



Office of the Bursar
Phone: 304-696-6620
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www.marshall.edu/bursar
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American Rescue Plan Act of 2021 (ARPA) FAQ

Q: What is the American Rescue Plan Act (ARPA)?

A: The ARPA was enacted by Congress to provide one-time emergency grant funding to institutions and students negatively affected by the Coronavirus pandemic.

Q: When will I get the money?

A: The funds will be disbursed to you in 5-7 business days.

Q: How will I get the money?

A: The funds will be automatically awarded to you. The funds will be sent either by paper check or through direct deposit, according to the refund method you have chosen.

Q: What can I purchase with the money?

A: You decide how to spend the funds based on your personal COVID related needs.

Q: Do I need to apply to receive the funds?

A: No. The funds will be automatically awarded by the Student Financial Aid Office. The funds will be sent either by paper check or through direct deposit, according to the refund method you have chosen.

Q: Will the money be automatically applied to the balance I owe the University?

A: No. The funds will not apply towards your outstanding balance with the University.

Q: How do I update my address?

A: You can update your address and telephone information in myMU by navigating to the “Manage Addresses” link under the “Student Account Information” heading.



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Q: How do I select an E-Refund preference?

A: You can select your E-Refund preference by clicking the E-Refund link in myMU and following the onscreen instructions to enter your information. We highly encourage you to select direct deposit as your E-Refund preference as that is the fastest and most secure way to receive your disbursement.

Q: Can I appeal my grant eligibility and/or grant award amount?

A: An appeal form link was posted on the Bursar and the Financial Aid websites but the period to appeal closed on 11/4/21. Appeal forms submitted prior to 11/4/21 will be processed but no new appeal forms will be accepted.

Q: How long will it take to receive for my appeal form to be processed?

A: Due to increased volume of appeals submitted processing of appeals may take 4-6 weeks.

Q: How will I be notified regarding my appeal?

A: Once your appeal has been processed you will receive an email from bursar@marshall.edu with the subject line "ARPA Covid Relief Grant Appeal - Marshall University" this notification will inform you of the status of your appeal. The appeal decision of the Financial Aid Director or her designee shall be final.

Q: How do I revise and resubmit a returned application?

A: If your appeal form needs to be revised, you will receive an email from bursar@marshall.edu notifying you that additional information/documentation is needed or a portion of your form needs to be amended. This email will be sent directly to your Marshall email and will contain a link at the bottom that will allow you to update your appeal form. Once changes have been made, you will need to electronically sign and resubmit your application form for review.