**MARCO MARSHALL**

Huntington, WV | marco@marshall.edu | 304-696-2370

linkedin.com/in/marcomarshall | wordpress.com/marcomarshall

**PROFESSIONAL SUMMARY**

Dedicated and detail-oriented Aviation Management student with experience in airport operations, regulatory compliance, and aviation safety. Skilled in coordinating logistics, supporting airfield operations, and maintaining FAA and TSA compliance. Strong leadership and communication skills with a commitment to efficient and safe air transportation systems.

**SKILLS SUMMARY**

* Airport Operations and Compliance
* FAA, TSA, and ICAO Regulations
* Airside and Landside Coordination
* Customer Service, Conflict Resolution, Emergency Response and Risk Mitigation
* Aviation Safety and Security Procedures
* NOTAM Filing and Report Documentation
* Microsoft Office, Flight Management Software

**EDUCATION**

Bachelor of Business Administration in Aviation Management Expected: May 2026

Marshall University Huntington, WV

Minor: Business Management

*RELEVANT COURSEWORK: Aviation Safety, Airport Operations, Aviation Law, Air Transportation Systems, Aviation Security, Airline Management*

**INTERNSHIP EXPERIENCE**

Tri-State Airport (HTS) Huntington, WV

Airport Operations Intern May 2023 – August 2023

* Monitored daily airside and landside operations to ensure FAA compliance and operational safety.
* Assisted with incident reports, NOTAM filing, and maintenance coordination.
* Provided support for airport security protocols and customer service during high-traffic periods.

**WORK EXPERIENCE**

Allegiant Air Huntington, WV

Customer Service Agent September 2022 – Present

* Assisted passengers with check-in, boarding, and flight inquiries while ensuring TSA compliance.
* Managed gate announcements and coordinated with ramp agents to ensure on-time departures.
* Resolved customer concerns with professionalism and focus on passenger experience.