e. Strongly Disagree	5	1%
Total	629	100%

Now that I've completed my degree...

I believe that Marshall University's program in my major field is of high quality.	# of Responses	% of Responses
a. Strongly Agree	299	48%
b. Agree	226	36%
c. Neutral	82	13%
d. Disagree	11	2%
e. Strongly Disagree	6	1%
Total	624	100%

I would recommend Marshall to prospective students.	# of Responses	% of Responses
a. Strongly Agree	335	54%
b. Agree	211	34%
c. Neutral	64	10%
d. Disagree	9	1%
e. Strongly Disagree	5	1%
Total	624	100%

I feel adequately prepared for a career and/or graduate or professional study in my field.	# of Responses	% of Responses
a. Strongly Agree	267	43%
b. Agree	255	41%
c. Neutral	86	14%
d. Disagree	12	2%
e. Strongly Disagree	6	1%
Total	626	100%

I would recommend to others that they study the same program at Marshall.	# of Responses	% of Responses
a. Strongly Agree	315	50%
b. Agree	214	34%
c. Neutral	75	12%
d. Disagree	20	3%
e. Strongly Disagree	2	0%
Total	626	100%

Please rate your level of satisfaction with the quality of the following at Marshall.

Teaching	#	%
a. Very Satisfied	262	42%
b. Satisfied	250	40%
c. Neutral	95	15%
d. Dissatisfied	18	3%
e. Very Dissatisfied	2	0%
Total	627	100%

Advising	#	%
a. Very Satisfied	253	40%
b. Satisfied	190	30%
c. Neutral	118	19%
d. Dissatisfied	48	8%
e. Very Dissatisfied	17	3%
Total	626	100%

Academic Support Services	#	%
a. Very Satisfied	217	35%
b. Satisfied	232	37%
c. Neutral	150	24%
d. Dissatisfied	15	2%
e. Very Dissatisfied	8	1%
Total	622	100%

Classroom/Lab Facilities (rate only if you have taken courses on the main campus or at another Marshall University location)	#	%
a. Very Satisfied	237	38%
b. Satisfied	248	40%
c. Neutral	101	16%
d. Dissatisfied	26	4%
e. Very Dissatisfied	5	1%
Total	617	100%

Online learning experience (rate only if you have taken online courses)	#	%
a. Very Satisfied	236	38%
b. Satisfied	252	41%
c. Neutral	100	16%
d. Dissatisfied	27	4%
e. Very Dissatisfied	7	1%
Total	622	100%