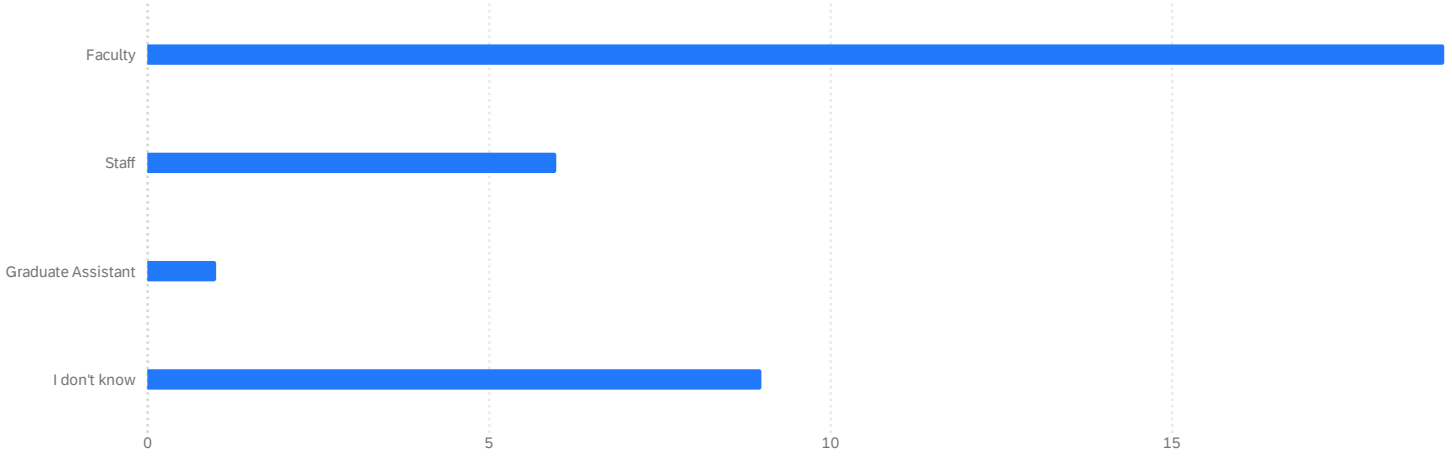
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Responses: 35

My academic advisor is 35



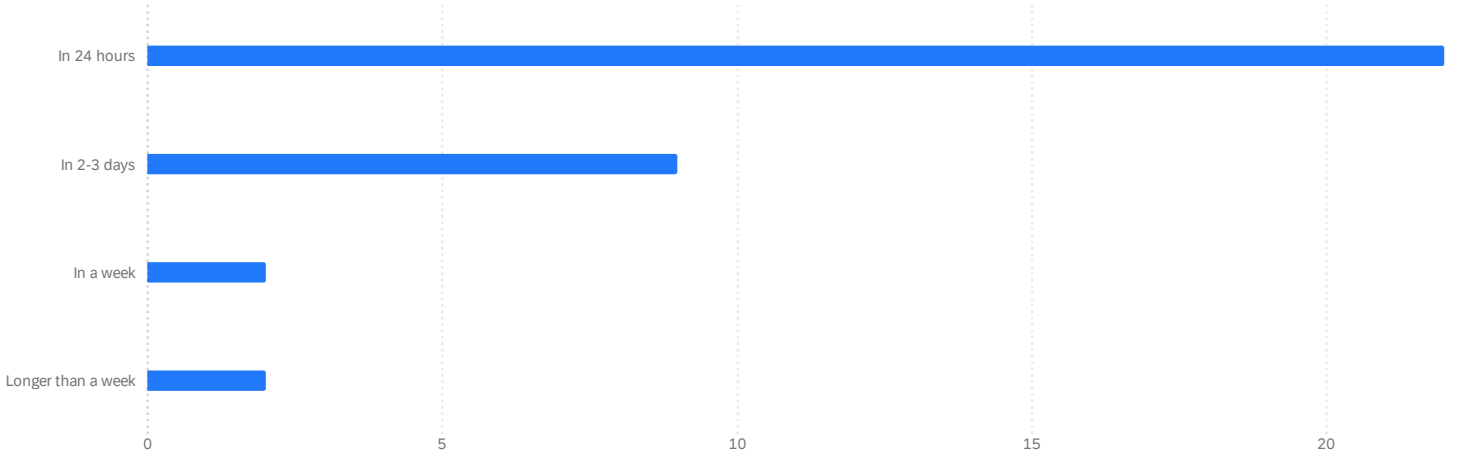
My academic advisor is 35

Q2 - My academic advisor is	Count	Count
Faculty	54%	19
Staff	17%	6
Graduate Assistant	3%	1
I don't know	26%	9

