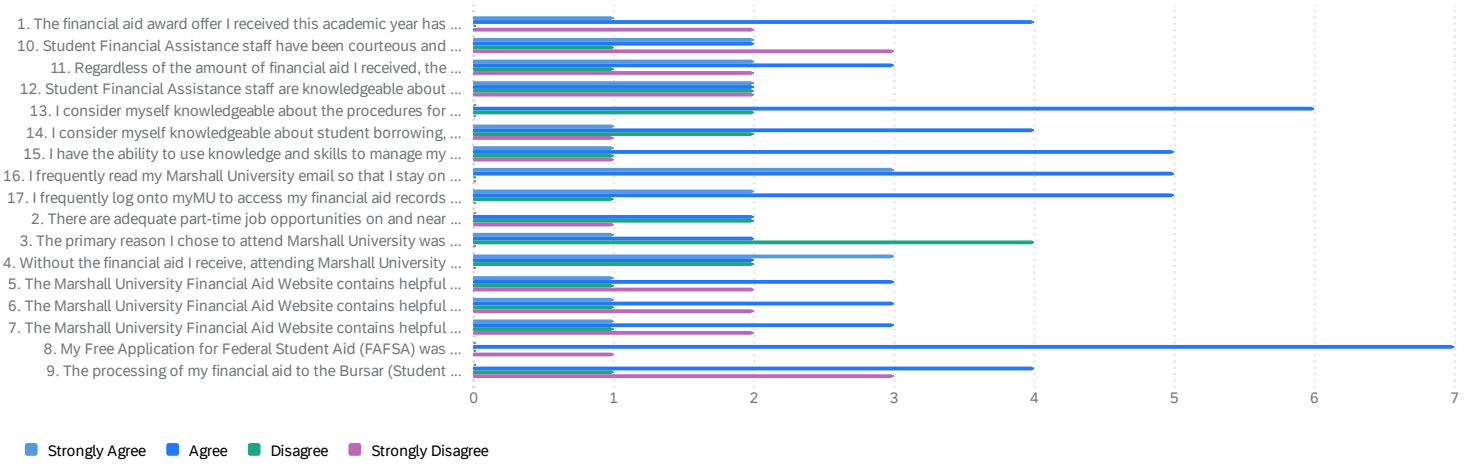
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Responses: 13

Please read the items below and select the responses that best describe your experience. 8



Please read the items below and select the responses that best describe your experience. 8

Please read the items below and select the responses that best describe you...	Strongly Agree	Agree	Disagree	Strongly Disagree
1. The financial aid award offer I received this academic year has been ade...	1	4	0	2
10. Student Financial Assistance staff have been courteous and polite when...	2	2	1	3
11. Regardless of the amount of financial aid I received, the Student Finan...	2	3	1	2
12. Student Financial Assistance staff are knowledgeable about financial ai...	2	2	2	2
13. I consider myself knowledgeable about the procedures for applying, rece...	0	6	2	0
14. I consider myself knowledgeable about student borrowing, loan repayment...	1	4	2	1
15. I have the ability to use knowledge and skills to manage my own financi...	1	5	1	1
16. I frequently read my Marshall University email so that I stay on top of...	3	5	0	0
17. I frequently log onto myMU to access my financial aid records to ensure...	2	5	1	0
2. There are adequate part-time job opportunities on and near campus that e...	0	2	2	1

Please read the items below and select the responses that best describe you...	Strongly Agree	Agree	Disagree	Strongly Disagree
3. The primary reason I chose to attend Marshall University was based upon...	1	2	4	0
4. Without the financial aid I receive, attending Marshall University would...	3	2	2	0
5. The Marshall University Financial Aid Website contains helpful informati...	1	3	1	2
6. The Marshall University Financial Aid Website contains helpful informati...	1	3	1	2
7. The Marshall University Financial Aid Website contains helpful informati...	1	3	1	2
8. My Free Application for Federal Student Aid (FAFSA) was processed effici...	0	7	0	1
9. The processing of my financial aid to the Bursar (Student Account) was h...	0	4	1	3

Please read the items below and select the responses that best describe your experience. 8

Please read the items below and select the responses that best describe you...	Average	Minimum	Maximum	Count
1. The financial aid award offer I received this academic year has been ade...	2.57	1.00	4.00	7
10. Student Financial Assistance staff have been courteous and polite when...	2.38	1.00	4.00	8
11. Regardless of the amount of financial aid I received, the Student Finan...	2.63	1.00	4.00	8
12. Student Financial Assistance staff are knowledgeable about financial ai...	2.50	1.00	4.00	8
13. I consider myself knowledgeable about the procedures for applying, rece...	2.75	2.00	3.00	8
14. I consider myself knowledgeable about student borrowing, loan repayment...	2.63	1.00	4.00	8
15. I have the ability to use knowledge and skills to manage my own financi...	2.75	1.00	4.00	8
16. I frequently read my Marshall University email so that I stay on top of...	3.38	3.00	4.00	8
17. I frequently log onto myMU to access my financial aid records to ensure...	3.13	2.00	4.00	8
2. There are adequate part-time job opportunities on and near campus that e...	2.20	1.00	3.00	5
3. The primary reason I chose to attend Marshall University was based upon...	2.57	2.00	4.00	7
4. Without the financial aid I receive, attending Marshall University would...	3.14	2.00	4.00	7
5. The Marshall University Financial Aid Website contains helpful informati...	2.43	1.00	4.00	7

Please read the items below and select the responses that best describe you...	Average	Minimum	Maximum	Count
6. The Marshall University Financial Aid Website contains helpful informati...	2.43	1.00	4.00	7
7. The Marshall University Financial Aid Website contains helpful informati...	2.43	1.00	4.00	7
8. My Free Application for Federal Student Aid (FAFSA) was processed effici...	2.75	1.00	3.00	8
9. The processing of my financial aid to the Bursar (Student Account) was h...	2.13	1.00	3.00	8