**MARCO MARSHALL**

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**PROFESSIONAL SUMMARY**

Tech-savvy and business-driven MIS major with hands-on experience in systems analysis, database management, and IT support. Skilled in bridging the gap between business needs and technical solutions through data analysis, process improvement, and software implementation. Proficient in SQL, Excel, and enterprise systems with a strong understanding of cybersecurity, networking, and cloud platforms.

**SKILLS SUMMARY**

* Systems Analysis and Business Process Modeling
* Database Design and SQL (MySQL, Microsoft SQL Server)
* Excel (Advanced Formulas, Power Query, VBA)
* IT Support and Troubleshooting
* Network and Systems Administration
* Cybersecurity Fundamentals
* Microsoft Office, Power BI, Tableau, GitHub
* Agile/Scrum Collaboration Tools (Trello, Jira)

**EDUCATION**

B.B.A in Management Information Systems Expected: May 2026

Marshall University Huntington, WV

GPA: 3.8

Minor: Computer Science

*RELEVANT COURSEWORK: Systems Analysis and Design, Data Management, Business Analytics, IT Project Management, Networking, Cybersecurity, Cloud Computing*

**INTERNSHIP EXPERIENCE**

CoreTech Solutions Charleston, WV

IT Support Intern May 2023 – August 2023

* Assisted in troubleshooting hardware and software issues across Windows-based environments.
* Maintained and updated user accounts and permissions using Active Directory.
* Created user guides and documented standard procedures to enhance IT onboarding processes.

Database Design Project Spring 2023

Marshall University MIS Capstone Huntington, WV

* Developed a relational database for student records using MySQL and PHP.
* Integrated reporting features for tracking academic progress and administrative alerts.