



Processing Service Agreements

Updated on 10/22/2025

What is a Service Agreement?

A service agreement is a binding contract between MURC and vendor that outlines the terms and conditions of the business relationship. It protects both parties by establishing a clear meeting of the minds of the work to be done and the responsibilities of each party.



Determine if you will work with Pre-Award or Post-Award based on the type of agreement.

Pre-Award

Service agreements that are listed under

Contractual in your grant budget.

This includes:

- Consultants & Consulting Fees
- Professional Services
- Contractual Services

Post-Award

Agreements for the following:

- Software
- Rental/Hotel Agreements
- Equipment
- Maintenance Agreements



PRE-AWARD OFFICERS



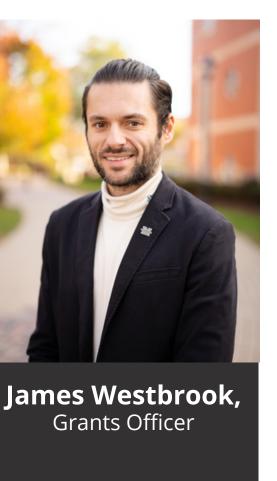
Senior Contracts and

Grants Officer

adkins@marshall.edu











Find your Department's Officer at www.marshall.edu/murc/pre-award-services/

POST-AWARD/COMPLIANCE OFFICERS





Rebecca Hill,
Director of Grants Compliance
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Coordinator

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Kayla Perry, Grants Compliance Administrator

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Find your Department's Officer at www.marshall.edu/murc/post-award-services/

You can use the expense code list to determine how the line item is coded. For example: For items in yellow, you will work with Pre-Award to process your Service Agreement. The full version of the expense code list can be found here.

Expense Code List

703B	Supplies	70543	Non-capitalized Software Licenses	Software licenses less than \$5,000; and all software licenses with a term of 1 year or less	
703B	Supplies	70544	Computer Equipment less than \$5,000	Computer equipment less than \$5,000	
703B	Supplies	70585	UAV (Drones) < \$5,000	Unmanned Aerial Vehicles (Drones) valued less than \$5,000	
703B	Supplies	71211	Material/Supplies-Cap Asset Project	Material/Supplies purchased for a capital asset project	
704B	Contractual	70251	Consultants & Consulting Fees	Agreement with an individual or business to provide consulting services	
704B	Contractual	70252	Security Services	Agreement with an individual or business to provide security services	
704B	Contractual	70253	Professional Services	Agreement with an individual or business to provide professional services	
704B	Contractual	70254	Approved Vendor Contract < \$25,000	Expenditures approved for a limited exclusion from MTDC under a contractual arrangement. Procurements using these account codes rquire prior approval. Refer to MURC Subaward and Vendor Contract Guidelines for detailed information.	
704B	Contractual	70255	Approved Vendor Contract > \$25,000	Expenditures approved for a limited exclusion from MTDC under a contractual arrangement. Procurements using these account codes rquire prior approval. Refer to MURC Subaward and Vendor Contract Guidelines for detailed information.	
704B	Contractual	70257	Contractual Services	Agreement with an individual or business to provide contractual services not specifically included in another contractual account code	
704B	Contractual	70258	Contracts-Research, Educational, Med	Contractual agreement for Research, Educational, or Medical services	
704B	Contractual	70560	Attorney Legal Service Payments	Payments to attorneys for legal services provided (i.e., indigent defense counsel, other defense counsel, legal research, mental hygiene legal services and other related legal services.) Fees paid to attorneys and associated costs.	
704B	Contractual	70570	Attorney Reimburseable Expense	Payments to attorneys for reimbursable expenses such as telephone, travel, postage, expert witness, court reporters, private investigations or other related expenses. Fees paid to attorneys for reimburseable expenses.	
704B	Contractual	71282	Subrecipient Disbursement < \$25,000	Expenditures made under a sub-agreement with another entity, for the purpose of carrying out (part of) the program. For use with Federally funded projects only. Refer to MURC Subaward and Vendor Contract Guidelines for detailed information.	



The this training will discuss the process for those service agreements that are only under the contractual grant budget line and will be reviewed by Pre-Award.

Step 1:

Determine if you are working with a Service Agreement or a Subaward.

If you need assistance making these determinations, please contact <u>your assigned Pre-Award Grants</u> <u>Officer</u>. The <u>subaward vs. contract checklist</u> if available if needed to help make the determination. You will also need to provide a statement of activities that will be outsourced.