My academic advisor is 35

Q2 - My academic advisor is	Average (Q2 - My academic advisor is)	Minimum (Q2 - My academic advisor is)	Maximum (Q2 - My academic advisor is)	Count
Faculty	1.00	1.00	1.00	19
Graduate Assistant	3.00	3.00	3.00	1
I don't know	4.00	4.00	4.00	9
Staff	2.00	2.00	2.00	6

How quickly does your academic advisor respond to emails/phone calls? 35



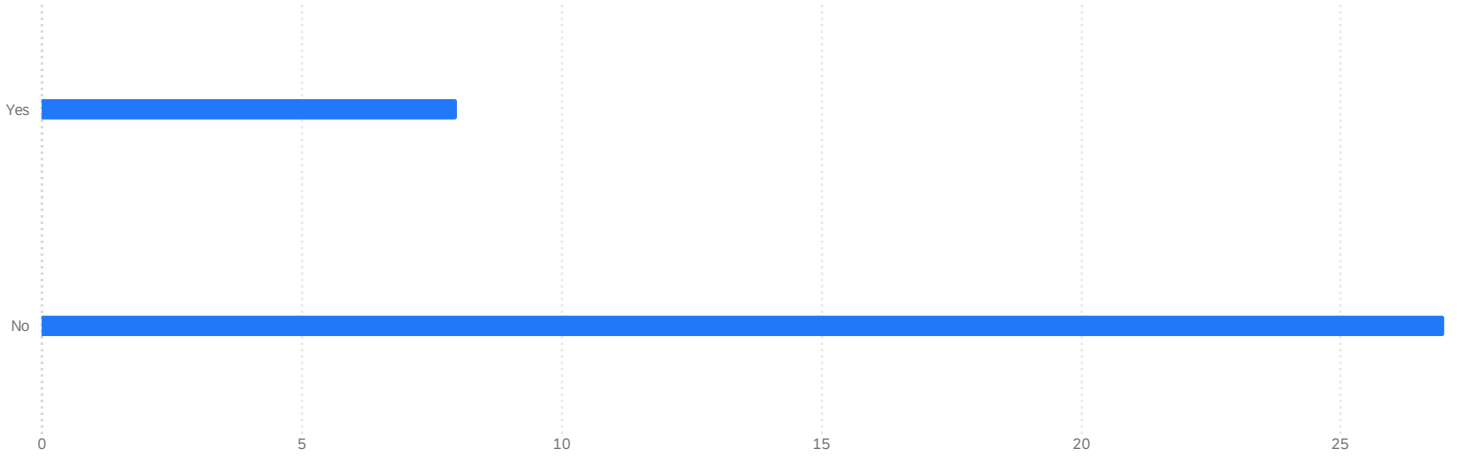
How quickly does your academic advisor respond to emails/phone calls? 35

Q3 - How quickly does your academic advisor respond to emails/phone calls?	Count	Count
In 24 hours	63%	22
In 2-3 days	26%	9
In a week	6%	2
Longer than a week	6%	2

How quickly does your academic advisor respond to emails/phone calls? 35

Q3 - How quickly does your academic advisor respond to emails/phone calls?	Average (Q3 - How quickly does your academic advisor respond to emails/phone calls?)	Minimum (Q3 - How quickly does your academic advisor respond to emails/phone calls?)	Maximum (Q3 - How quickly does your academic advisor respond to emails/phone calls?)	Count
In 2-3 days	2.00	2.00	2.00	9
In 24 hours	1.00	1.00	1.00	22
In a week	3.00	3.00	3.00	2
Longer than a week	4.00	4.00	4.00	2

Have you changed majors while at Marshall? 35



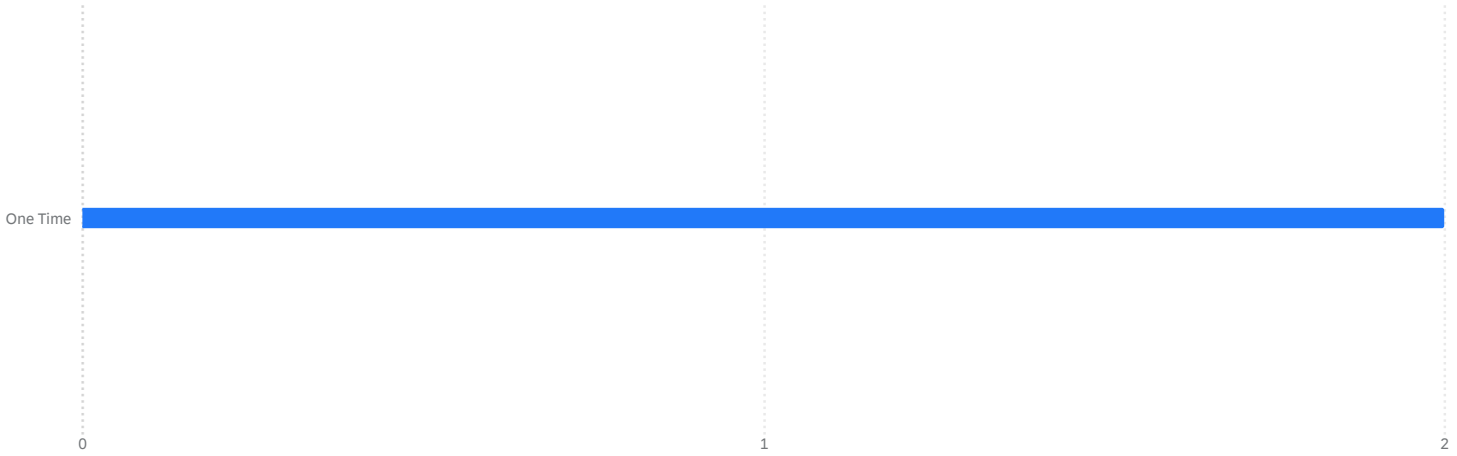
Have you changed majors while at Marshall? 35

