State Purchase Card Processes

Marshall University May 2018





State of WV Purchase Card Program

The <u>State of West Virginia Purchasing Card</u> <u>Program</u> provides an opportunity for Marshall University to streamline business practices and minimize effort for transactions up to \$10,000.

Tax Exemption

- The State of West Virginia is tax exempt and should <u>not</u> pay tax to in-state vendors.
- Cardholders should remind vendors that the State of West Virginia is tax exempt BEFORE initiating a transaction.
- "Tax Exempt" and the University's tax identification number are printed on the Purchase Card.
- The cardholder is required to provide the vendor with a copy of the University's tax exempt certificate.

Who is Eligible for a Purchase Card?

- Full-time Marshall University employees
- For our partners, such as Marshall Health or MURC, we can request a written waiver by the State Auditor's Office, Purchase Card Division, to allow them to have a card.
- Cards cannot be issued to:
 - Part-Time Employees
 - Temporary Employees
 - Contract Employees
 - Volunteer Employees
- Applicant must have supervisor's approval



Follow-up Training

 Cardholders are required to complete the online Cardholder Training, Ethics Training and accept the Cardholder Agreement every <u>two</u> years, following issuance of their Purchase Card.

• Cardholders may attend the monthly trainings held on campus as often as they choose.

Security of your Purchase Card

- You must keep your purchase card secure at all times.
- Purchases should only be made on secure Internet sites with a closed lock at the bottom of the screen.
- Cardholders must sign the back of their purchase card upon receipt.
- Person whose name appears on the purchase card is responsible for all transactions appearing on statement.
- Cardholder account numbers are NOT to be transmitted via unsecured Internet nor via email correspondence.
- Card delegation is strictly prohibited.
- Stringing of transactions is strictly prohibited.

Purchase Card Delegation

Purchase Card delegation is **PROHIBITED**

Purchase card delegation is allowing an individual other than the cardholder whose name is on the front of the card to make purchases by:

- Having physical possession of the card.
- Having access to the card number and expiration date.
- Having access to receipts or invoices that display the card number and expiration date.
- Only the individual whose name appears on the front of the card is the authorized user.
- Delegation increases liability, and the cardholder is liable for all activity on his or her card.

Stringing of Charges

Stringing is **PROHIBITED**

Stringing is the intentional manipulation of the ordering, billing or payment process in order to circumvent the transaction limit.

This includes:

- Splitting an invoice for more than the individual's transaction limit into more that one transaction.
- Collusion with vendor to split an order into separate invoices.

If a necessary transaction is more than the cardholder's single transaction limit, an increase (temporary or permanent) may be requested by the supervisor via email to <u>pcard@marshall.edu</u>

Unallowable Items

Fuel (unless for rental vehicle) Firearms Personal meals Alcoholic beverages Cash Advances **Building leases** Legal Services Insurances Memberships/association dues Personal Charges Third Party Vendors In-State Tax Gift Certificates/Gift Cards Labor / Maintenance / Inspections (onsite) Flowers (Funerals, Birthdays, etc.) Retirement Parties, Baby Showers, etc. Desktop computers, laptops, tablets (must be purchased through MU Information Technology)

This is not intended to be an all-inclusive list. Please review the Purchase Card Manual for a more comprehensive list. If you have questions, contact us at pcard@marshall.edu



How do I use my Purchase Card?

- Purchase Card is a method of payment.
- ✤ Purchase Card is for official state use only.
- All current Marshall University Purchasing Policies must be followed, regardless of payment methods.
- The business purpose for the purchase should indicate why the expense is appropriate and needed for University business. Do not simply note what was purchased.



How do I use my Purchase Card?

- Purchase Card may be used to make payments for goods and designated services that do not exceed the cardholder's transaction limit and are not prohibited by Purchase Card Policies and Procedures.
- Purchase Card can be used for travel expenses (except food, fuel in personal vehicle and personal expenses).

Questions - Please contact the Purchase Card Office at pcard@marshall.edu

Receipt Requirements

Receipt must contain specific information and meet certain conditions. A receipt description, which only states "Miscellaneous", or "Merchandise", or only includes a vendor's stock or item number, is not acceptable

- ✤Must be legible
- Itemized (reflecting the good or services purchased)
- Price of items
- Contain the vendor name
- Date of purchase
- Receipt documentation may be paper or electronic

Third Party Vendors

Third Party vendor use is restricted and cannot be used when paying by Purchase Card unless written approval is received by the Purchase Card Office prior to purchase. This includes the use of PayPal. We now have access to Amazon Business and you will be provided with the information for account setup when your card is received.