Step 2:

Determine if you are working with a Service Agreement with Terms or if a MURC Service Agreement is needed.

Service Agreement with Terms

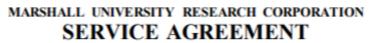
Some vendors have their own agreement/terms that they send for review and signature. These are often larger sum contracts/agreements and often have a service period attached to them. These types of agreements <u>must</u> be sent to Pre-Award to review, negotiate, and approve.

Examples of Services: This can include engaging an evaluator like Dr. Jane Doe for program evaluation, hiring a vendor for website setup, curriculum development assistance, or meeting facilitation. They might also involve proprietary programs such as ASIST, Mental Health First Aid, QPR, etc. If uncertain, please seek clarification.

MURC Service Agreement MURC has a service agreement form that is used when outside vendors do not have their own agreements. These agreements under \$10,000 do not require Pre-Award's approval before being sent to the vendor for signature.

Examples of Services: Presentations, curriculum development, website, meeting facilitation, subject matter experts, speaker honorarium, and student stipends.

PI/PD will need to complete the MURC Service Agreement Form.



Vendor #				*Put
Vendor Phone #			Agreement	#
Vendor Address:			MURC Fund	ŧ
			MURC Org	#
Vendor Email:				
Ι,			agree to perform the follow	ing service for Marshall University
Research Corpor	ration:			
	*Just	a brief des	cription is needed here.	
Data(s) of Carrian®		to		
	all be \$		elect One not to ex	1
			te. Rc{o gpvy kmdg o cf g wr qp tg	
	klegurtqxlafgf0Anyinvoices		different form than the one prov	
Authorized Trave	l Evnence			
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Will not be rei		- i	as with the malicies art footh l	MIDC
not to excee	-		ce with the policies set forth l ox is checked, PI/PD mu	st following the MU Travel F
As an independent	contractor. Lam reconneibi	le for all emple	syment taxes associated with	the income Learn
-		-		
	a citizen of the United	States of Ame	erica or an authorized alien e	ligible to work in the United
States.				
Vendor's Signatu	re		Date S.:	S.N/F.E.I.N.
ABBROXED BY	,			
APPROVED BY	:			
Project Director's	Signature/Date		Marshall University Re	search Corporation Signature/Dat
* If greater than	6 months, provide writte	n explanation	1.	MURC-1 (May 2024
		_	soon granted signature :	

*The PI needs to sign here unless the PD has been granted signature authority. To get signature authority, the PI will need to email the assigned Post-Award Officer and grant permission. The PI will copy the PD on this email.



Agreements Between \$0 and \$24,999

- The Service Agreement
- MURC Addendum, when the agreement contains terms and conditions

For this threshold: You do not need to send to your Pre-Award Officer for review and approval. Proceed to Step 4.

Agreements Between \$25,000 and \$49,999

- **Vendor Checklist** is required.
 - If the vender was named in the agency-approved budget, select "yes" on the checklist and disregard the other questions.
- If not named in budget; choose one of the following:
 - 3 Quotes from different vendors
 - The department may gather their own quotes.
 - Select the vendor with the lowest reasonable price.

• Direct Award Form

- Used when there is only one qualified vendor (e.g., a sole-source provider or specialized expertise).
- The Service Agreement
- MURC Addendum, when the agreement contains terms and conditions.

Agreements Greater Than \$50,000

- **Vendor Checklist** is required.
 - If the vender was named in the agency-approved budget, select "yes" on the checklist and disregard the other questions.
- If not named in budget; choose one of the following:
 - Formal Bidding Process
 - Conducted by the MU
 Purchasing Office
 (departments are not
 allowed to collect their
 own quotes at this level).

• Direct Award Form

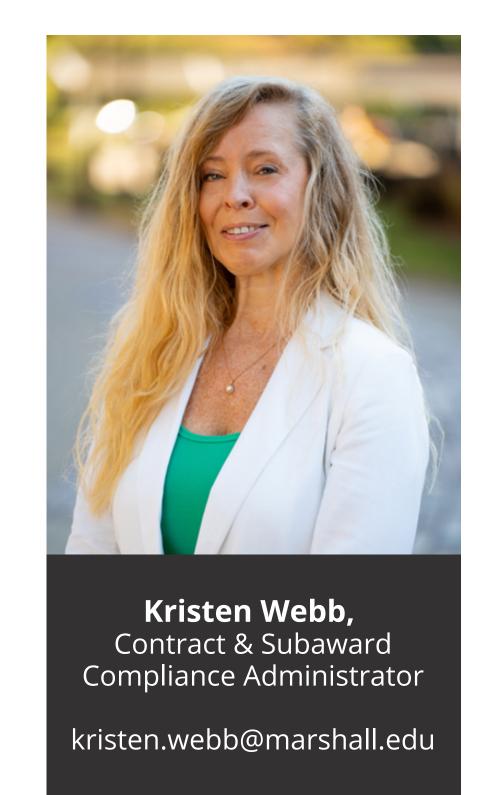
- Used when there is only one qualified vendor (e.g., a sole-source provider or specialized expertise).
- The Service Agreement
- MURC Addendum, when the agreement contains terms and conditions.

