



INFORMATION
TECHNOLOGY

Your guide to myMU

myMU is your one stop dashboard for all your campus resources. Log in daily to view your class schedule, academic calendar, and grades.





Home My Team My Academics My Involvement My Support

1 Popular Links

Quick access to the tools you frequently use.

- Academic Calendar
- Blackboard
- Libraries
- OneDrive
- Outlook
- Registration & Financial Aid

Welcome, Chester!

2 Academic Overview

Your **Academic Overview** provides a central location for your complete class schedule including time, location, and instructor contact. Easily see holds on your record in the **Student Holds** section.

3 Advisor Overview

Your **Advisor Overview** allows you to access all your advisors in one location with their **email and phone number** available to you.

4 Announcements

Stay updated with campus announcements through our new dedicated announcements section. Be the first to receive university updates here.

5 Favorites

Mark the resources you use most frequently as favorites for quicker access. This way, you can easily find and utilize them whenever you need. Click **Add Favorite** for a full list of resources you can add to your home screen.

4 Announcements

Restart your PC

Vital updates have been made available for Microsoft Windows that only take effect after a PC has been restarted. Save your work and please do so at the earliest availability.

6 Favorites

Add Favorites

- Academic Integrity and Appeals
- Academic Progress
- Blackboard
- DegreeWorks
- My Schedule of Courses

6 HERDLIFE

Click to connect with student orgs, events, and ways to get involved on campus via HerdLife!

8 Marshall University News

- College of Health Professions Brings Wellness Expertise to the Skies with New Aviation Wellness Workshop
- Marshall educator named 2024 Professor of the Year for West Virginia
- Marshall appoints Bookwalter as interim provost
- Four Honored with Women of Marshall Awards
- National Prescription Drug Take Back Day set for April 26

9 Events

- Tech Connect: Adobe Acrobat AI Assistant (4/22/2025)
- Marshall University Softball vs Radford (4/22/2025)
- Teresa Eagle Retirement Celebration (4/22/2025)
- Marshall University Softball vs Radford (4/22/2025)
- Marshall University Baseball vs Morehead State (4/22/2025)
- Victoria Vankirk's Graduate Recital (4/22/2025)

10 myBulletin

Jump into the conversation!

The myBulletin Social Board is your space to share updates, post questions, and engage with students, faculty, and staff. Start conversations, gather input through polls, and be part of the Marshall community dialogue.

Post | Poll | Question

Share an update...

Sort by: Most Recent Activity

Search this feed...

Chester Tester (Customer) April 2, 2025 at 4:22 PM

@Cody Hall (Employee) hi cody!

Like | Comment | Share

Cody Hall likes this.

7 Student Quick Links

- Advocate - Submit a Report
- Campus Card Account
- Commuter Meal Plans and Parking
- DegreeWorks
- Directory
- Fin-Aid Covered Classes (CPos)
- Financial Aid Dashboard
- Handshake
- iGrad
- Maps & Locations
- MU Alert
- MU Book Store
- MU Skills Exchange
- Qualtrics
- Register For Classes
- Student Account Center (Touchnet)
- Syllabi Repository

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6 HERDLife

Get centralized access to all campus involvement, organizations, and student events. Easily track and log your progress along the way.

7 Quick Links

Your Quick Links provide easy access to the resources you need. Stay organized and find essential information quickly with convenience.

8 MU News

Stay updated with university news as it becomes available. Keep informed about the latest developments, events, and announcements to make the most of your campus experience.

9 Events

Explore the various events taking place around campus. From academic seminars to social gatherings, there's always something exciting to engage in.

10 myBulletin

Connect with the MU Community right from the home page. Post questions, polls, and general discussions directly from your dashboard.

My Training

You can now keep track of your achievements and access available training courses in the My Training section.



Search...

Home

My Training

My Involvement

My Support

My University Training

Active Courses

Search

Course	Available Date	Due Date
Ultra Academy	08/15/2023, 12:00 AM	08/28/2023, 12:00 AM
Graduate Student Online Orientation	01/22/2024, 12:00 AM	01/22/2024, 12:00 AM

Completed Courses

My Professional Development

New Credential

Certificates

We were unable to find academic credentials information of this type for you at this time. Please try again later or add more with the "Add Credential" button.

Other

We were unable to find academic credentials information of this type for you at this time. Please try again later or add more with the "Add Credential" button.

This is not an official transcript.

My University Training

With **My University Training**, you can easily keep track of all your assigned and completed training in one convenient location.

Stay on top of deadlines with clear due dates and direct links. Simply click on the course title to access your assigned training and get started right away.

My Professional Development

Keep track of your achievements by adding your credentials to your module. Let others know about the accolades you possess! When adding a new certificate, you have the option of:

- **Certificate**
- **Conference/Events**
- **Publication**
- **Other**

My Involvement

Get involved with events held by the Marshall Community. Connect with other students and network with professional to get a head start on your work journey.