Q4 - Have you changed majors while at Marshall?	Count	Count
Yes	23%	8
No	77%	27

Have you changed majors while at Marshall? 35

Q4 - Have you changed majors while at Marshall?	Average (Q4 - Have you changed majors while at Marshall?)	Minimum (Q4 - Have you changed majors while at Marshall?)	Maximum (Q4 - Have you changed majors while at Marshall?)	Count
No	2.00	2.00	2.00	27
Yes	1.00	1.00	1.00	8

If you have changed your major, how many times have you done this since enrolling at Marshall? 2



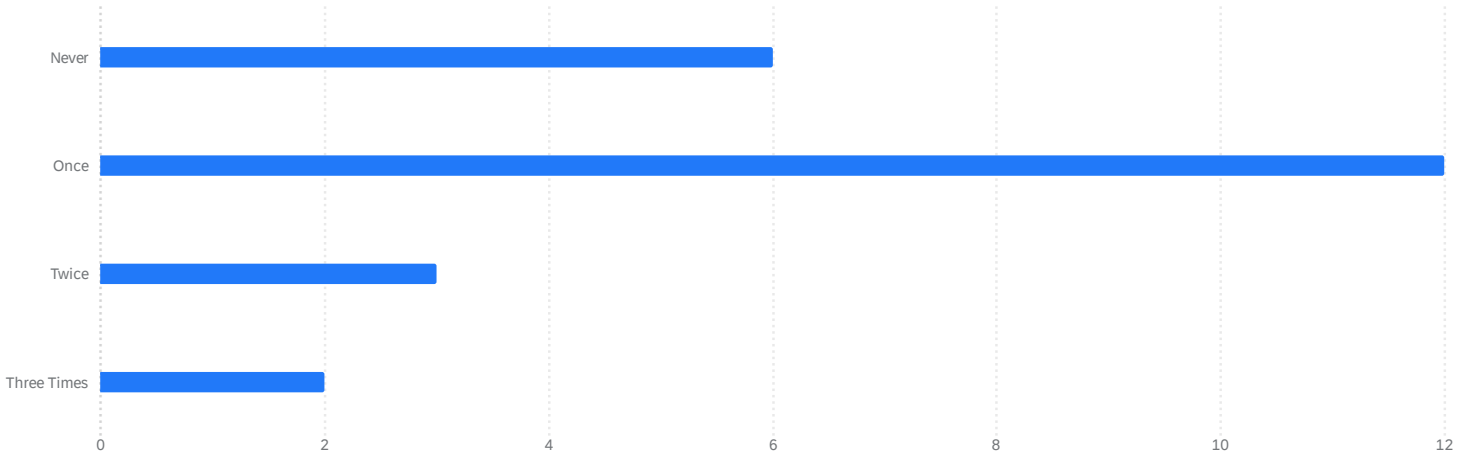
If you have changed your major, how many times have you done this since enrolling at Marshall? 2

Q5 - If you have changed your major, how many times have you done this since enrolling at Marshall?	Count	Count
One Time	100%	2

If you have changed your major, how many times have you done this since enrolling at Marshall? 2

Q5 - If you have changed your major, how many times have you done this since enrolling at Marshall?	Average (Q5 - If you have changed your major, how many times have you done this since enrolling at Marshall?)	Minimum (Q5 - If you have changed your major, how many times have you done this since enrolling at Marshall?)	Maximum (Q5 - If you have changed your major, how many times have you done this since enrolling at Marshall?)	Count
One Time	1.00	1.00	1.00	2

How many times per semester do you see your advisor for issues related to course scheduling? 23



How many times per semester do you see your advisor for issues related to course scheduling? 23