Additional Step for Agreements \$25,000 and up

Email all documentation above to Pre-Award for review. Your Grants Officer will send an approval email copying <u>Kristen Webb</u>, <u>Contract and Subaward Compliance Officer</u>.

Kristen Webb, Contract and Subaward Compliance Officer.

Kristen will review of the agreement and supporting documents. She will ensure that Dr. Maher's signs the agreement and that it is sent to the MU Purchasing Office to get converted to a Purchase Order (PO). She will also reach out to the MU Purchasing Office on the PI's behalf to check the status of a PO.



Step 4:

Send the service agreement, *MURC Service

Agreement Invoice (PDF) and MURC Addendum (if
applicable) to the vendor for signature. While awaiting
the vendor signature, proceed to Step 5 for vendor
setup.

*Please note - The MURC Service Agreement Invoice is required to be completed by the vendor when invoicing against a Purchase Order (PO) to ensure standardized and compliant documentation of services provided. This ensures all required information is captured for auditing and financial reporting, streamlining the payment process.

Invoices should not be submitted with the signed Service Agreement.

ATTACHMENT 1 SERVICE AGREEMENT AGREEMENT # INVOICE **VENDOR NAME:** DATE To be completed by VENDOR Final YES NO VENDOR ADDRESS AGREEMENT POP Please provide a brief description of service(s) with charge(s) TOTAL AMOUNT DUE \$ Approved by:

Project Director's Signature

Step 5:

Determine if the vendor has been set up by using the FTIIDEN screen in **Banner**. You can also use Banner screen **FTMVEND** to view the vendors address to ensure you are working with the correct vendor.

If not set up in Banner: Email the vendor and provide them with this <u>link</u>. See the email template to send to the vendor <u>here</u>. This dynamic form will get the vendor set up in the Banner payment system. It is the PI/PD responsibility to check back in Banner to see if the vendor has been set up.

If you need to update vendor information, such as their address, please email Kim Fry, and she will handle the update.

