## MARSHALL UNIVERSITY

## What is Student Advocacy and Success?

Staff within the Office of Advocacy and Success are committed to helping you and your student navigate
Marshall University. We care, we advocate, and we can refer students to campus and community partners.
We want to help students succeed in class and life. We encourage students to maximize their educational experience, and we prepare them for involvement in the larger community and life beyond college. Additionally, we aim to empower students to overcome obstacles and to assist in resolving issues.

## **Location and Contact Information**

Room 2W31 Memorial Student Center 304-696-2284 advocacy@marshall.edu How can the Office of Advocacy and Success help students and families?

Simply, we want students to feel encouraged to self-advocate, to aim for success, and to follow through with their pursuit of a degree. We'll work with you and your family, as well as campus and community partners, faculty, and staff to assist in meeting and achieving personal, academic, and professional goals by:

- Providing support and guidance for academic and personal success
- Connect students with appropriate campus and community resources
- Serve as a connection & liaison to professors
- Assist with short-term & long-term goal setting
- Helping with steps for academic appeals
- Assisting with process of appealing Student Conduct decisions
- Providing accountability plans to ensure academic success
- Serving as the contact and process University Excused Absences
- · Process medical withdrawals
- Provide programming to help with transitioning to college and throughout the collegiate experience
- Primary contact for commuter & transfer students for campus & community resources
- Work with families to support the student and family throughout the collegiate experience
- Primary contact for parent and family services programs