Home

My Training

My Involvement

My Support

Upcoming Events

Riverview Post Acute

Riverview Post Acute is looking for volunteers who are arts and music majors to share their talents with the residents. If interested, please email Ashley Coe at ashley.coe@riverview-pa.com or contact Gabe Brown in the MSC LEAD Center. This is an ongoing event
Remaining Spots: 0

Start Date: 5/13/2025
End Date: 5/16/2025

See Event

Community Cares Week - MSC Fire Place

Meeting Location: MSC Fire Place
Remaining Spots: 33

Start Date: 5/20/2025
End Date: 5/23/2025

See Event

Community Cares Week - Stadium

Meeting Location: Marshall Stadium
Remaining Spots: 45

Start Date: 5/20/2025
End Date: 5/21/2025

See Event

My Upcoming Events

Start Date End Date
See Event

My Completed Events

Start Date End Date
See Event



See **upcoming events**, details and available spots



Keep track of events you plan to attend with **My Upcoming Events**



Keep a record of your **completed events**

Quickly resolve your technical issues by visiting the My Support page. There, you'll find **Self Service Articles** offering step-by-step assistance.

If you encounter problems that you can't solve on your own, submit a **General Support Request**. Marshall University Information Technology (MUIT) is here to assist you!

My Support!



The screenshot shows the My Support website interface. At the top, there is a navigation bar with links for Home, My Training, My Involvement, and My Support. Below the navigation bar, there is a search bar with the text "Hello How can we assist you today?" and a search input field. Below the search bar, there are two main sections: "Submit a Common Request" and "My Support Cases". The "Submit a Common Request" section contains a grid of links for various support requests, such as "Adobe Creative Cloud", "Blackboard Cross-Listing a Course Request", "Blackboard Support", "Dorm Network Issue", "Information Security Incident", "MUIT Project Support Request", "Report a Broken Device", "Salesforce Request", "SOM/SOP & PA IT Support Request", "Technology Procurement Form", "Unable to Connect to WIFI", and "VPN Issues". Below this section, there is a "Still Need Help?" section with two buttons: "Browse Self Service Articles" and "Submit a General IT Support Request". The "My Support Cases" section contains a table with columns for "Case", "Subject", "Status", and "Last Update". Below the table, there is a message: "Our records show no cases for you at this time." Below the "My Support Cases" section, there is a "Trending Support Articles" section with a list of articles, including "MURC Access Database Technical Guide", "New mvMU - FAQs", "Marshall Mobile ID First-Time Enrollment", "Scheduling Classes in Teams", "Student and Employee Mobile ID Photo Update", "Multi-Factor Authentication: Getline Started", "Request a Banner Account", "SharePoint Online - muNAS Replacement", "iPhone Marshall Mobile ID Setup", and "Blackboard App".

1 Keyword Searching

Get direct assistance with support articles by typing in the keyword of the issue you are experiencing.

2 Common Support Request

Receive templates for common requests. Simply fill out the appropriate information and press submit and your request will be received by a member of MUIT for assistance. This ensures that your needs are addressed promptly and efficiently, saving you time and effort.

3 My Support Cases

Keep a record of the support cases you submit. This allows you to connect directly with our support teams on campus.

4 Trending Support Articles

Stay updated with the latest solutions by getting direct access to trending support articles for any issues you may be experiencing.

5 Still Need Help?

Explore Self Service Articles that guide you through both common and uncommon issues you might encounter when accessing your Marshall account or using university software. These articles provide step-by-step instructions to help you resolve problems quickly and efficiently. Click **Browse Self Service Articles** for quick assistance today!

Submit a General IT Support Request for assistance with an issue that may be beyond your control. Once your case has been submitted, it will be promptly reviewed by all the necessary team members to ensure timely assistance.

Track the status of your request and receive updates, so you always know the progress being made on your issue.

NEW to myMU: August 2025

Introducing new additions to the **Popular Links** section at the top of your myMU Dashboard—**CoPilot and Adobe Express**. These tools are designed to enhance productivity and creativity for faculty, staff, and students. These tools are now just a click away, giving you quick access to powerful resources that support your work and projects at Marshall University.



Home

My Team

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Academic Calendar



Adobe Express



Blackboard



CoPilot



Libraries



OneDrive



Outlook



Registrar, Fin Aid, & Bursar



Adobe Express

Your AI-powered assistant for productivity, research, and content creation. Use CoPilot to draft documents, summarize policies, create visuals, and streamline workflows.



CoPilot

A quick and easy design tool for creating flyers, social media graphics, and presentations. Perfect for professional, branded content without advanced design skills.