Any transaction requiring payment through PayPal (no other form of payment accepted) must have **PRIOR** approval from the Purchase Card Office. Email the approval request to <u>pcard@marshall.edu</u> and include the link for review and approval. This is a State mandate.

Hospitality or Student Events

- An approved Hospitality Form must be submitted with the Purchase Card receipt.
- Please provide a detailed justification for all hospitality.
- Form is available online at http://www.marshall.edu/wpmu/purchasing/forms/
- A hospitality form is used to document expenses such as food, beverage, meeting room expenses and student events, whether on-campus or offcampus – <u>NO EXCEPTIONS</u>.

Sodexo Corporation must be used for all on-campus events.



Business-Related Travel

The Purchase Card may be used for approved business expenses while engaged in job-related activities away from the regular place of employment.

Travel expenses include, but are not limited to:

- Registration fees
- ✤Airline tickets
- Vehicle rental (commercial or state-owned)
- ✤Gasoline for rental vehicles only
- Other transportation tickets (rail, bus, etc.)
- Hotel folios including business-related costs, such as business Internet access

Business-Related Travel cont'd.

Travel expenses may **not** include:

- Food
- Any personal expenses on hotel folios, such as room service or movies.
- Proper documentation must be provided for any billing related to multiple travelers.
- An approved Travel Authorization form must be attached to each Purchase Card transaction within wvOASIS. If Campus Travel is utilized, please provide TAR number on all receipts that is assigned during approval process
- Receipts are required for all business-related travel expenses paid using the P-Card.

The Purchase Card Policies and Procedures do not supersede the Marshall University Board of Governors Policy and Marshall University Travel Procedures.

Directions for wvOASIS Reconciliation

All transactions are required to be reconciled within **48 hours of charge posting in wvOASIS.**

- **Disable pop-up blockers as they will prevent you from accessing portions of site**
- 1. Login: <u>https://myApps.wvsao.gov</u>. Click myApps.

User ID – complete email address

Password – myApps password

If you have forgotten your password, click "reset password" and follow instructions to have a temporary password emailed to you. This is a State process and local P-Card Office cannot reset.

2. Proceed to myApps to view and reconcile transactions



Directions for wvOASIS Reconciliation

Select "Financials, Procurement, Treasury" RED BOX



Directions for wvOASIS Reconciliation

Select "Financial Production" BLACK BOX



Directions for wvOASIS Reconciliation

In the "Jump to" box, type PRCUU, click "Go"



Directions for wvOASIS Reconciliation

On this screen (make sure pop-up blocker is off). Your transactions will show here.

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Directions for wvOASIS Reconciliation

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Directions for wvOASIS Reconciliation

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Directions for wvOASIS Reconciliation

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Directions for wvOASIS Reconciliation

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Directions for wvOASIS Reconciliation

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Directions for wvOASIS Reconciliation

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### **Directions for wvOASIS Reconciliation**

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### Directions for wvOASIS Reconciliation cont'd.

Do not mark as VALID until all documentation is attached.

Always remember to Save after each step or your changes will be lost.

Once documentation is attached within wvOASIS - Retain originals for your records, do not email or mail to the Purchase Card Office.

# **Post-Reconciliation**

- The Purchase Card Department audits every transaction. Once cardholder has reconciled and validated transactions within wvOASIS, the Purchase Card Department personnel will audit reconciled transactions to verify all required steps have been followed by the cardholder.
- Once transactions have been reviewed for accuracy and completeness, the Purchase Card Coordinator will mark the transactions to pay.

## How do I make changes to my card?

An email request from the cardholder's supervisor should be sent for all changes to an individual card.

- Name changes
  - Employee name change must be completed in Payroll before any changes can be completed.
  - Department change
  - Monthly and/or transaction limit changes
  - Card cancellation

# **Purchase Card Maintenance**

Card Cancellation:

Cards must be cancelled immediately upon termination or separation of employment.

Lost or stolen cards:

- Immediately report lost or stolen cards to the agency coordinator and financial institution.
- ✤ Call 1-800-344-5696
- Cardholder must notify the financial institution within 24 hours to limit cardholder liability.