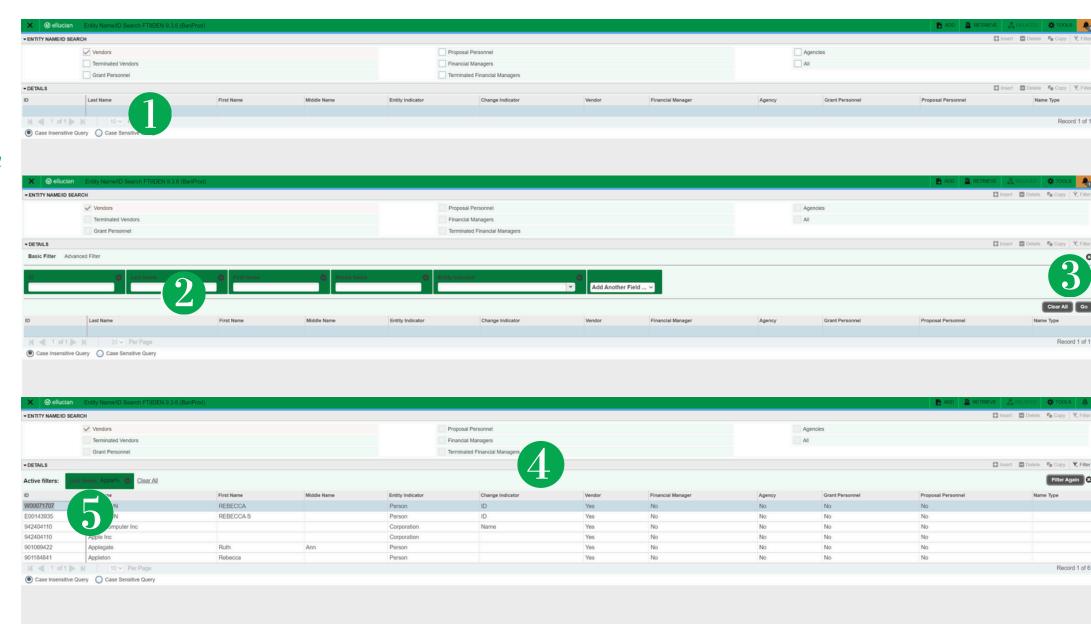
Banner Screen FTIIDEN

Visit Banner <u>here</u> and use the screen **FTIIDEN** in the search bar. This screen will be used first to locate the vendor number (FEIN# if working with an organization). You will need to use screen **FTMVEND** to view the vendors address.

- 1. Click on the light green box under the 'Last Name' field
- 2. In the 'Last Name' box, type the Vendor's name.

Hint: If you are unsure of the exact name, you can try a variation of what you think it may be and type the wildcard, %, after the name. It will pull up all IDs in Banner that have those characteristics.

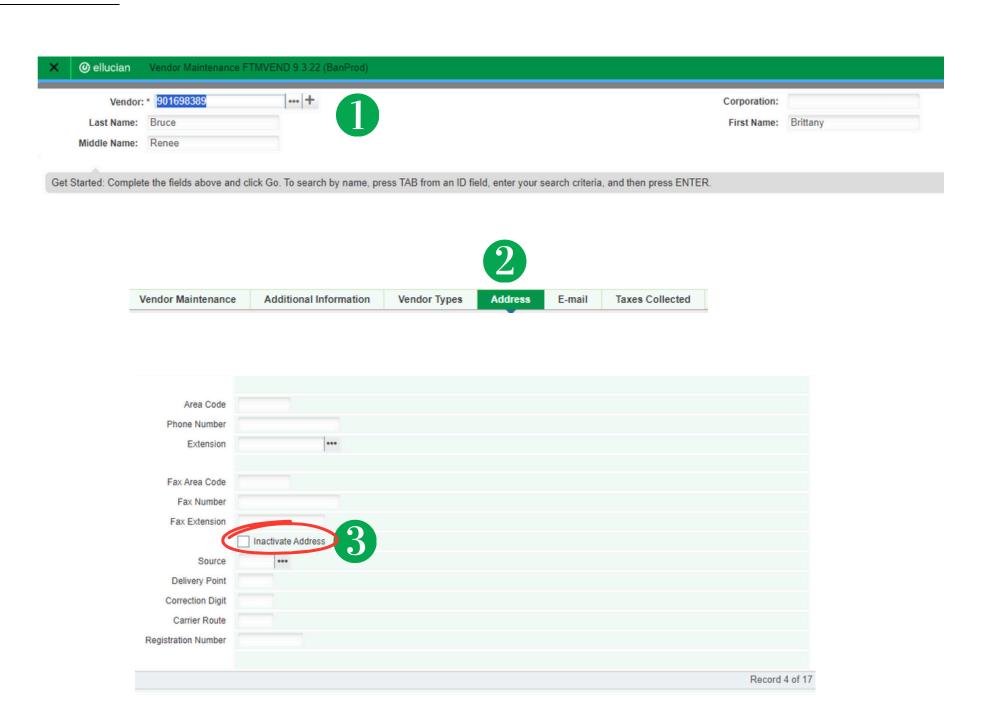
- 3. Hit F8, or click 'Go'
- 4. It will populate all the options with your search criteria
- 5. The vendor number (FEIN #) can be located in the ID box.
- 6. Write down the vendor number (FEIN #). It will be needed to view the address in Banner screen **FTMVEND**.



Banner Screen FTMVEND

Visit Banner <u>here</u> and use screen **FTMVEND** in the search bar. This screen is used to view the vendors address to ensure you are working with the correct vendor.

- 1. Type in the vendor number and click 'Go'
- 2. On the next screen select 'Address' to check that you are working with the correct vendor.
- 3. If the vendor has multiple address records, you will need to use the arrows to move through the records to find the one with the 'Inactivate Address' box unchecked. This is the current address for the vendor.



Setting up a New Vendor

The Marshall University Purchasing Office has a registration form that the vendors must complete. The PI/PD will need to email the vendor with the below language, where they will answer some question and attach a copy of there W-9.

Email to send to vendor:

Hello - I hope you are well. As a new vendor you will need to be set up in the Marshall University payment system, you will need to complete a Vendor Registration Form that has been provided online for your convenience.

