Marshall University STUDENT EMAIL

MARSHALL UNIVERSITY USES MICROSOFT OFFICE 365 FOR STUDENT EMAIL.

All enrolled students have an Office 365 account with a personal email address. Office 365 email addresses end with the domain "username@live.marshall.edu", and all email addressed to "username@marshall.edu" will be delivered to "@live.marshall.edu". Microsoft Office 365 email uses the Microsoft Exchange protocol.

WEB ACCESS

- 1. Login to myMU. Visit mymu.marshall.edu and login with MUNet username and password.
- 2. On the Home page or Students Home page select Office 365 from the Email section.

» ADD EMAIL TO A MOBILE DEVICE

iOS

- 1. Go to Settings > Mail > Add Account then select **Exchange**.
- 2. Enter your email address username@live.marshall.edu and password then tap Next.
- 3. Enter MUMail or something you will recognize as your Marshall email.
- 4. Choose the content you want to sync then tap Save.

Android

- 1. Go to Settings > Accounts > Add Account.
- 2. Enter your email address username@live.marshall.edu and choose Manual Setup.
- 3. Choose an account: select **Exchange**.
- 4. Type your password then tap Next.
- 5. Change Server to mail.office365.com. Port 443. Security type SSL/TLS.
- Android instructions may vary per device. Contact the IT Service desk for assistance.

» SETUP MU EMAIL ON YOUR COMPUTER

You will be prompted to add an email account when you first open Mail or Outlook for the first time.

Windows Mail

- 1. Open Mail > Add account then select **Exchange**.
- 2. Enter your email address username@live.marshall.edu then select next.
- 3. Sign in to Marshall University Federation Service with MUNet credentials.

macOS Mail

- 1. Open Mail > Add account then select **Exchange** then Continue.
- 2. Enter your email address username@live.marshall.edu and password then select Create.

» OUTLOOK

- 1. Open Outlook.
- 2. Enter your email address username@live.marshall.edu and password then select Next and Finish.

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Email: itservicedesk@marshall.edu Phone: (304) 696-3200



Questions?

We're here

to help!

Marshall University

Information Technology

Service Desk Drinko Library 1st floor.

Website: www.marshall.edu/it

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