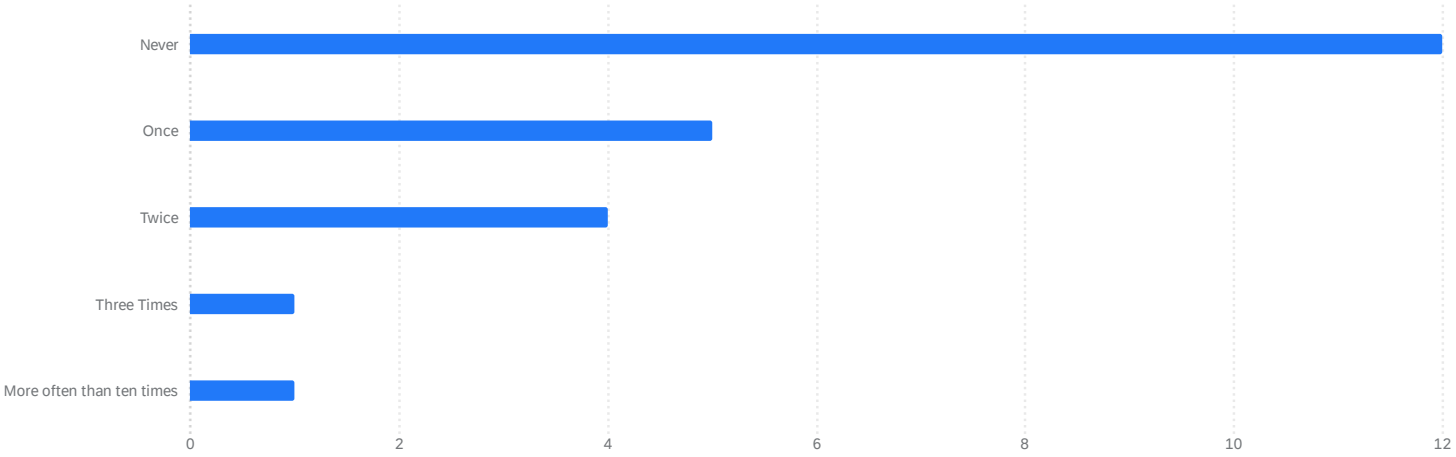
Q6 - How many times per semester do you see your advisor for issues related to course scheduling?	Count	Count
Never	26%	6
Once	52%	12
Twice	13%	3
Three Times	9%	2

How many times per semester do you see your advisor for issues related to course scheduling? 23

Q6 - How many times per semester do you see your advisor for issues related to course scheduling?	Average (Q6 - How many times per semester do you see your advisor for issues related to course scheduling?)	Minimum (Q6 - How many times per semester do you see your advisor for issues related to course scheduling?)	Maximum (Q6 - How many times per semester do you see your advisor for issues related to course scheduling?)	Count
Never	1.00	1.00	1.00	6
Once	2.00	2.00	2.00	12

Q6 - How many times per semester do you see your advisor for issues related to course scheduling?	Average (Q6 - How many times per semester do you see your advisor for issues related to course scheduling?)	Minimum (Q6 - How many times per semester do you see your advisor for issues related to course scheduling?)	Maximum (Q6 - How many times per semester do you see your advisor for issues related to course scheduling?)	Count
Three Times	4.00	4.00	4.00	2
Twice	3.00	3.00	3.00	3

On average, how many times per term do you see your advisor for non-scheduling issues? 23



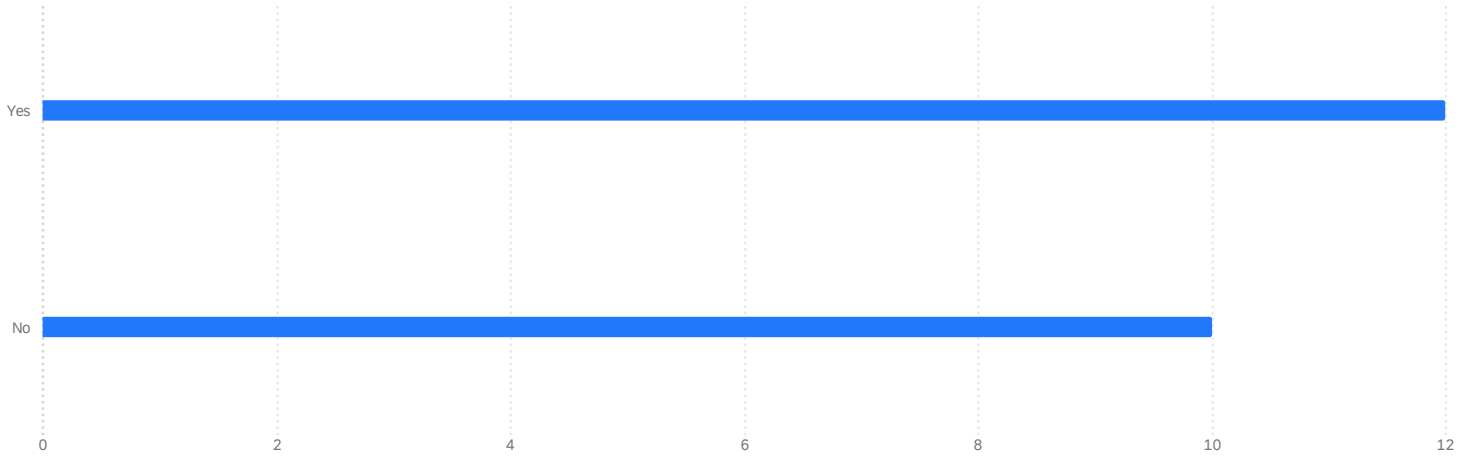
On average, how many times per term do you see your advisor for non-scheduling issues? 23