The form can be found here https://www.marshall.edu/purchasing/resources/vendor-registration/

Once you are on the Office of Purchasing webpage, click on <u>Complete Vendor Registration Form</u>. You will follow the instructions, if there is a field that does not apply to you, fill in NA in that space. At the top left you will see TIN: please add your Social Security number there, as the purchasing office is working to change the label for that spot.

Next, click on the W9 link in blue and fill out a W9 for tax purposes.

Please let me know once you have completed this.

Thank you,

Step 6:

Create a Requisition using screen **FPAREQN** in **Banner**.

Note: A full list of account codes with descriptions can be found <u>here</u>. You can reach out to your Grant Compliance Administrator with questions.

Creating a Requistion

Visit Banner <u>here</u> and use screen FPAREQN in the search bar:

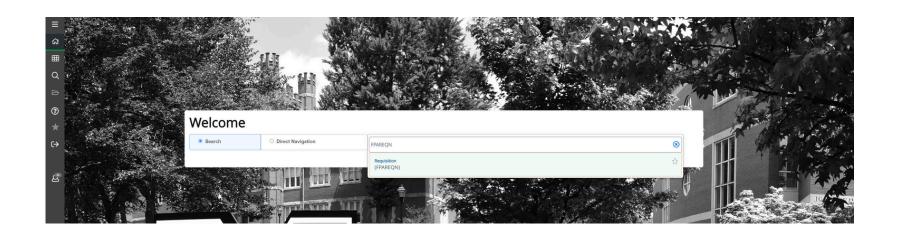
On the next screen type NEXT in the Requisition Number box. Then hit GO or use Alt Page Down.

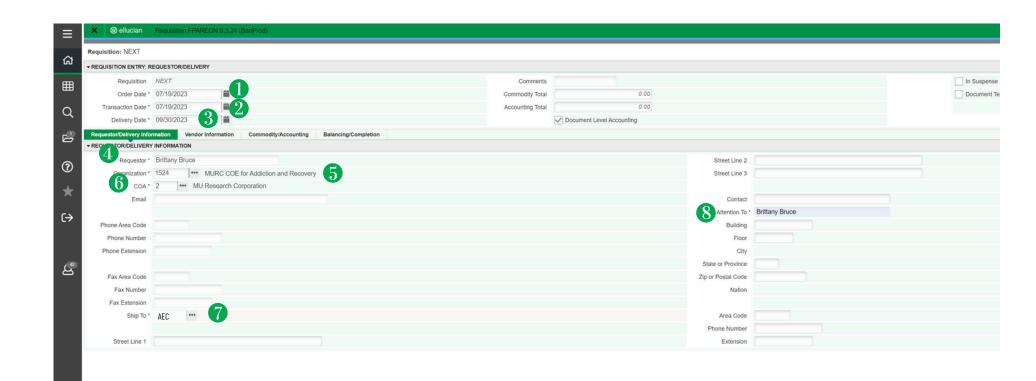
First Screen: Requestor/Delivery Information

Fill in:

- 1. Order Date This should prefill
- 2. Transaction Date This should be prefilled
- 3. Delivery Date Type in the date for the end of the Fiscal Year
- 4. **Requestor** Your name (This should be prefilled)
- 5. Organization This is the org. that is associated with the fund
- 6. COA 2 (MU Research Corporation).
- 7. Ship to AEC
- 8. Attention to Deanna Lacy or Brittany Bruce

