



Building an Accessible Digital Campus at Marshall

Marshall University ensures that everyone—students, faculty, staff, and visitors—can access and benefit from digital resources. The university sets clear standards for **WCAG 2.1 Level AA compliance** and actively works to identify and remove accessibility barriers across all digital platforms. Through our **Digital Accessibility Policy**, we are committed to fostering an equitable digital environment for all. This policy ensures digital content, services, and technologies are accessible to individuals with disabilities.

Policy Overview

Marshall University shall ensure that all digital content and services conform to WCAG 2.1 Level AA standards by the federal compliance deadline of **April 24, 2026**, for universities smaller than 50,000 in population.

WCAG 2.1 Level AA - Four Principles

- **Perceivable:** Content must be perceivable (e.g., alt text, captions, color contrast).
- **Operable:** Interface must be operable (e.g., keyboard access, clear navigation).
- **Understandable:** Content must be understandable (e.g., simple language, predictable behavior).
- **Robust:** Content must be robust (e.g., semantic HTML, assistive tech compatibility).

Assistance with Digital Content

Need help with digital content or an alternative format? Report issues or request assistance through the Office of Accessibility and Accommodations. Faculty, staff, students, and visitors are welcome to submit a report

Digital Accessibility at MU



Dive into Universal Design for Learning with Marshall's Online Learning team. Scan or Click the QR code to address accessibility standards.

Included Digital Content

Every resource must meet accessibility standards to ensure equal access for everyone including:

- **Web and Mobile Applications**
- **Website Content and Tools**
- **Shared Digital Content**

Exceptions and Alternate Access

When full accessibility is not technically feasible, exceptions are allowed only if content meets Department of Justice guidelines, an Equally Effective Alternative Access Plan (EEAAP) is provided, and alternate access is temporary.

Review our Digital Accessibility policy for more information.

This policy is established to ensure that the university's digital content, services, and technologies are accessible to individuals with disabilities. **Scan or Click the QR code to learn more.**



Self-Service Accessibility Support

Explore MUIT's self-support articles to help you achieve optimal accessibility using these products:

Blackboard



Scan or Click to
navigate self
service support