Q7 - On average, how many times per term do you see your advisor for non-scheduling issues?	Count	Count
Never	52%	12
Once	22%	5
Twice	17%	4
Three Times	4%	1
More often than ten times	4%	1

On average, how many times per term do you see your advisor for non-scheduling issues? 23

Q7 - On average, how many times per term do you see your advisor for non-scheduling issues?	Average (Q7 - On average, how many times per term do you see your advisor for non-scheduling issues?)	Minimum (Q7 - On average, how many times per term do you see your advisor for non-scheduling issues?)	Maximum (Q7 - On average, how many times per term do you see your advisor for non-scheduling issues?)	Count
More often than ten times	8.00	8.00	8.00	1
Never	1.00	1.00	1.00	12
Once	2.00	2.00	2.00	5
Three Times	4.00	4.00	4.00	1
Twice	3.00	3.00	3.00	4

Is advising mandatory for you? 22



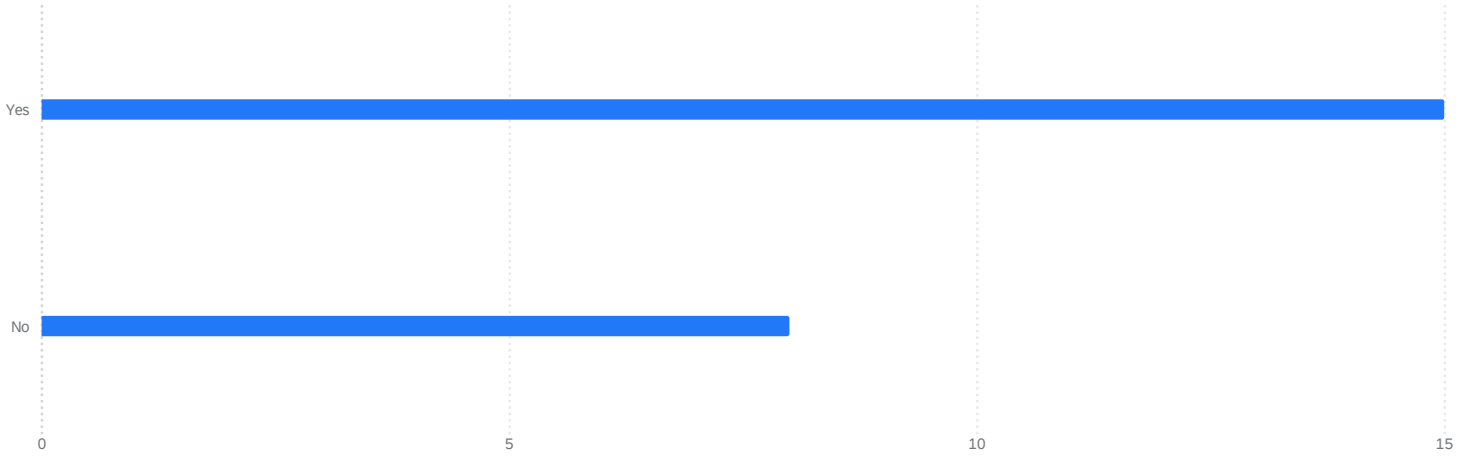
Is advising mandatory for you? 22

Q8 - Is advising mandatory for you?	Count	Count
Yes	55%	12
No	45%	10

Is advising mandatory for you? 22

Q8 - Is advising mandatory for you?	Average (Q8 - Is advising mandatory for you?)	Minimum (Q8 - Is advising mandatory for you?)	Maximum (Q8 - Is advising mandatory for you?)	Count
No	2.00	2.00	2.00	10
Yes	1.00	1.00	1.00	12