Hit the down arrow or hld down the Alt & Page Down buttons to continue



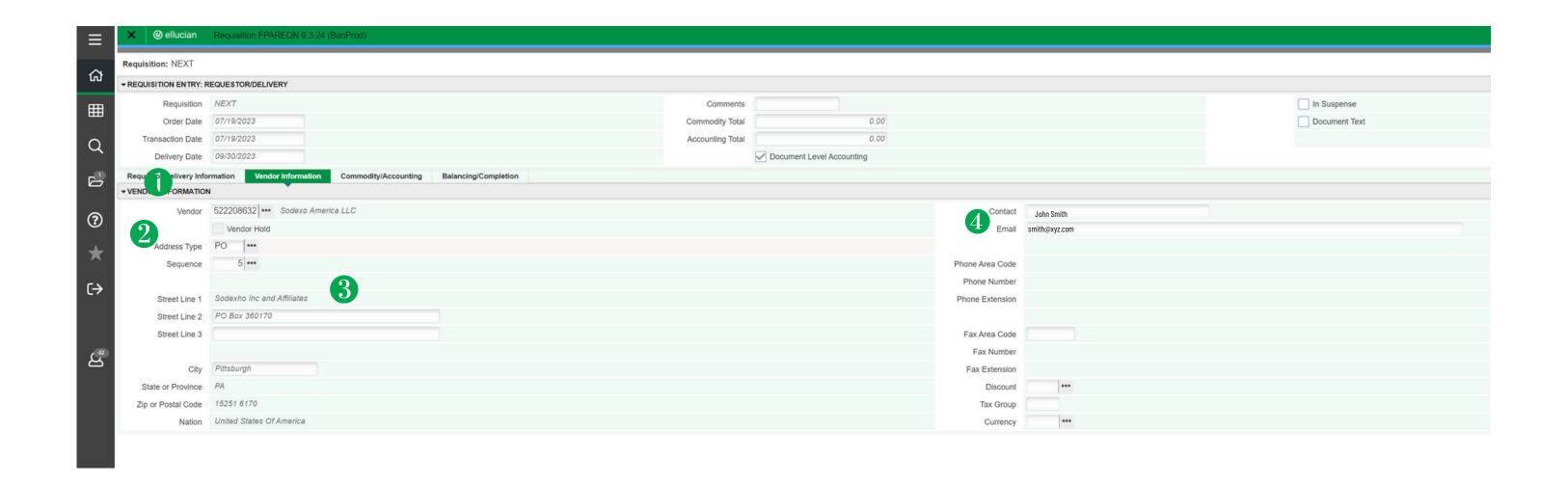


Second Screen: Vendor Information

Fill in:

- 1. Vender If you do not know the vender #, you can hit the three dots to search.
 - Go to the last name and put an % before and after your search.
 - Hit go and a list should pop up.
 - Click the correct vendor information. This will return you to the previous page.
- 2. **Sequence -** 1 (This should be prefilled).
- 3. Address Type PO (This should be prefilled).
- 4. Contact Provide the vendor name and email address.

Hit the down arrow or hold down the alt & page down button to continue



Third Screen: Commodity/Accounting

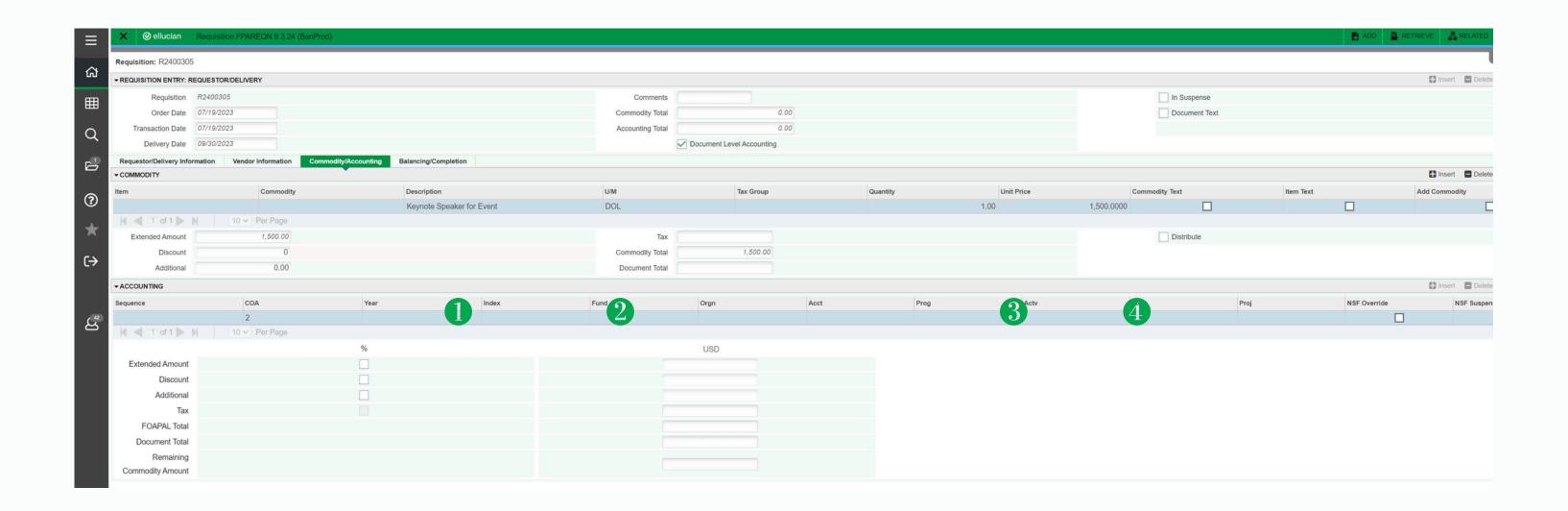
Reminder: Write down the requisition number at this step.

