# Diane C. Palmieri

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## <u>Purpose</u>

To use my skills and knowledge to connect people with resources that will enhance their lives.

## <u>Education</u> University of North Carolina Greensboro, School of Education

- Expected December 2022
- Master of Library and Information Science
- Phi Kappa Phi Honor Society
- GPA: 4.0

### Salem College, Winston-Salem, NC

- Bachelor of Arts in Arts Management with a concentration in theater
- President's Award

#### <u>Work Experience</u> Library Program Assistant, Northwestern Regional Library, Pilot Mountain, NC March 2016 - present

- Produced interactive programs on topics including literacy, wellness, arts, and technology resulting in over 4000 patron interactions in a single summer
- Received \$10,000 for grant proposal to design makerspace kits for 13 branches
- Established partnerships with over 30 businesses and organizations, executed outreach programs at three preschools and monthly town events
- Managed website calendar, designed promotional materials and monthly newsletters, grew social media following to <sup>2</sup>/<sub>3</sub> of total town population
- Conducted interest and satisfaction surveys of over 1000 card holding patrons and tracked data on engagement and online analytics
- Managed reference and circulation activities, including patron check out and holds for 13 branches and state wide consortium
- Supervised 22 volunteers and student workers in daily tasks and extended projects

#### Massage Therapist & Yoga Teacher, Self Employed, Pilot Mountain, NC September 2002 - present

- Performed massage modalities including deep tissue, Ashiatsu, reflexology, and traditional Thai massage as well as up to five weekly vinyasa yoga classes
- Marketed services to individuals, wellness centers, and local lodgings
- Scheduled appointments and documented services and financial data daily
- Ordered supplies, tracked inventory, and maintained facility

## May 1996

#### Graduate Research Assistant, University of North Carolina Greensboro, Greensboro, NC October 2021 - May 2022

- Worked remotely on the HEAL (Health Eating and Active Living) at the Library project, including creation of dissemination products
- Analyzed data and defined themes for interviews of 18 communities
- Collaborated with team during weekly meetings
- Co-wrote case studies for nine library systems across USA

## Staff Reporter, Civitas Media, Pilot Mountain, NC

## October 2014 - March 2016

- Scheduled and conducted interviews to write five feature articles weekly for ten regional publications
- Organized budget for each edition with all submissions from reporters, photos, obituaries, announcements, calendar events, crossword, and weather
- Operated a wide range of computer programs for communication, data entry, photo editing, and word processing
- Collected payments and recorded counter sales, hours, and mileage
- Communicated with editors and staff in four office locations

## Administrator & Teacher, Shining Star Academy, Pilot Mountain, NC

## January 2007 - June 2017

- Planned and organized daily activities to meet program objectives
- Fostered a positive and fun learning environment while facilitating educational programs for classes of 10-15 students in grades k-12
- Documented grades, attendance, and vaccination in accordance with state law
- Partnered with local organizations to access diverse curriculum opportunities to meet the needs of each student

## **Certifications**

North Carolina Secretary of State	Expires May 2027
Notary Public Certification	
North Carolina Board of Massage & Bodywork Therapy	Expires December 2023
Massage and Bodywork Therapy License	
The Bodhi Tree, Charlotte, NC	<b>Received August 2005</b>
200 Hour Yoga Teacher Training Certificate	

## **Professional Associations & Volunteer Activities**

American Library Association, Student Leader	2021 - present
Library and Information Science Student Association, Treasurer	2021 - present
Pilot Mountain Main Street Committee, Volunteer	2018 - present
North Carolina Library Association, Marketing Committee Chair	2017 - present
Pilot Mountain Woman's Club, Education Committee Chair	2015 - 2019
Surry Arts Council, Stage Manager & Crew	2014 - 2019
Pilot Mountain Tourism Development Authority, Board Member	2015 - 2017
Pilot Mountain Area Business Association, President	2012 - 2016