

Discussions Regarding Criteria 1 and 2

The visiting team will likely formulate their questions directly in response to Marshall's HLC Assurance Argument. Review of our Assurance Argument is an excellent way to prepare for the Criteria sessions, and the following general criterion-related questions will also be helpful guide for preparation.

Criterion 1: Mission

The institution's mission is clear and articulated publicly; it guides the institution's operations.

General Questions

1. What is your institution's mission? Where can it be found?
2. How does your department or role contribute to the mission?
3. Can you give examples of how the mission guides decision-making at your institution?
4. How is the mission communicated to students, faculty, and staff?
5. How does the institution ensure alignment between its mission and strategic planning?
6. In what ways does the institution demonstrate its commitment to the public good?
7. How does the institution promote civic engagement and global awareness?
8. How are diverse and multicultural perspectives integrated into the mission and operations?
9. How are stakeholders (faculty, staff, students, community) involved in shaping or reviewing the mission?
10. How does the institution assess whether it is fulfilling its mission?

Criterion 2: Integrity: Ethical and Responsible Conduct

The institution acts with integrity; its conduct is ethical and responsible.

General Questions

1. How does the institution ensure ethical behavior among faculty, staff, and students?
2. Are institutional policies and procedures transparent and consistently followed?
3. How are policies developed, reviewed, and communicated?
4. How does the institution ensure academic freedom and freedom of expression?
5. How are complaints or grievances handled? Are there clear processes in place?
6. How does the institution ensure that public-facing materials (website, catalog, recruitment) are accurate and up to date?
7. How does the governing board maintain autonomy and act in the institution's best interest?
8. What mechanisms are in place to ensure responsible conduct in research and scholarship?
9. How does the institution support diversity, equity, and inclusion in its policies and practices?
10. Can you provide examples of how integrity is demonstrated in daily operations?