

Student Loan Contact Information

You will need to know your Social Security number and date of birth. If you are using any Department of Education website or making a phone call you will also need to know your personal identification number (PIN). If you don't remember your PIN number you can go to www.pin.ed.gov* to request a duplicate PIN. However, if you do not remember your PIN they still may be able to help you.

National Student Loan Data System

www.nsls.ed.gov *

Loan History

www.studentloans.gov *

Debt Resolution

This is a centralized location with information related to defaulted federal education debt for the U.S. Department of Education.

www.myeddebt.com *

1-800-621-3115

U.S. Department of Education Default Resolution Group
U.S. Department of Education
Post Office Box 105081
Greenville, TX 75403-5609

For additional information contact:

Roxanne M. Smith, Counselor
Heart of Appalachia Educational Opportunity Center
Marshall University
One John Marshall Drive
Huntington, WV 25755
304-696-2942
Smith221@marshall.edu

* These websites can be accessed once you leave your facility.