**MARCO MARSHALL**

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**Professional Summary**

Empathetic and dedicated Bachelor of Social Work student with hands-on experience in community outreach and client support services. Skilled in case management assistance, crisis intervention, and resource coordination. Committed to advocating for individuals and families, promoting social justice, and supporting client empowerment through ethical, trauma-informed, and evidence-based practice.

**Skills Summary**

* Client intake, needs assessment, and referral coordination
* Crisis intervention and emotional support
* Case management and documentation
* Trauma-informed and strengths-based practice approaches
* Cultural competence with diverse populations
* Community outreach and program facilitation
* Advocacy and resource navigation
* Knowledge of HIPAA and confidentiality standards
* Proficient in Microsoft Office; familiarity with case management software

**Education**

Marshall University Huntington, WV

Bachelor of Social Work (B.S.W.) Expected: May 2025

GPA: 3.6

*Relevant Coursework: Human Behavior in the Social Environment, Social Welfare Policy, Social Work Practice with Individuals and Families, Research Methods in Social Work, Diversity and Social Justice*

**Capstone Project**

* Developed a policy brief on improving access to mental health services for rural communities.
* Conducted research and stakeholder interviews to identify service gaps and needs.
* Presented findings to faculty and peers, recommending actionable steps for advocacy and policy change.

**Licensure & Credentialing**

* Eligible for Licensed Social Worker (LSW) – West Virginia
* Expected Credential – Fall 2025

**Field Placement Experience**

Cabell County Department of Health and Human Resources Huntington, WV

Social Work Intern August 2024 – Present

* Assisted caseworkers in conducting client interviews and completing needs assessments.
* Supported families in crisis by connecting them to housing, food, and counseling resources.
* Maintained accurate and confidential client records in compliance with agency policies.
* Participated in multidisciplinary team meetings to discuss client progress and service plans.

**Volunteer Experience**

Huntington Homeless Coalition Huntington, WV

Volunteer Advocate June 2023 – August 2023

* Engaged with homeless individuals to provide emotional support and resource referrals.
* Helped organize community drives for food, clothing, and hygiene supplies.
* Supported outreach efforts by distributing informational materials about available services.