Do you think advising should be mandatory for all students? 23



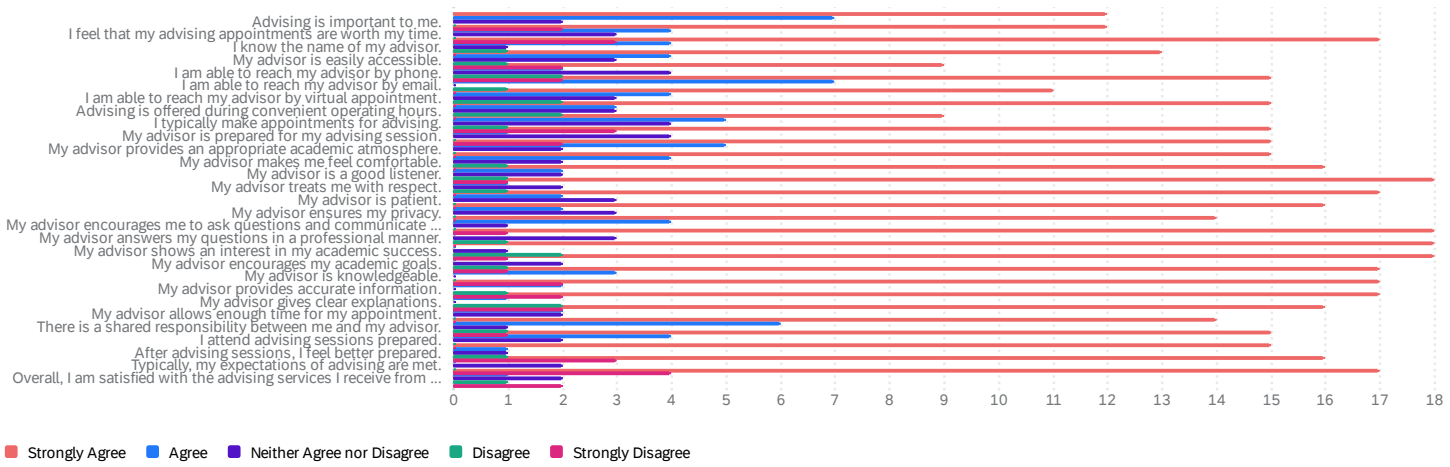
Do you think advising should be mandatory for all students? 23

Q9 - Do you think advising should be mandatory for all students?	Count	Count
Yes	65%	15
No	35%	8

Do you think advising should be mandatory for all students? 23

Q9 - Do you think advising should be mandatory for all students?	Average (Q9 - Do you think advising should be mandatory for all students?)	Minimum (Q9 - Do you think advising should be mandatory for all students?)	Maximum (Q9 - Do you think advising should be mandatory for all students?)	Count
No	2.00	2.00	2.00	8
Yes	1.00	1.00	1.00	15

Please indicate your level of agreement to each of the statements below. A... 23



Please indicate your level of agreement to each of the statements below. A... 23

Please indicate your level of agreement to each of the statements below. A...	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree
Advising is important to me.	12	7	2	0	2
I feel that my advising appointments are worth my time.	12	4	3	0	3
I know the name of my advisor.	17	4	1	1	0
My advisor is easily accessible.	13	4	3	1	2
I am able to reach my advisor by phone.	9	2	4	2	2
I am able to reach my advisor by email.	15	7	0	1	0
I am able to reach my advisor by virtual appointment.	11	4	3	2	0
Advising is offered during convenient operating hours.	15	3	3	2	0
I typically make appointments for advising.	9	5	4	1	3
My advisor is prepared for my advising session.	15	1	4	0	2
My advisor provides an appropriate academic atmosphere.	15	5	2	0	0
My advisor makes me feel comfortable.	15	4	2	1	0
My advisor is a good listener.	16	2	2	1	1
My advisor treats me with respect.	18	1	2	1	0
My advisor is patient.	17	2	3	0	0