Commodity Section:

Fill in:

- 1. Description Keynote Speaker for Event or Service Agreement
- 2. U/M This will be DOL (dollars)
- 3. Quantity Amount listed on the agreement.
- 4. Unit Price 1

Remember: Use the TAB button to move to the next section.



Accounting Section:

Hold Alt & Page Down buttons to continue to the accounting section and always use the TAB button to move through each section.

Fill in:

- 1. Fund
- 2. Orgn Acct You can find the appropriate account code by selecting the three dots in the Acct box.

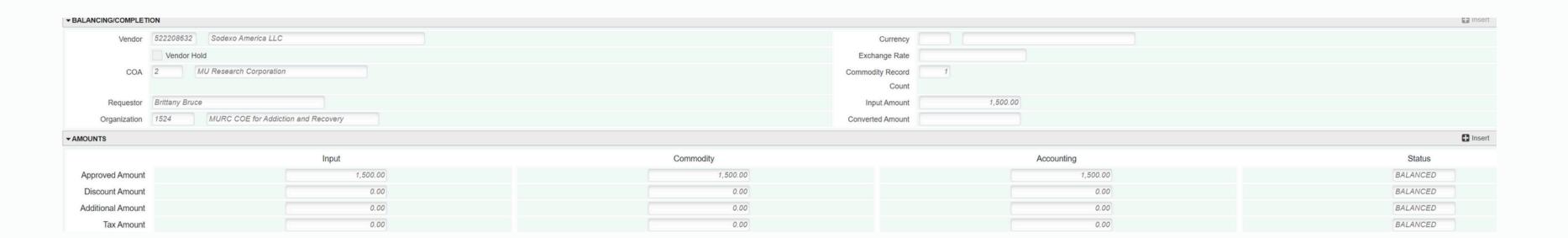
Example: Contractual Services 70257

Hit F10 to save and then Alt Page Down



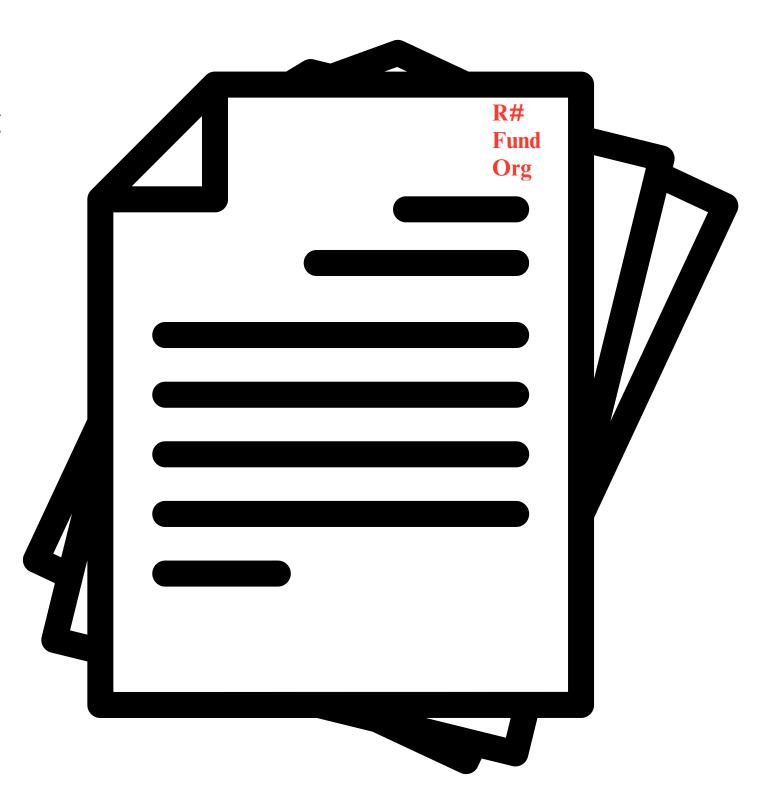
Balancing/Completion Section:

- Everything on this page will be prefilled.
- IMPORTANT: Make sure to write down the requisition # that is listed at the top of the page. Once you complete the requisition there is no way to go back and get the requisition #.
- At the bottom left side of the screen hit complete.



