Information Technology Organizational Chart

Jodie Penrod
Chief Information Officer
2193

Executive Support
Scheduling Assistance
Admin Requests
Admin Documentation
Travel Reconciliation
Reception Coverage/Backup

Krystal McPherson
Executive Admin Asst
869

Emerging Technologies

Allen R, Taylor
Chief Technology Officer
1048

Michael Adkins — Senior Director IT Acquisitions — 1060

P-Card Reconciliation, Procurement & Invoicing

- Teresa Bolt, Business Manager, 735
- Bindu Mannan, Info Systems Specialist, 966

Asset & Change Management

- Travis Callihan, Infrastructure Engineer, 1521

Brent Burgess — Director IT Infrastructure Systems — 1050

Storage, DNS, DHCP, Windows Server

- Jason Brooks, Sr. Systems Architect, 2387

Identity Management, Cloud Computing/Azure

- Patrick Moore, Sr. Systems Architect, 942

M365

- Travis Edmonds, Systems Architect, 2175

Backups, Linux Servers

- Michael McDade, Systems Architect, 1061

Data Center

- Darrell Milam, Systems Architect, 2308

Kevin Maynard — Director IT Infrastructure Comm — 650

Layer 3, Firewall, & WAN

- Javey Vance, IT Infrastructure Engineer, 1512
- Seth Johnson, IT Infrastructure Engineer, 750

Unified Communications

- Brad McCoy, IT Infrastructure Engineer, 2228
- Tony Brumfield, IT Infrastructure Engineer, 1043

Wi-Fi & Switching

- Kelly Slone, IT Infrastructure Engineer, 1049
- Jesse White, IT Infrastructure Engineer, 1054

Cellular & Tier 1 Support

- Becky Pack, IT Infrastructure Engineer, 1065

Connectivity & Tier 1 Support

- Kevin Irvin, IT Infrastructure Engineer, 1673

Bob Dorado — Director ID Mgmt & Access Control — 1230

Mobile ID/Access Control

- John Taylor, Application Systems Analyst, 881

Mobile ID/Meal Plans & Herd Points

- Todd Hunter, Client Services Analyst, 1294
- Chad Wilcox, ID Office Systems Tech, 833

Student Worker Support

- Kevin Bryant, Student Worker, 0.5 FTE

Gary Hall — Associate Director Device Mgmt & Printing — 1052

Endpoint/Device Mgmt Printing Services

- Brandon Lowery, Device Support Engineer, 1620
- Mike Meyers, Device Support Engineer, 2170
- Shawn Hurst, Device Support Engineer, 1320
- Rob Williamson, Device Support Engineer, 1666

Jody Perry — Senior Director Client Services — 1611

JoAnn Black — Associate Director IT Client Services Operations — 1064

IT Service Desk & Field Support

- William Skaggs, Application Systems Analyst, 1057
- Jimil Vineyard, Client Services Analyst, 894
- Zach McNeal, Client Services Analyst, 369
- Joseph Davis, Client Services Analyst, 773
- Adam Goodrich, Client Services Analyst, 1523
- Avery Mitchell, IT Consultant Senior, 1034
- Chloe Stovall, IT Consultant Senior, 2029
- Vacant, Client Services Analyst, 2003
- Vacant, IT Consultant, Sr., 765

IT Service Desk & Study Center Support

- Andrew Harness-Sexton, Client Services Analyst, 1662
- Matt Kessler, IT Associate, R10098

Computer Inventory

- Scott Watson, Client Services Analyst, 2414

Student Worker Support

- Phillip "DeForest" Warren, 0.5 FTE
- Ciara Sexton, Student Worker, 0.45 FTE
- Karsyn Campbell, Student Worker, 0.45 FTE
- Layne Assif, Student Worker, 0.45 FTE
- William Urling, Student Worker, 0.45 FTE

Amad Mirzakhani — Associate Director IT Client Services Operations – Ext. Campus — 1522

South Charleston Technology Support

- Dustin Baldwin, Application Systems Analyst, 1524
- Kevin Western, Client Services Analyst, 1526

Eric Himes — Director Academic Technology Experiences — 640

Faculty Development & Training for Classroom Technology

- Ryan Adkins, Learning & Collaboration Spaces Analyst, 2415

AV Design, Construction, & Support for Classroom & Conference Rooms

- Adam Brooks, Learning & Collaboration Spaces Analyst, 641

AV/IT Maintenance & Support

- Dwight Hensley, Electronics Engineer, 644
- Melissa Shores, Electronics Engineer, 643

M365 Collaboration Suite & Power Platform

- Kristen Vannatter, Client Services Analyst, 2419

LMS Support

- Bobby Hall, Application Systems Analyst, 2420

Academic Support Technologies (Leapfrog, Genius, Poll Everywhere, Ad Astra, etc.)

- Linda "Katie" McGuffey, Client Services Analyst, 308

Academic Research Student Worker Support

- Josh Maddy, Student Worker, 0.5 FTE

Cody Hall — Manager CRM Solutions — 2345

CRM/Enrollment Management & Marketing

- Scott Taylor, Application Systems Analyst, 886
- Shane Lawrence, Application Systems Analyst, 1349
- Edward (Bob) Glasser, Application Systems Analyst, 1665

Ryan Vance — Director University Broadcast & Athletics Technology — 639

Live Event Broadcast & Athletics Liaison

- Sebastian Morris, Broadcast Production Manager, 1613
- Steven Lucas, Broadcast Production Manager, 2254
- Piper Sirois, Broadcast Production Manager, 2037
- Production Student Workers

Kevin Byrd — Director Enterprise App. Support & Integration — 350

Banner Fin Aid, Finance, HR, BDM, Workflow, Ethos, Payments/ TouchNet.

- Ben Dean, Associate Director, Enterprise Applications & Data Management, 1066
- Jonathan Langer, Application Systems Analyst, 2200

Integration & Development

- Dustin Scarberry, IT Integration Specialist, 2376
- Shahid Ali, IT Integration Specialist, 1661
- Caleb Saxton, IT Integration Specialist, 2276

Banner Student Support & Upgrade Management. Degree Works, etc.

- Heath Harber, Manager, Enterprise Applications & Database Administration, 1316
- Brian Lester, Database Admin, 1055
- Michael Stamm, Database Analyst, 1051

Advisory/Project Support

- Brent Maynard, Classified Temporary

Jon Cutler — Chief Information Security Officer — 1053

Information Security Architecture, Prevention, & Operations

- James Mynes, Manager, Information Security Operations, 2004
- Daniel Martin, IT Security Analyst, 1059

Information Security Compliance, Training, Policy & Procedures

- Cortney Hamons, IT Security Analyst, 2149

Crystal Stewart — Director Technology Administration & Engagement — 642

IT Website, Communications & Engagement

IT Portfolio & Project Management

- Kristin Salustro, IT Project Manager, 1401

Business Analysis & Operational Efficiency, Dynamic Forms

- Sarah Ulrich, Manager, Business Analysis & Operational Efficiency, 1525

IT Administration Reception/ Student Worker Support

- Dylan Watts, Student Worker, 0.5 FTE
- Ryan Maynard, Student Worker, 0.5 FTE
- Tori Cox, Student Worker, 0.3 FTE

Updated:
12/19/2023