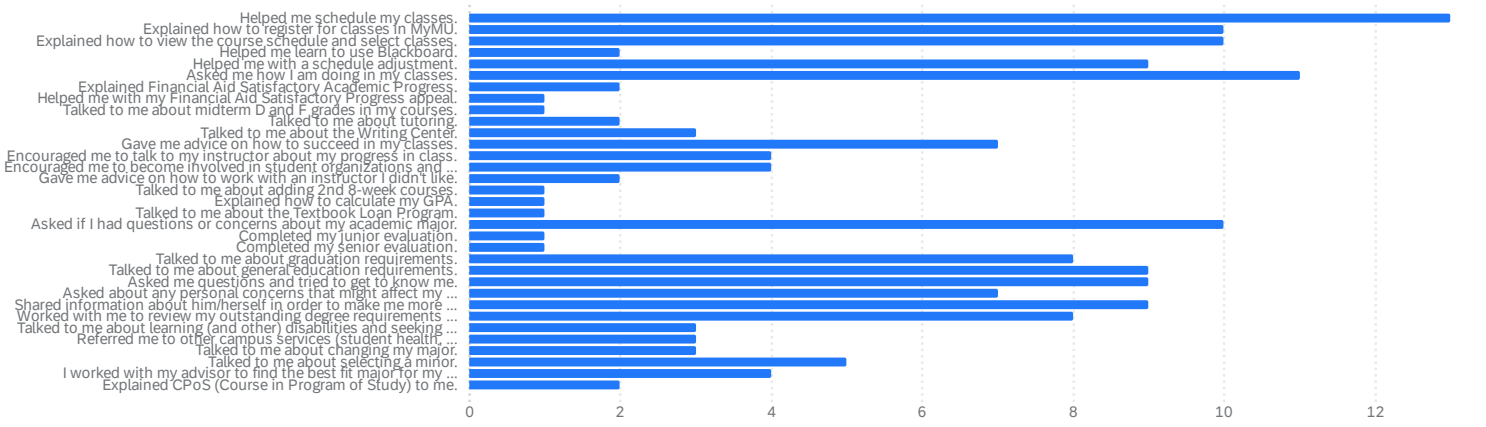
Please indicate your level of agreement to each of the statements below. A...	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree
My advisor ensures my privacy.	16	2	3	0	0
My advisor encourages me to ask questions and communicate openly during advising sessions.	14	4	1	0	1
My advisor answers my questions in a professional manner.	18	0	3	1	0
My advisor shows an interest in my academic success.	18	0	1	2	1
My advisor encourages my academic goals.	18	0	2	1	1
My advisor is knowledgeable.	17	3	0	0	2
My advisor provides accurate information.	17	2	0	1	2
My advisor gives clear explanations.	17	1	0	2	2
My advisor allows enough time for my appointment.	16	2	2	0	0
There is a shared responsibility between me and my advisor.	14	6	1	1	1
I attend advising sessions prepared.	15	4	2	0	0
After advising sessions, I feel better prepared.	15	1	1	1	3
Typically, my expectations of advising are met.	16	0	2	0	4
Overall, I am satisfied with the advising services I receive from Marshall University.	17	1	2	1	2

Please indicate your level of agreement to each of the statements below. A... 23

Please indicate your level of agreement to each of the statements below. A...	Average	Minimum	Maximum	Count
Advising is important to me.	4.17	1.00	5.00	23
I feel that my advising appointments are worth my time.	4.00	1.00	5.00	22
I know the name of my advisor.	4.61	2.00	5.00	23
My advisor is easily accessible.	4.09	1.00	5.00	23
I am able to reach my advisor by phone.	3.74	1.00	5.00	19
I am able to reach my advisor by email.	4.57	2.00	5.00	23

Please indicate your level of agreement to each of the statements below. A...	Average	Minimum	Maximum	Count
I am able to reach my advisor by virtual appointment.	4.20	2.00	5.00	20
Advising is offered during convenient operating hours.	4.35	2.00	5.00	23
I typically make appointments for advising.	3.73	1.00	5.00	22
My advisor is prepared for my advising session.	4.23	1.00	5.00	22
My advisor provides an appropriate academic atmosphere.	4.59	3.00	5.00	22
My advisor makes me feel comfortable.	4.50	2.00	5.00	22
My advisor is a good listener.	4.41	1.00	5.00	22
My advisor treats me with respect.	4.64	2.00	5.00	22
My advisor is patient.	4.64	3.00	5.00	22
My advisor ensures my privacy.	4.62	3.00	5.00	21
My advisor encourages me to ask questions and communicate openly during advising sessions.	4.50	1.00	5.00	20
My advisor answers my questions in a professional manner.	4.59	2.00	5.00	22
My advisor shows an interest in my academic success.	4.45	1.00	5.00	22
My advisor encourages my academic goals.	4.50	1.00	5.00	22
My advisor is knowledgeable.	4.50	1.00	5.00	22
My advisor provides accurate information.	4.41	1.00	5.00	22
My advisor gives clear explanations.	4.32	1.00	5.00	22
My advisor allows enough time for my appointment.	4.70	3.00	5.00	20
There is a shared responsibility between me and my advisor.	4.35	1.00	5.00	23
I attend advising sessions prepared.	4.62	3.00	5.00	21
After advising sessions, I feel better prepared.	4.14	1.00	5.00	21
Typically, my expectations of advising are met.	4.09	1.00	5.00	22
Overall, I am satisfied with the advising services I receive from Marshall University.	4.30	1.00	5.00	23

Which of these activities have you experienced during an advising appointment? (Please check all that apply). All except the last item begin with "My advisor_____ 19