Step 7:

Include the requisition number, fund number and org number on the top right of the service agreement and MURC Addendum (if applicable).



Step 8:

Email the service agreement, required documents and vendor checklist in separate .pdfs to your Grants Compliance Officer. She will sign and send an approval emailed to Kristen Webb.

Step 9:

Kristen Webb will review and send to Dr. Maher for final signature.

*If the requisition number was not created/provided, Kristen will flag for you to provid

Step 10:

Once signed, Kristen Webb will send the fully executed agreement to the MU Purchasing Office to be converted to a Purchase Order (PO). The contact in the department will be cc'd on the email to the Purchasing Office.



Step 11:

Once the Purchasing Office has created the Purchase Order (PO), a copy of the fully executed agreement will be sent to the vendor, PI and/or the department administrator for their records.

Note: the RC in the purchase order number is simply a Research Corporation indicator.



Next Step: Once the PO has been step up the vendor can begin invoicing.

Let's review what we learned!

Who would you work with if you have an agreement for rental space for a conference?

True or False: If the service agreement is under \$10,000 Lisa with Pre-Award will need to review.

Which of the following service agreements should be handled by Post-Award? (Select all that apply)

- A) Professional Services
- B) Software Agreements
- C) Rental/Hotel Agreements
- D) Contractual Services
- E) Equipment Agreements



Line Total

\$230.00

\$320.00

\$340.00

\$360.00

\$80.00

\$75.00

5220 --

Quantity



Service Agreement Invoicing Process

Updated on 12/4/2024

When invoicing against a Purchase Order (PO), the vendor is required to complete the <u>MURC Service Agreement Invoice</u> to ensure all relevant information is properly recorded and that the invoicing aligns with the terms of the service agreement. It is all right if the vendor attaches their own invoice, but they must use the MURC Invoice. **This document must be completed by the vendor.**

The agreement number (RC-P# or P#) must be included on all invoices. This number is on the final PO (fully executed service agreement), a copy of which the vendor should have on file. Including this number helps to streamline the processing and ensures accurate tracking of the contract.



Item Description Unit Price Extended Price DISCOUNT: TERMS: \$0.00 ADDL CHARGES \$0.00 TOTAL TAXES: \$0.00

FOB: PURCHASING AGENT: AUTHORIZED SIGNATURE:

Attorney General's Signature (if required): TOTAL:

Complete the Vendor Section:

The vendor must fill out all necessary details in the "To be completed by vendor" section of the invoice. This includes the vendor's name, contact information, and other requested details.

To be complete	ed by VENDOR
DATE(S) OF SEE	RVICE:
RATE OF PAY:	
VENDOR CONTA	ACT:
VENDOR CONTA	ACT EMAIL:
VENDOR ADDR	ESS:
VENDOR PHON	E NUMBER:

Assign an Invoice Number:

AGREEMENT #:	SERVICE AGREEMENT
VENDOR NAME:	INVOICE

The vendor will assign a unique invoice number and include the date of the invoice.

Step Check the Final Invoice Box:

If applicable, the vendor should check the box indicating whether this is the final invoice for the service agreement.

DATE
INVOICE #
Final YES NO

Provide Service Details:

The invoice must include a brief description of the services provided. For vendors paid on an hourly basis, a detailed breakdown of the days worked, hours worked per day, and the rate of pay should be listed. This breakdown ensures transparency and clarity for both parties involved.

DESCRIPTION		
Please provide a brief description of service(s) with charge(s)		

Total Amount and Signature:

All invoices must include the total amount for the services rendered.

The vendor must sign and date the invoice, certifying that the charges are true and accurate as per the agreement.

	to the best of my knowledge and bel plete and that all outlays are for the pu documents		TOTAL AMOUNT DUE \$	
Signature_		Date		
Appı	roved by:			
Proje	ect Director's Signature	Date		

PI Review and Approval:

The Principal Investigator (PI) will review the charges and ensure they align with the services described in the service agreement. Once the PI is satisfied, they will sign the invoice on the designated line at the bottom of the form.

Submit for Processing:

The signed invoice, along with any required supporting documentation, should be sent to <u>Kristen Webb</u>, <u>Contract and Subaward Compliance Officer</u> and copying <u>Kristen Martin</u>, <u>Senior Finance Officer for review</u>. Once reviewed and approved, it is submitted for payment.

Ensure Payment Received:

PIs are responsible to ensure that the vendor has received the payment. You can use Banner Screen <u>FGIENCD</u>.