# **Disputes of Charges**

The cardholder is responsible for contacting the vendor regarding any erroneous charges, disputed transactions, duplicate charges or credits. Examples include, but are not limited to:

- Failure to receive goods
- Fraud and/or Misuse
- Altered charges
- Defective merchandise
- Incorrect amounts
- Duplicate charges
- Credits not received (damaged or missing items, sales tax...)

If the cardholder is unable to resolve disputed items with the vendor, cardholder must notify the Agency Coordinator via email to proceed with the official dispute.

## **Post-Audit Process**

As noted earlier, the Purchase Card Office audits all transactions. During the audit process, the following (at a minimum) will be checked:

- Use of proper procedures
- Stringing of orders
- Proper account codes
- Itemized paid receipts attached
- Hospitality documentation
- Travel Authorization documentation
- Sales Tax

Once an audit is complete, the cardholder will receive a notice of any discrepancies in their Purchase Card process and if any action is necessary by the cardholder.

Failure of cardholder to properly follow Purchase Card Policies and Procedures will be subject to action up to and including revocation or limitation of Purchase Card privileges, possible probation and/or MANDATORY Purchase Card retraining.

# **Card Violations – Defaulted Transactions**

### **Corrective / Disciplinary Action**

- Month 1 instance written warning with time limit to complete requirements
- Month 2 instance written warning with notification to supervisor with final deadline
- Month 3 instance card limit reduced to \$1.00 for minimum of 30 days with mandatory retraining

### We ARE... MARSHALL. Card Violations – Missing/Incomplete Documentation

### **Corrective / Disciplinary Action**

- Month 1 instance written warning with time limit to complete
- Month 2 instance written warning with notification to supervisor with final deadline
- Month 3 instance card limit reduced to \$1.00 for minimum of 30 days with mandatory retraining



### **Card Violations – Personal Purchase**

#### **Corrective / Disciplinary Action**

- Month 1 instance written warning
- Month 2 instance mandatory retraining and card limit reduced to \$1.00 for minimum of 60 days
- Month 3 instance Purchase Card privileges revoked, with further action possible if investigation shows intent to defraud.

### Card Violations – Unallowable Purchases Corrective / Disciplinary Action

Month 1 instance – written warning

Month 2 instance – mandatory retraining and card limit reduced to \$1.00 for minimum of 45 days

Month 3 instance – Purchase Card privileges revoked, with further action possible if investigation shows intent to defraud.

### Card Violations – Card Delegation or Stringing Corrective / Disciplinary Action

 First instance - Card cancellation with email notification to supervisor, Mandatory retraining, and Complete application process for new card

 Second instance – permanent cancellation of cardholder privileges



### Card Violations

Card violations will remain on file for each cardholder over a rolling three year period.

**REMINDER:** Purchase Card Administration reserves the right to suspend a cardholder's Purchase Card privileges at any time if it is deemed appropriate, pending completion of any investigation or if the severity of the violation(s) should warrant such action.

### Fraudulent or Unauthorized Use of P-Card

Misuse of a State of West Virginia Purchase Card is a felony.

Fraud and misuse penalties are included in the WV Code §12-3-10b as follows:

"It is unlawful for any person to use a State Purchase Card, issued in accordance with the provisions of section ten-a of this article, to make any purchase of goods or services in a manner which contrary to the provisions of section ten-a of this article or the rules promulgated pursuant to that section. Any person who violated the provisions of this section is guilty of a felony and upon conviction thereof, shall be confined in the penitentiary not less than one nor that five years, or fined no more than five thousand dollars, or both fined and imprisoned."

#### Fraudulent or Unauthorized Use of the P-Card cont'd.

- Individuals using the P-Card to knowingly pay for items for personal use will be subject to disciplinary action, up to and including termination and prosecution by the state government, and subject to civil action by the credit card company for personal liability.
- Misuse of the P-Card will be handled promptly and uniformly for all cardholders.
- Any instances of misuse or violations of the Purchase Card Policies and Procedures is documented by the agency coordinator and selfreported to the WV State Auditor's Office.



### Still have questions or need more information?

Additional information is available on our website at <a href="http://www.marshall.edu/finance/">http://www.marshall.edu/finance/</a>

Questions? Email us at pcard@marshall.edu

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Purchasing purchas

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# Thank you!



 Before you leave, please complete the Evaluation Form and leave it on the back table.