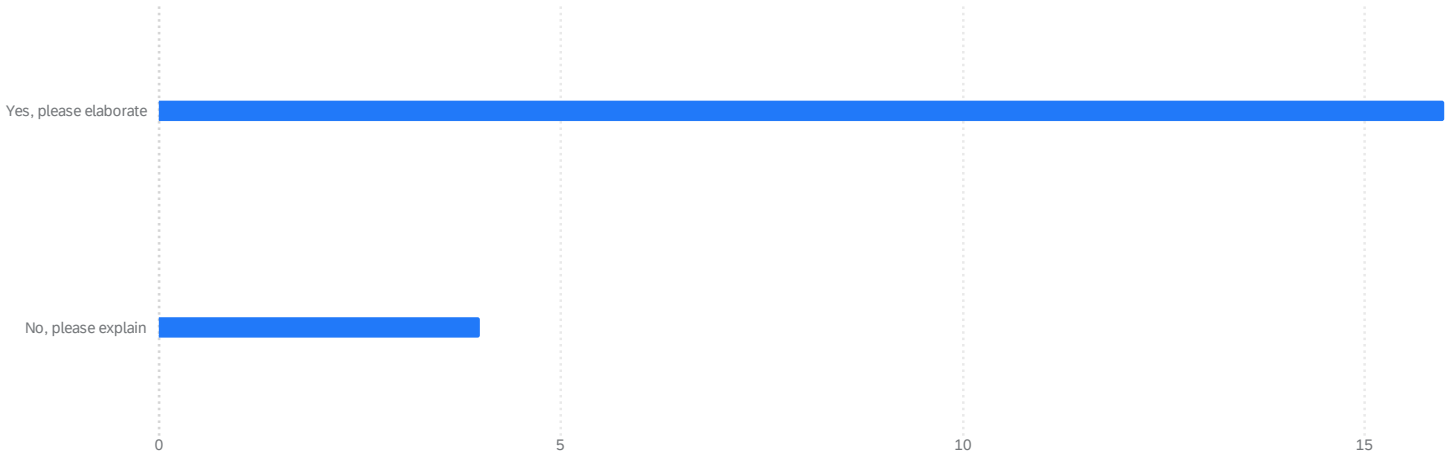


Which of these activities have you experienced during an advising appointment? (Please check all that apply). All except the last item begin with "My advisor_____ 19

Q11 - Which of these activities have you experienced during an advising appointment? (Please check all that apply). All except the last item begin with "My advisor_____	Count	Count
Helped me schedule my classes.	68%	13
Explained how to register for classes in MyMU.	53%	10
Explained how to view the course schedule and select classes.	53%	10
Helped me learn to use Blackboard.	11%	2
Helped me with a schedule adjustment.	47%	9
Asked me how I am doing in my classes.	58%	11
Explained Financial Aid Satisfactory Academic Progress.	11%	2
Helped me with my Financial Aid Satisfactory Progress appeal.	5%	1
Talked to me about midterm D and F grades in my courses.	5%	1
Talked to me about tutoring.	11%	2
Talked to me about the Writing Center.	16%	3
Gave me advice on how to succeed in my classes.	37%	7
Encouraged me to talk to my instructor about my progress in class.	21%	4
Encouraged me to become involved in student organizations and campus activities.	21%	4
Gave me advice on how to work with an instructor I didn't like.	11%	2
Talked to me about adding 2nd 8-week courses.	5%	1
Explained how to calculate my GPA.	5%	1
Talked to me about the Textbook Loan Program.	5%	1
Asked if I had questions or concerns about my academic major.	53%	10

Q11 - Which of these activities have you experienced during an advising appointment? (Please check all that apply). All except the last item begin with "My advisor____	Count	Count
Completed my junior evaluation.	5%	1
Completed my senior evaluation.	5%	1
Talked to me about graduation requirements.	42%	8
Talked to me about general education requirements.	47%	9
Asked me questions and tried to get to know me.	47%	9
Asked about any personal concerns that might affect my academic performance.	37%	7
Shared information about him/herself in order to make me more comfortable.	47%	9
Worked with me to review my outstanding degree requirements with Degree Works.	42%	8
Talked to me about learning (and other) disabilities and seeking accommodations.	16%	3
Referred me to other campus services (student health, counseling, psychology clinic, food pantry, etc.)	16%	3
Talked to me about changing my major.	16%	3
Talked to me about selecting a minor.	26%	5
I worked with my advisor to find the best fit major for my academic and career goals.	21%	4
Explained CPoS (Course in Program of Study) to me.	11%	2

Would you recommend your advisor to another student? 20



Would you recommend your advisor to another student? 20

Q12 - Would you recommend your advisor to another student? - Selected Choice	Count	Count
Yes, please elaborate	80%	16
No, please explain	20%	4

Would you recommend your advisor to another student? 20

Q12 - Would you recommend your advisor to another student? - Selected Choice	Average (Q12 - Would you recommend your advisor to another student? - Selected Choice)	Minimum (Q12 - Would you recommend your advisor to another student? - Selected Choice)	Maximum (Q12 - Would you recommend your advisor to another student? - Selected Choice)	Count
No, please explain	2.00	2.00	2.00	4
Yes, please elaborate	1.00	1.00	1.00	16